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# TELLING THE LIBRARY STORY WITH DATA: VISUALIZATION

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**Library Research Service**  
**Colorado State Library**  
**[www.lrs.org](http://www.lrs.org)**

## RESOURCES

<https://s.irs.org/g2s>



DO YOU LIKE NUTELLA?



## Nutrition Facts

Serv Size 2 tbsp.(37g)  
Servings about 10

**Calories** 200  
Fat Cal 100

\*Percent Daily Values (DV) are  
based on a 2,000 calorie diet.

Amount/Serving	%DV*	Amount/Serving	%DV*
<b>Total Fat</b> 11g	<b>17%</b>	<b>Total Carb.</b> 22g	<b>7%</b>
Sat. Fat 3.5g	<b>18%</b>	Fiber 1g	<b>6%</b>
Trans Fat 0g		Sugars 21g	
<b>Cholest.</b> 0mg	<b>0%</b>	<b>Protein</b> 3g	
<b>Sodium</b> 15mg	<b>1%</b>		
Vitamin A 0% • Vitamin C 0% • Calcium 4% • Iron 4%			

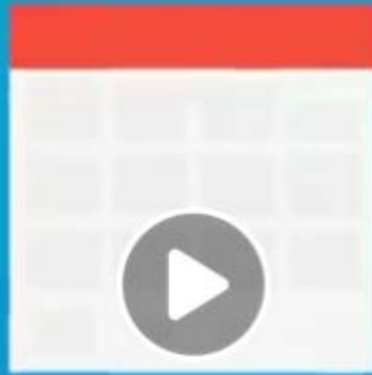
**INGREDIENTS:** SUGAR, PALM OIL, HAZELNUTS, COCOA, SKIM MILK, REDUCED MINERALS WHEY (MILK), LECITHIN AS EMULSIFIER (SOY), VANILLIN: AN ARTIFICIAL FLAVOR.



Image credit: Verbraucherzentrale Hamburg

## LIBRARY OF MICHIGAN EXAMPLE

- 8,118 library workers
- 170,003 programs
- 1,448,737 hours open
- 3,955,831 program attendees
- 6,911,371 computer uses
- 7,766,401 answers to reference questions



What can 8,118 library workers give  
Michigan in one year?

Image Credit: Library of Michigan

# DATA VISUALIZATION CONTINUUM



Excel chart/number  
art in a report or  
presentation

Complex infographic  
that includes a variety  
of visual elements



# From Awareness to Funding

## Voter Perceptions and Support of Public Libraries in 2018

A new survey of US voters commissioned by OCLC, the American Library Association, and its Public Library Association division offers valuable insights on current voter perceptions as public libraries continue to strategize for the future. Read on for a selection of key survey findings.

### Public libraries are essential to communities



view the public library as an essential local institution



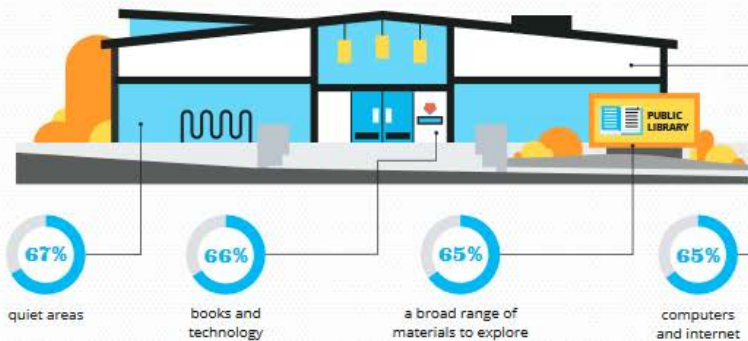
believe public libraries advance education for any community



view the library as a gathering place for community members

### 2 in 3 voters

place high importance on foundational library services, including:



### Voters frequently visit libraries in person and online



70%

of voters have visited a public library in the last year, an average of

8.6 visits



52%

have visited the library's website in the last year, an average of

7.6 visits

### Majority of voters support local funding for libraries

58%

would vote favorably for libraries at the ballot box



### Most voters are confused about library funding sources



59%

of voters think most library funding comes from nonlocal sources (e.g., state, federal, donations, fines, and fees)



In reality,

86%

of funding comes from local sources (IMLS, 2015)

Image credit: OCLC & PLA



119,168

COMPUTER  
INSTRUCTION  
SESSIONS PROVIDED



20%

OF SESSIONS WERE  
JOB-SEARCH RELATED  
- A 23% INCREASE  
SINCE 2015

NEARLY  
1,000



LEARNERS SELF-  
REPORTED SECURING  
A JOB AS A RESULT  
OF A CN'S SUPPORT



19

CHICAGO  
DIGITAL-  
LEARN  
MODULES

CHECK THEM OUT AT  
[chipublib.digitallearn.org](http://chipublib.digitallearn.org)

3.3 million

Number of public computer  
sessions offered across NYPL  
in FY15

## NYPL Social Networking

MORE THAN **HALF A MILLION** STRONG

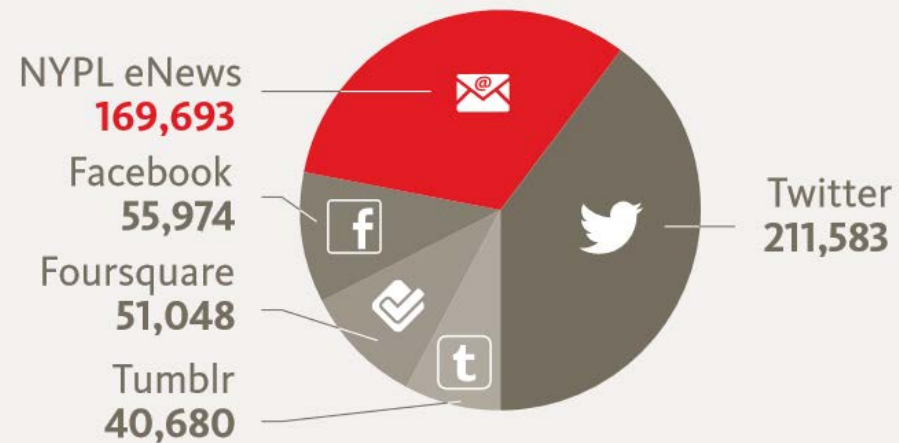


Image credits: Chicago Public Library, New York Public Library

# DATA VISUALIZATION CONTINUUM



Excel chart/number  
art in a report or  
presentation

Complex infographic  
that includes a variety  
of visual elements

# PURPOSES OF VISUALIZATION

**Communicate**

**External Audience/  
Public**

**Analyze**

**Internal Audience/  
Researchers**

# PURPOSES OF VISUALIZATION

**Communicate**

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**Analyze**

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# UNCHARTED TERRITORY

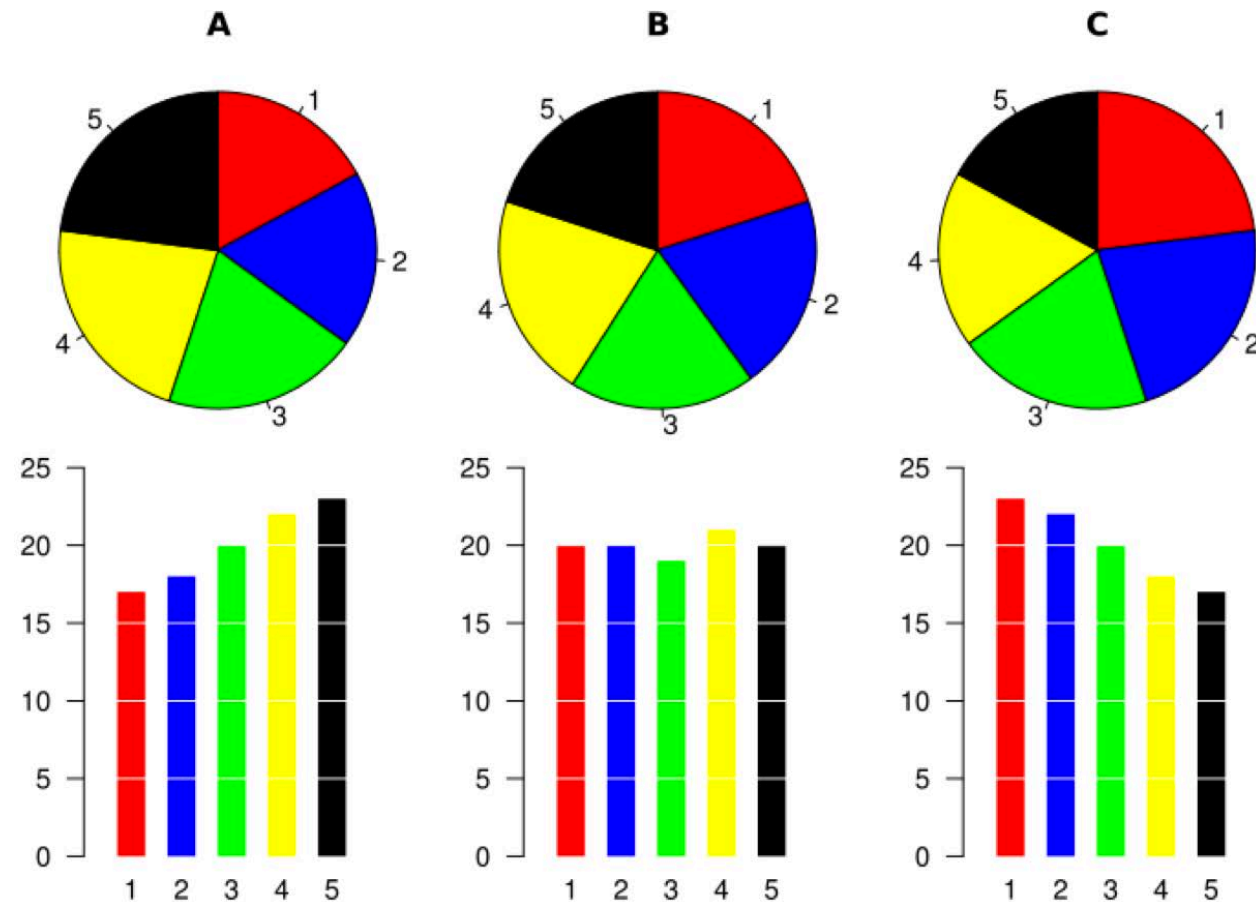
CREATING MEANINGFUL CHARTS



## CREATING MEANINGFUL CHARTS

- Choose the appropriate chart
- Remove clutter
- Don't assume Excel knows best
- Use titles and formatting to make a point

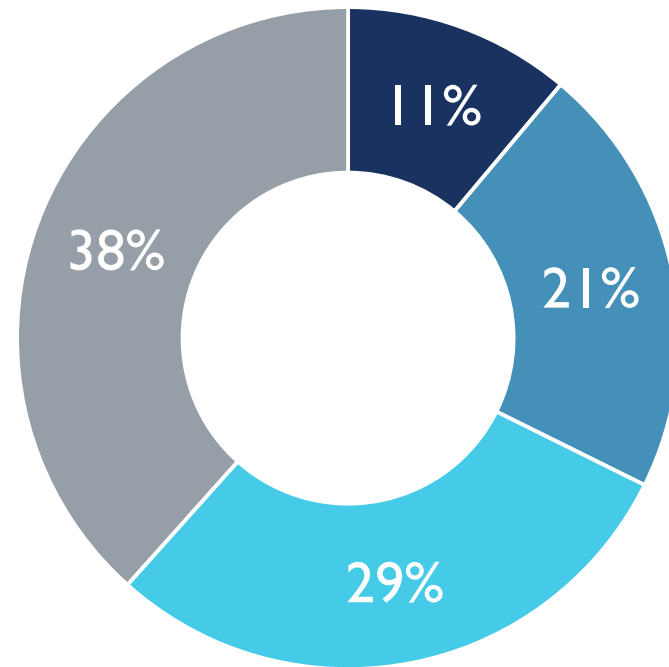
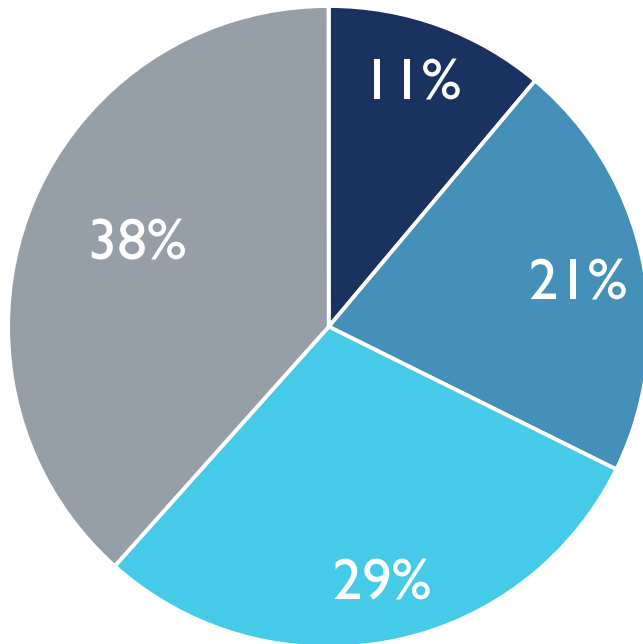
# CHOOSE THE APPROPRIATE CHART



Source: Data is Beautiful/Reddit

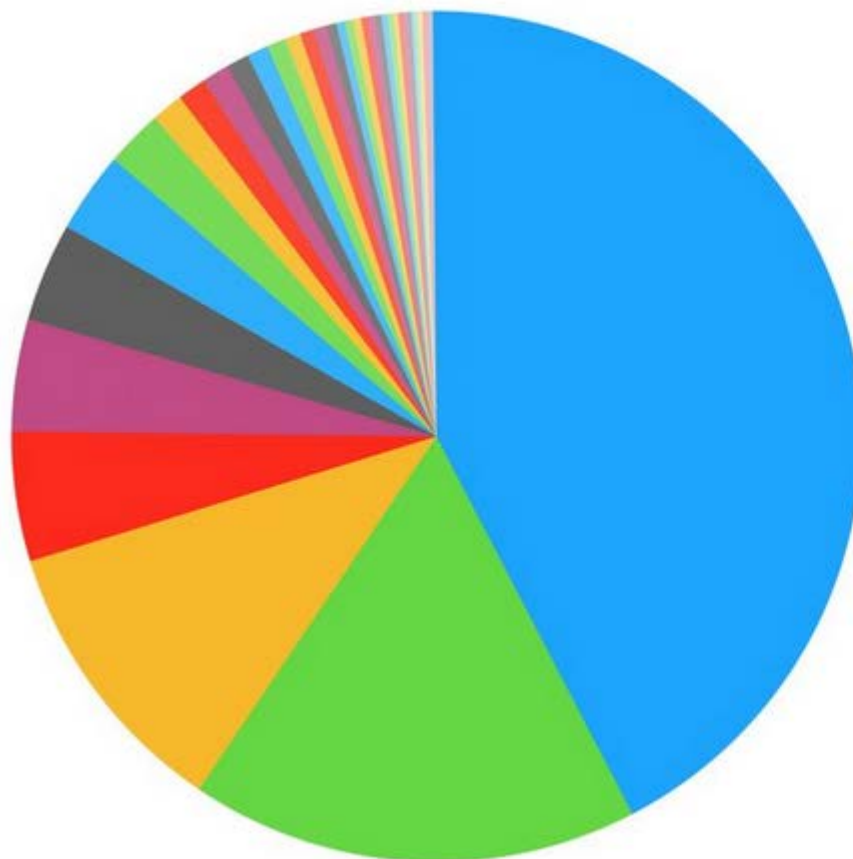


## CHOOSE THE APPROPRIATE CHART



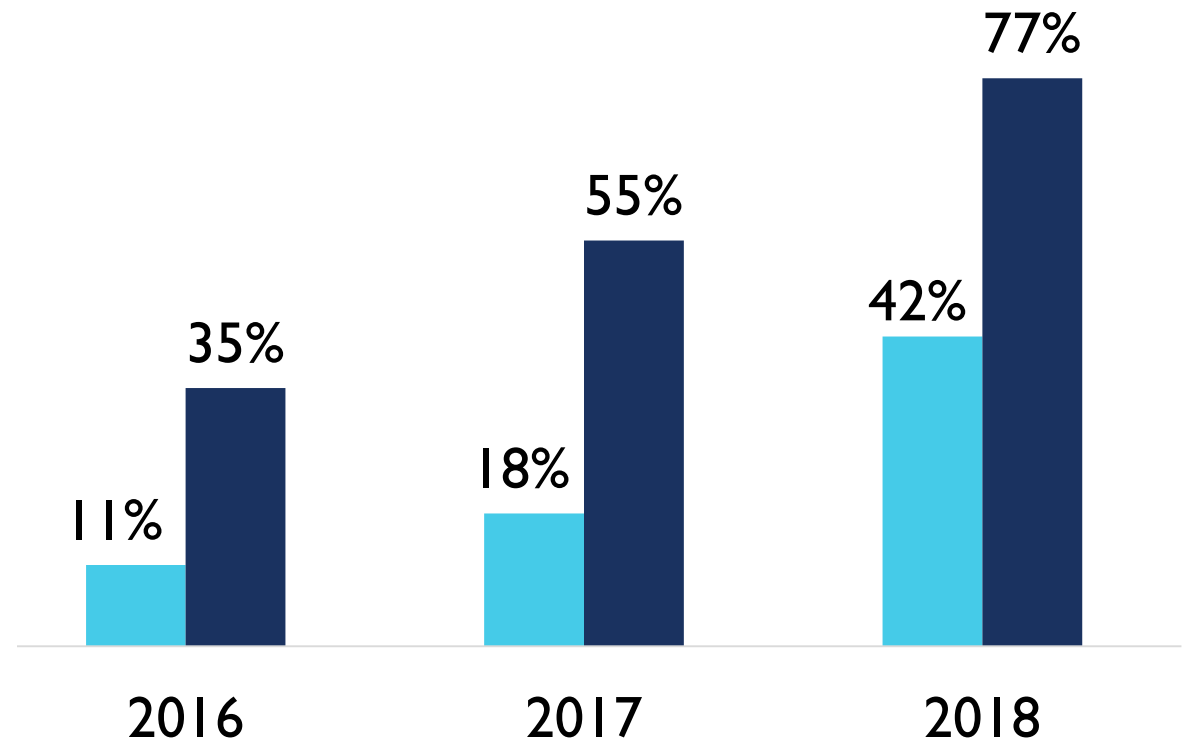
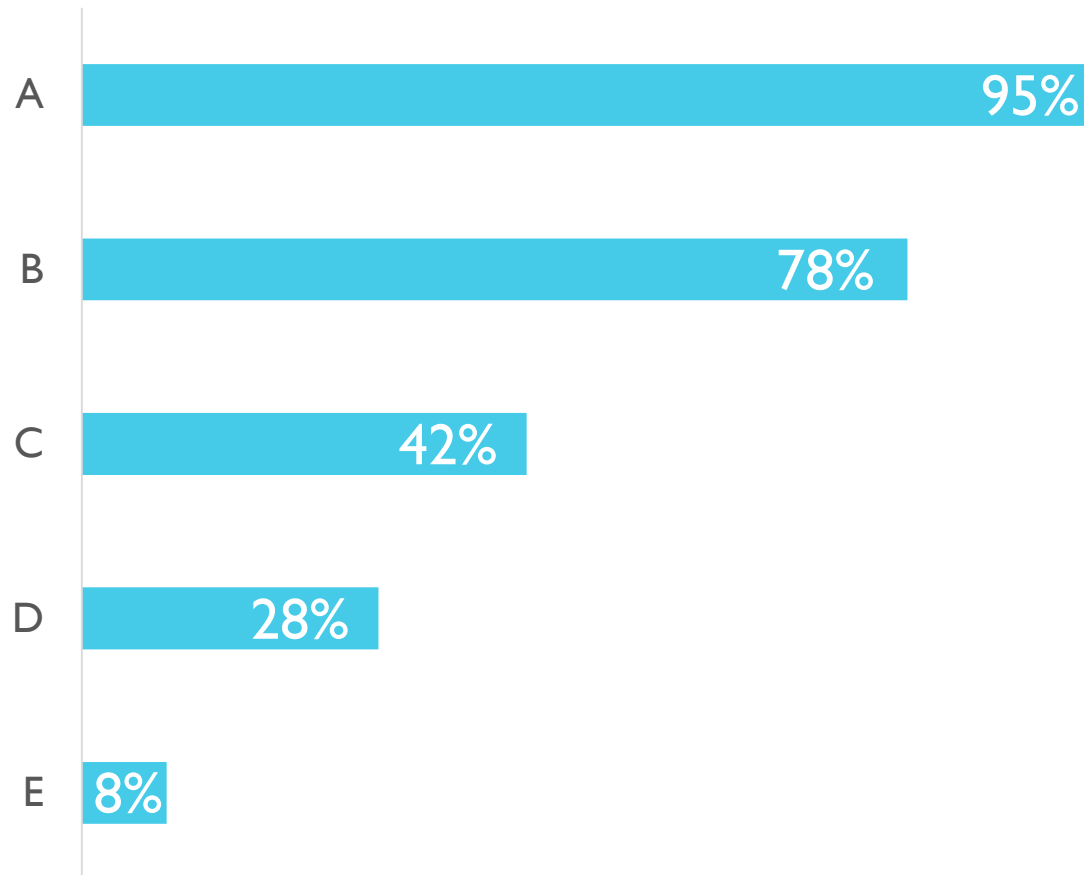
# CHOOSE THE APPROPRIATE CHART

Which game(s) have you played the most?  
3,994 responses

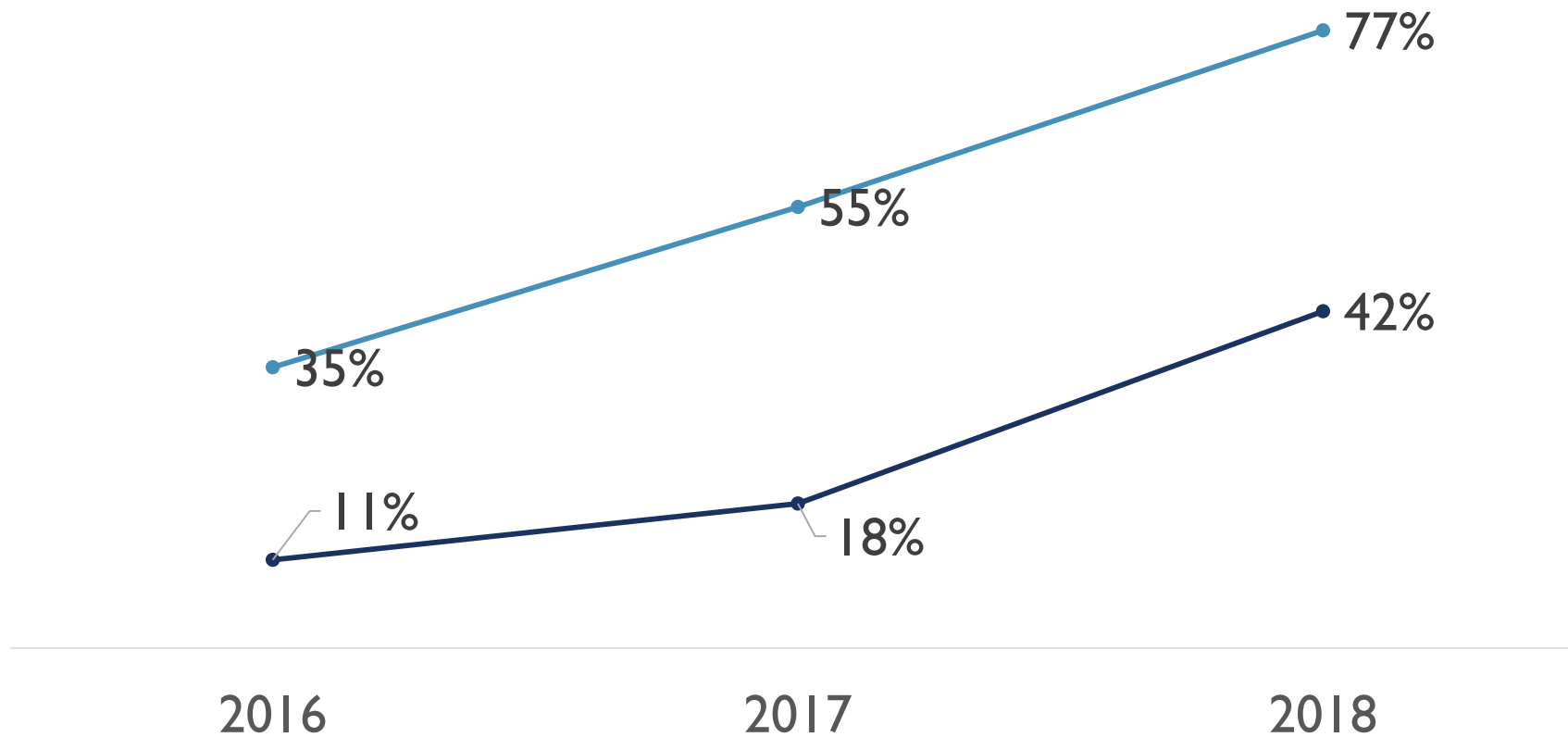


- Zelda
- The Legend of Zelda: Breath of the Wild
- Breath of the Wild
- BOTW
- Botw
- Breath of the wild
- BotW
- zelda
- Legend of Zelda: Breath of the Wild
- Legend of Zelda
- Zelda BOTW
- BoTW
- botw
- Zelda: Breath of the Wild
- Zelda BotW
- Zelda Breath of the Wild
- The Legend of Zelda
- Breath of The Wild
- The Legend of Zelda Breath of the Wild
- Zelda: BOTW
- Zelda: BotW
- Breath of the Wild
- Zelda breath of the wild
- Breath Of The Wild
- Legend of Zelda Breath of the Wild
- LoZ
- LoZ: BotW
- Zelda botw
- zelda botw
- breath of the wild
- Legend of zelda
- legend of zelda
- LoZ BOTW
- The Legend of Zelda: Breath of The Wild
- The legend of Zelda: breath of the wild
- ZELDA
- Zelda: BoTW

# CHOOSE THE APPROPRIATE CHART



## CHOOSE THE APPROPRIATE CHART

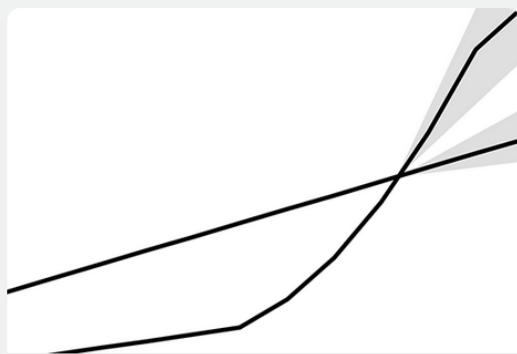


# ANN EMERY'S CHART CHOOSER TOOL

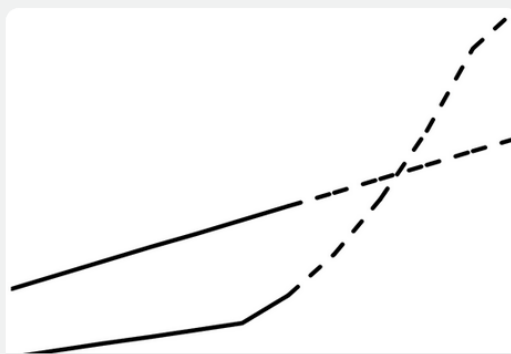
## Interactive Chart Chooser

Wondering which type of graph is the best fit for your data? Explore our interactive chart chooser using the filters. For example, if you click on 3+ Points in Time, you'll see familiar faces like line graphs and meet new friends like multimedia timelines.

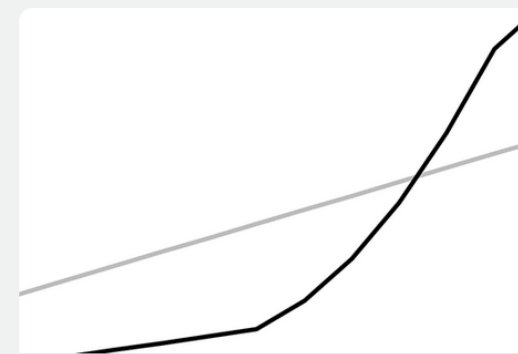
[All](#) | [1 Point in Time](#) | [2 Points in Time](#) | [3+ Points in Time](#) | [Comparisons](#) | [Correlation](#) | [Distribution](#) | [Exploratory](#) | [Part to Whole](#) | [Progress Towards Goals](#) | [Relationships](#)



Fan Chart



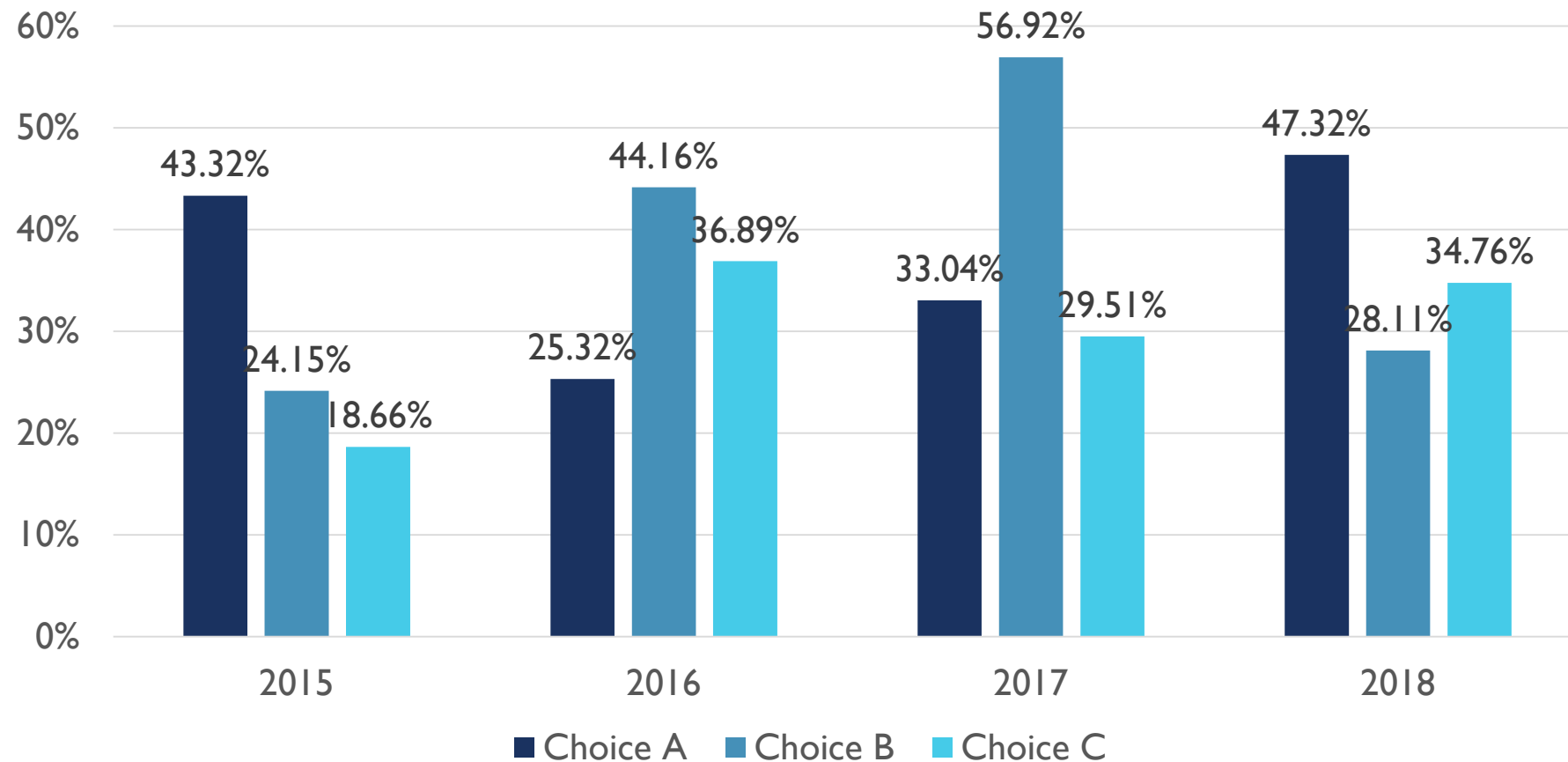
Estimations



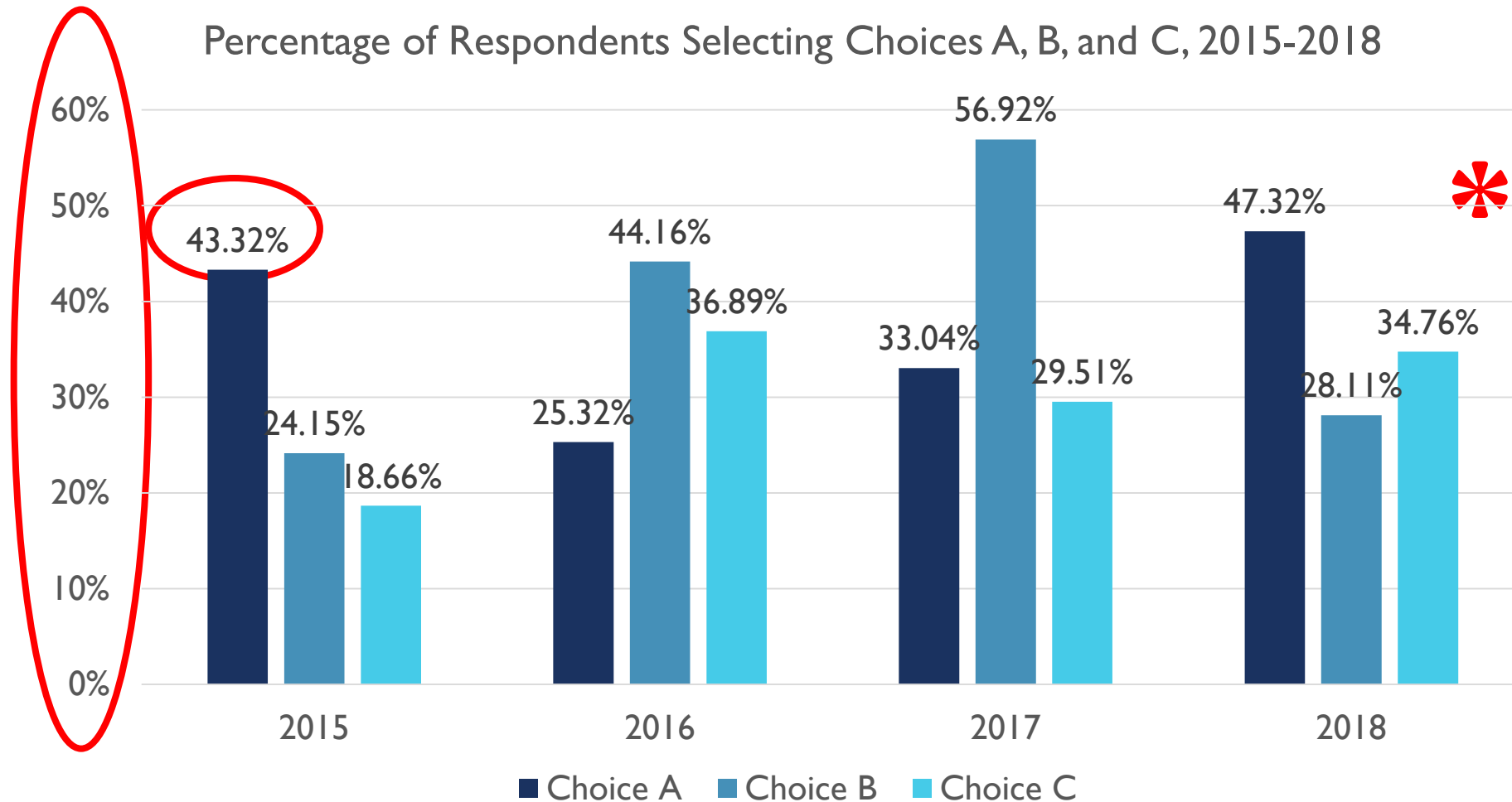
Target Lines on Line Charts

# REMOVE CLUTTER

Percentage of Respondents Selecting Choices A, B, and C, 2015-2018

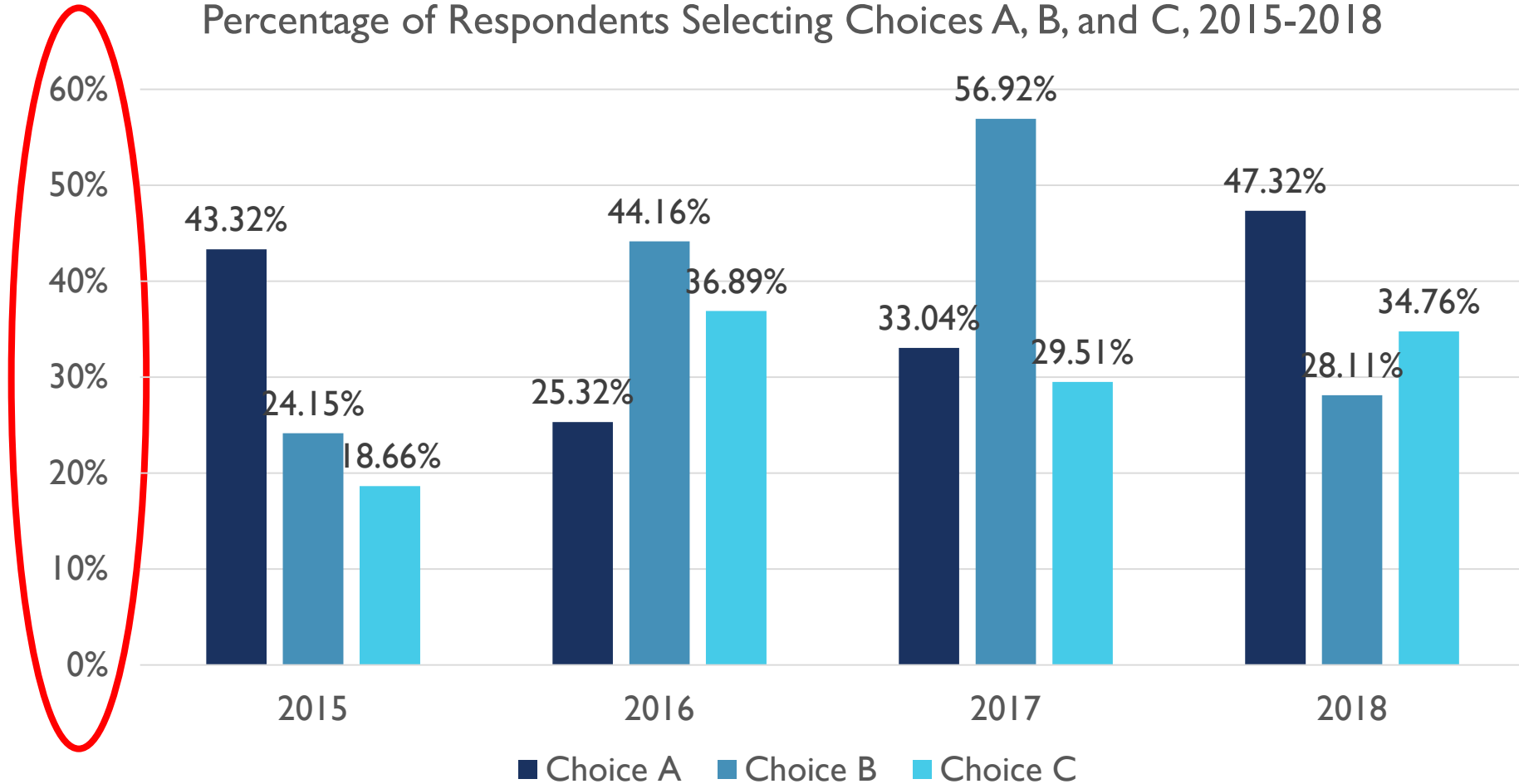


# REMOVE CLUTTER



# REMOVE CLUTTER

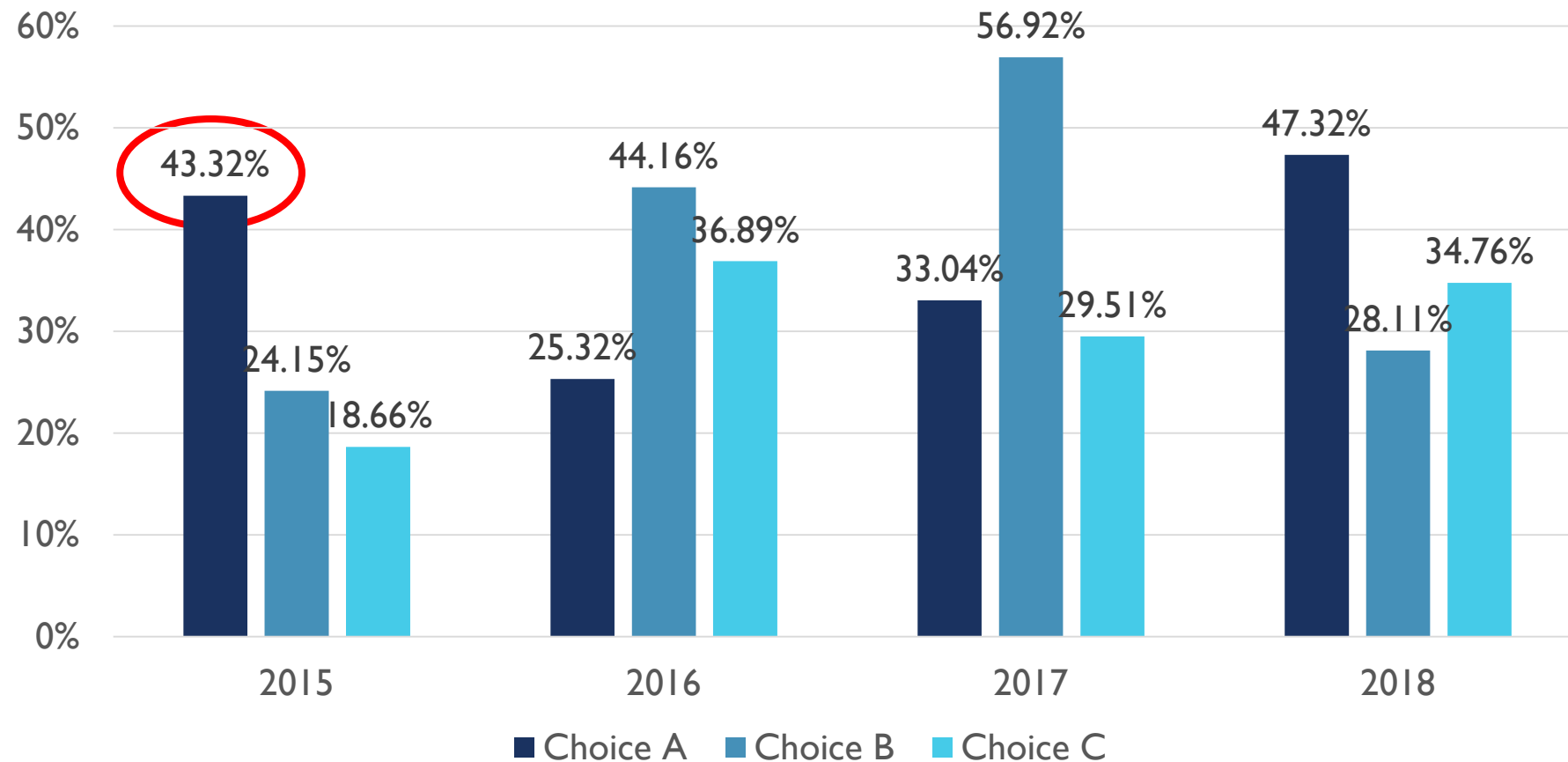
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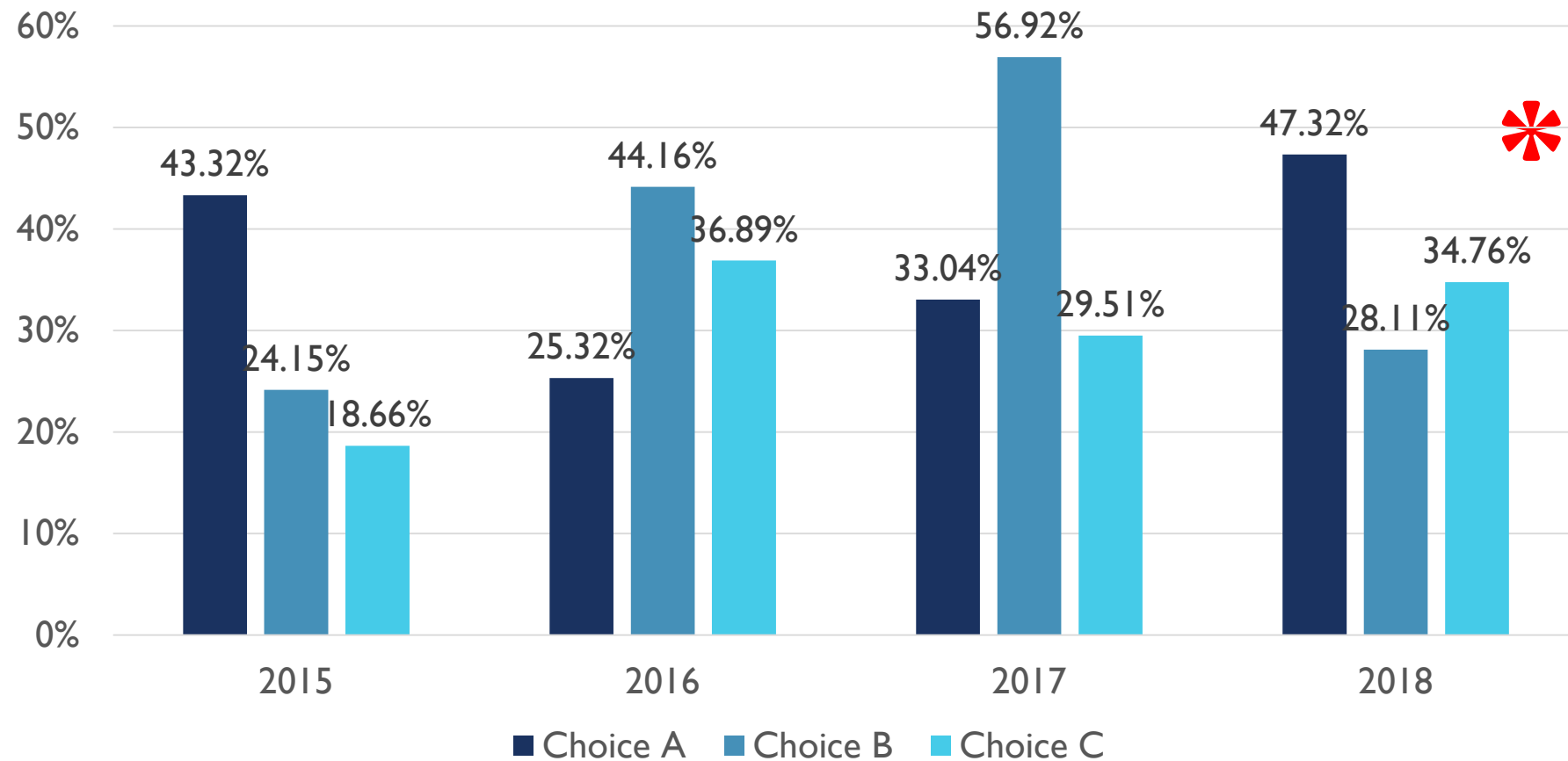
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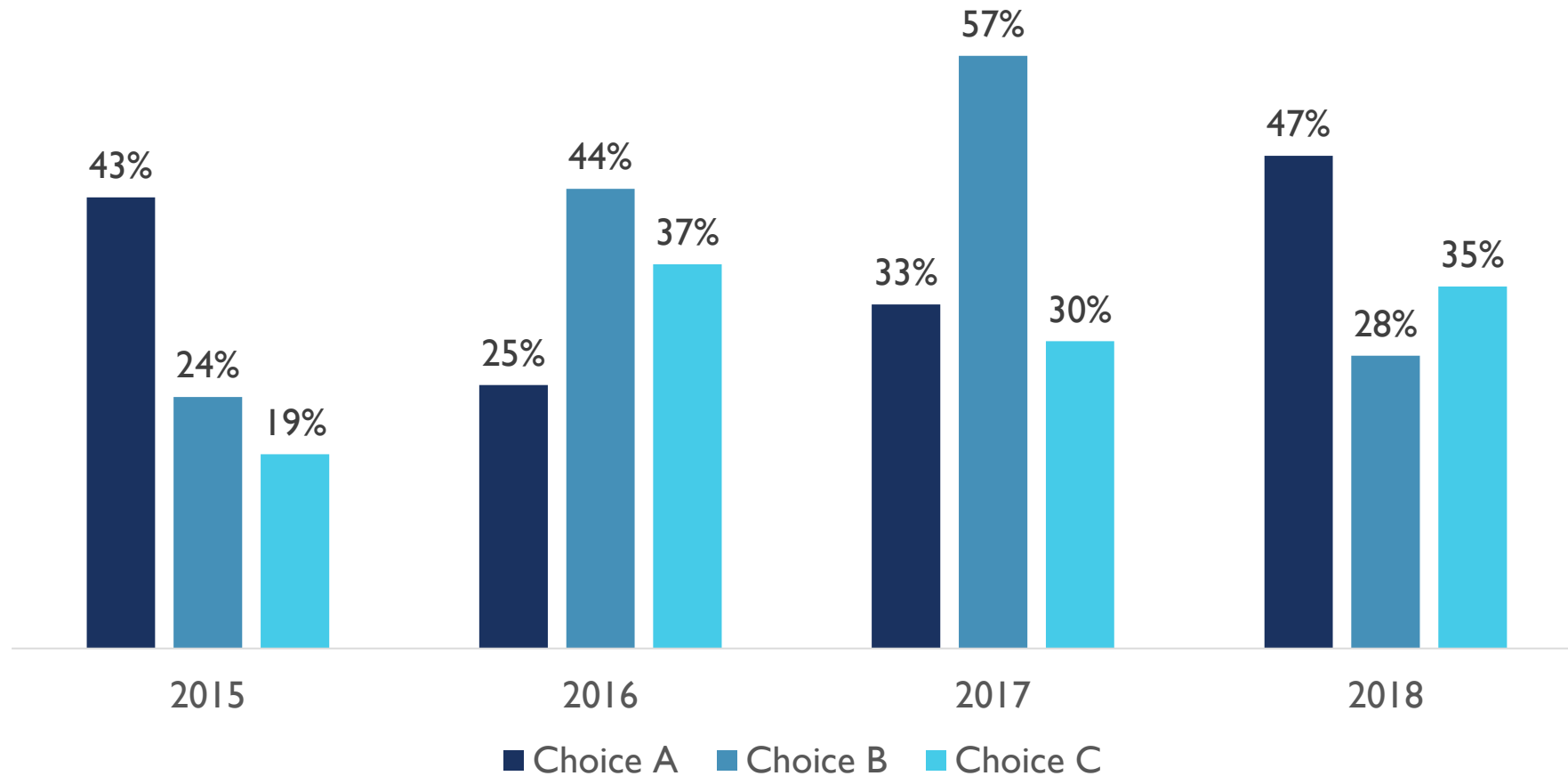
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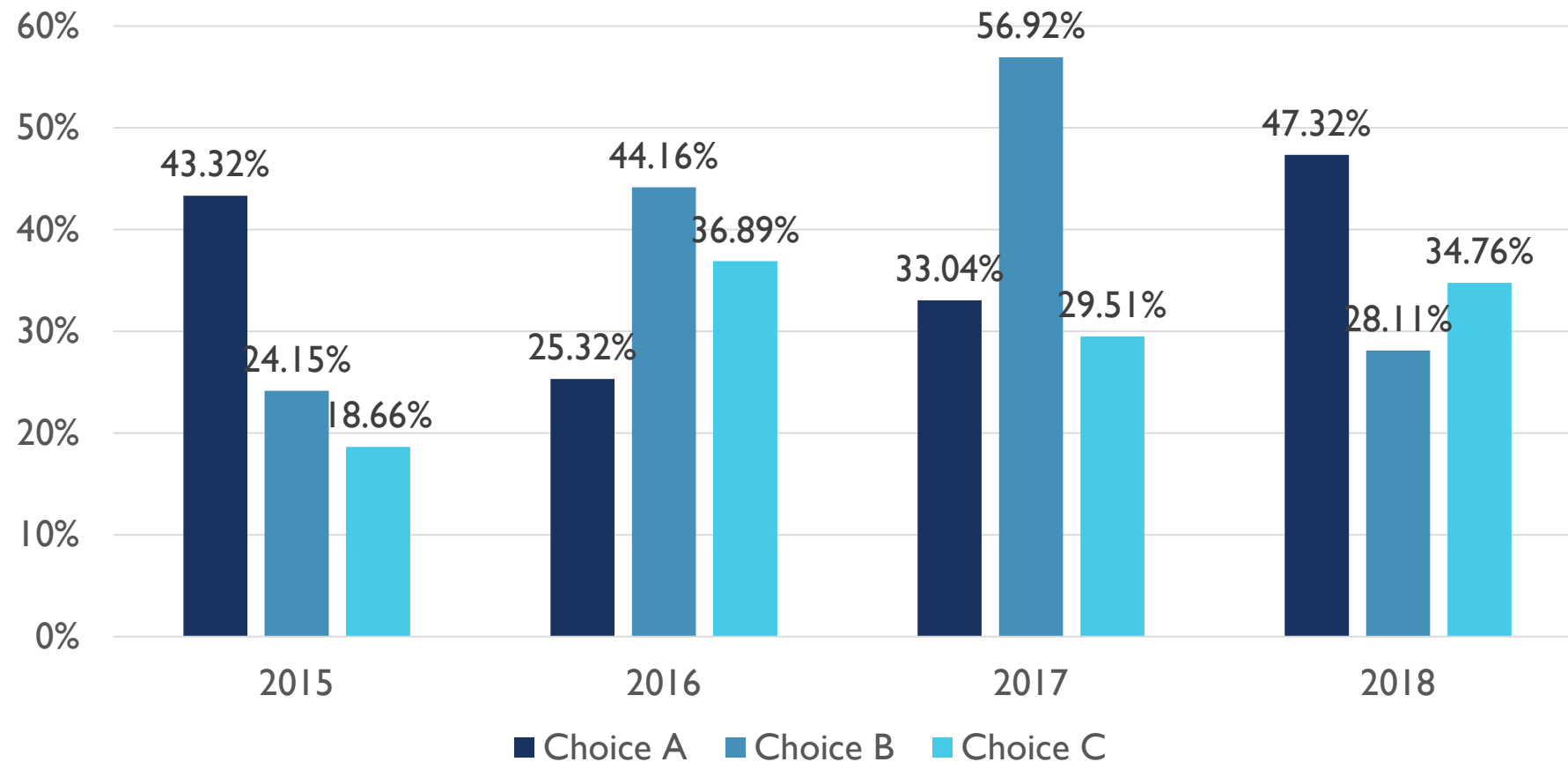
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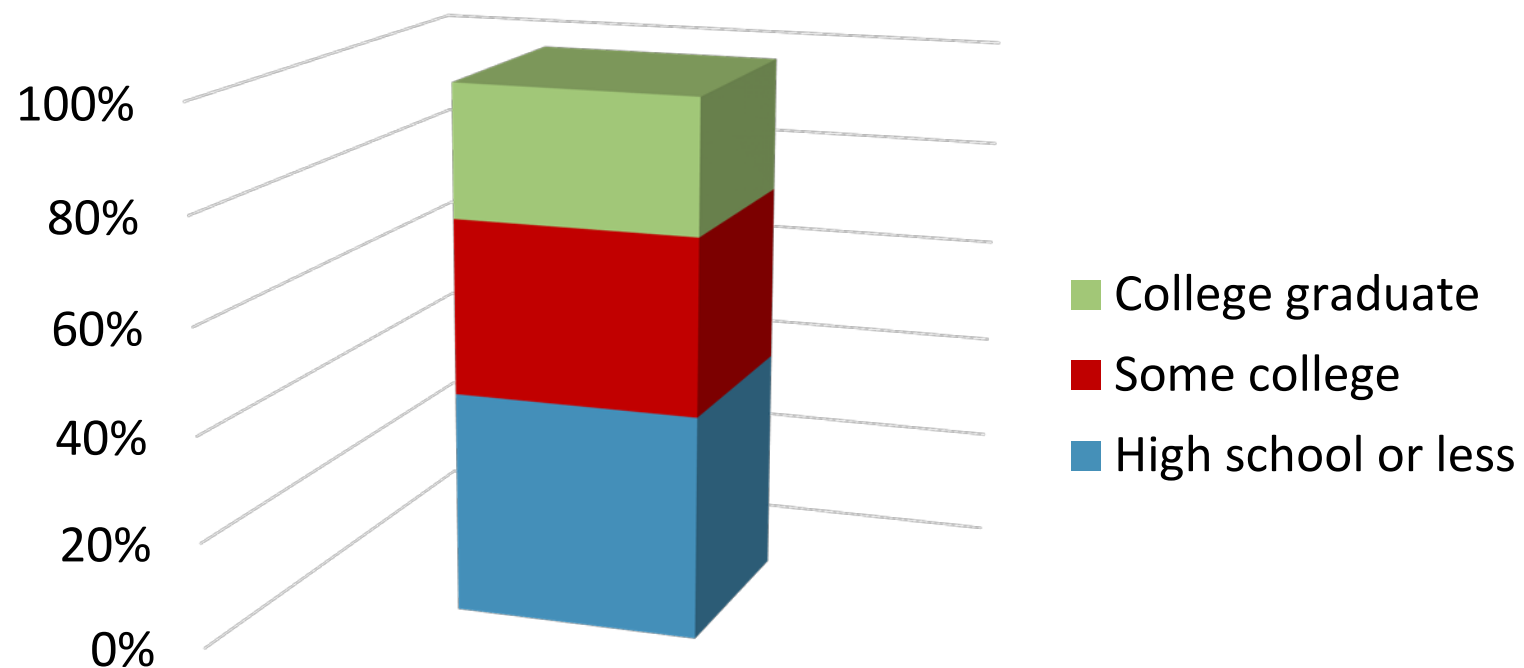
# REMOVE CLUTTER

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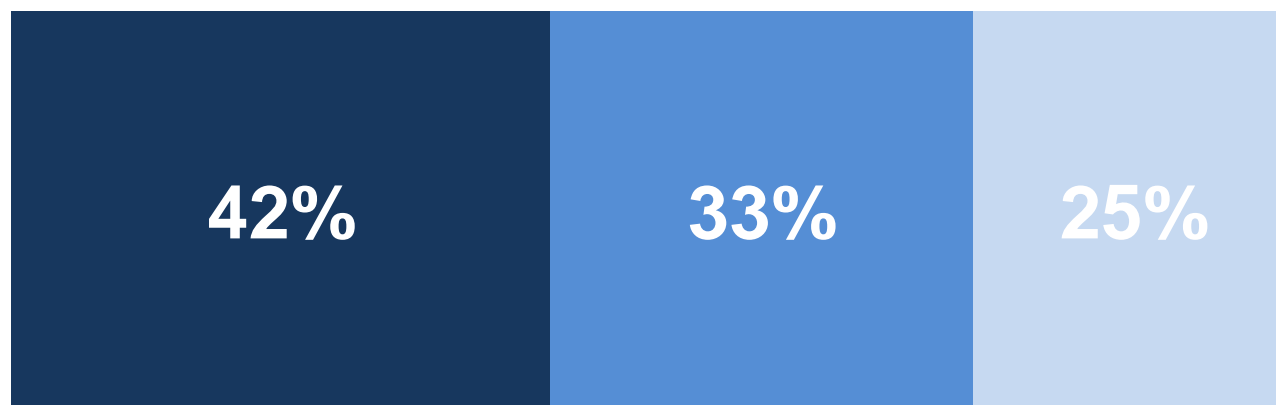
# EXCEL DOESN'T ALWAYS KNOW BEST

About 4 in 10 respondents have a high school education or less.



## EXCEL DOESN'T ALWAYS KNOW BEST

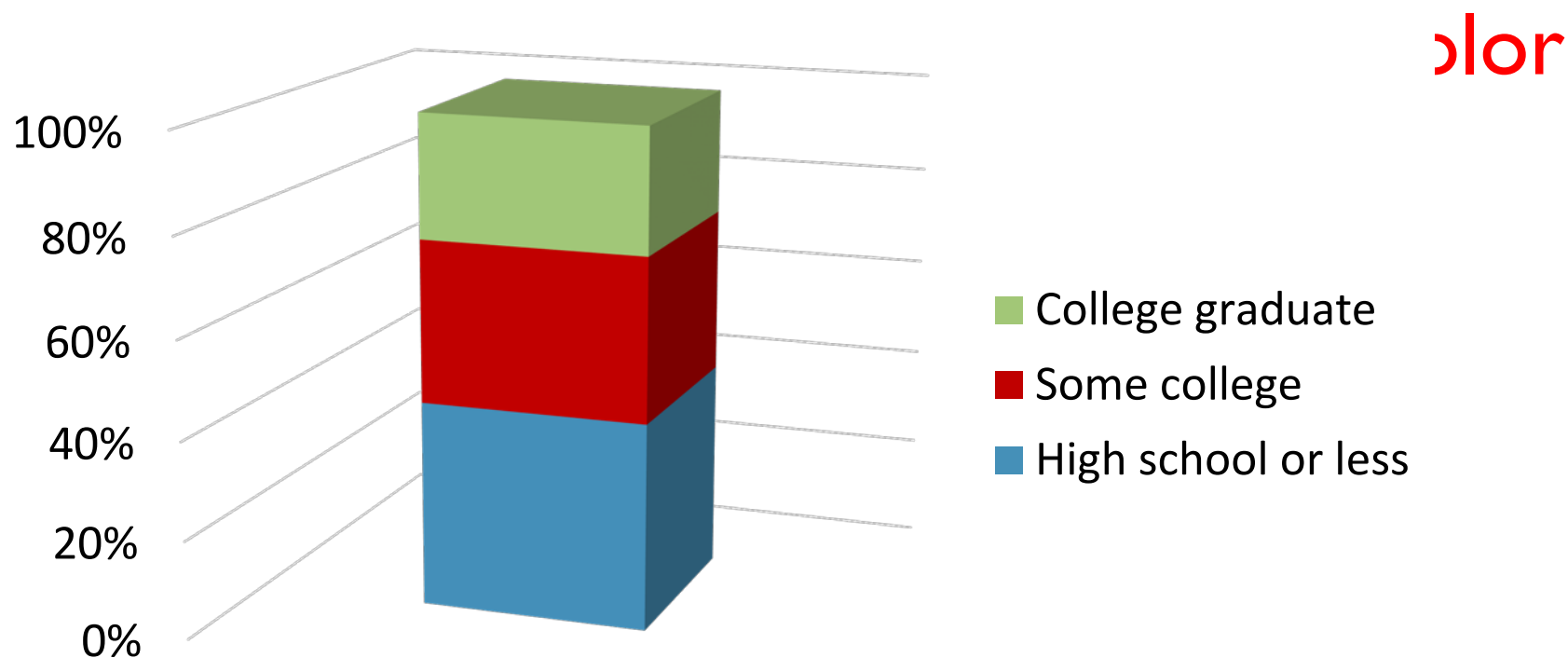
About 4 in 10 respondents have a high school education or less.



■ High school or less ■ Some college ■ College graduate

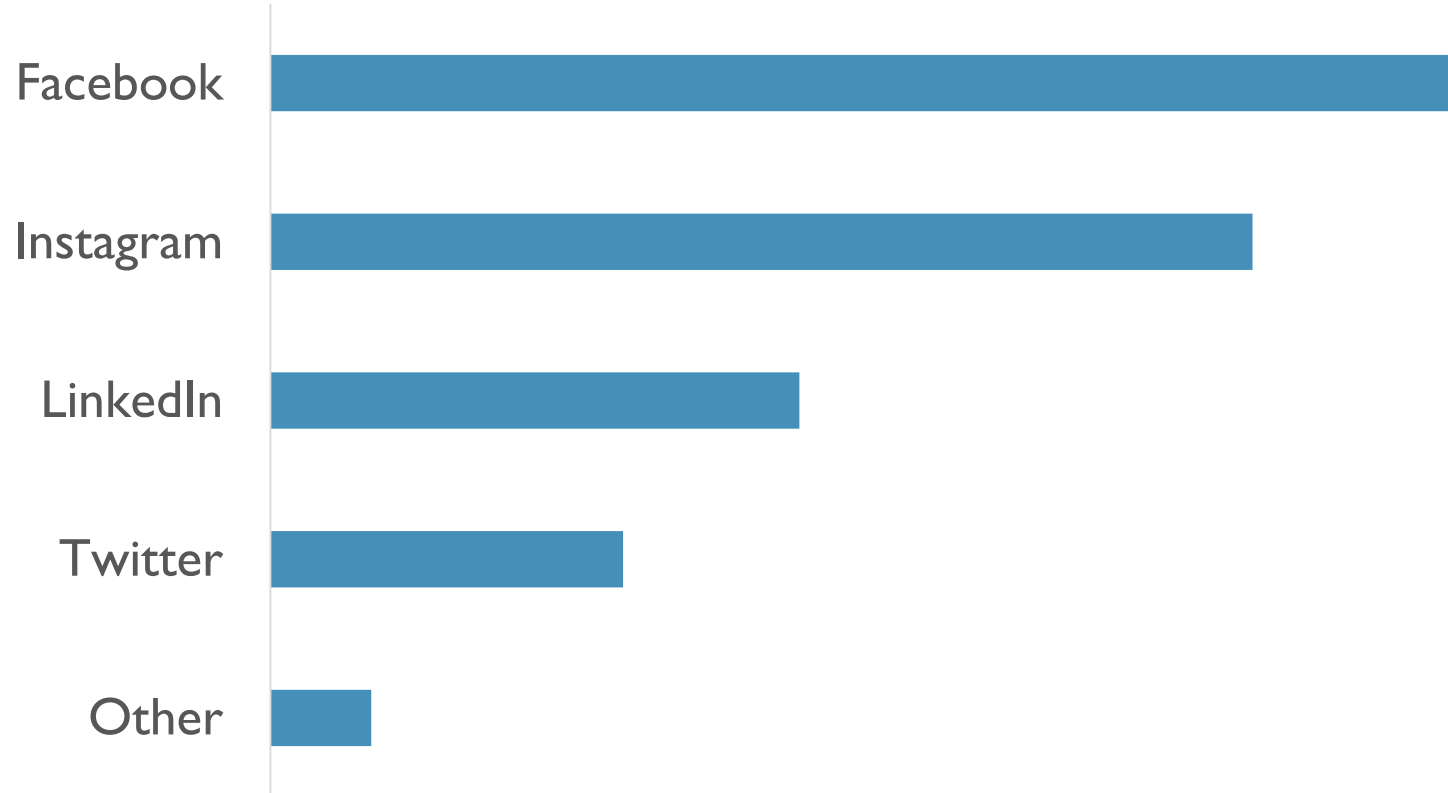
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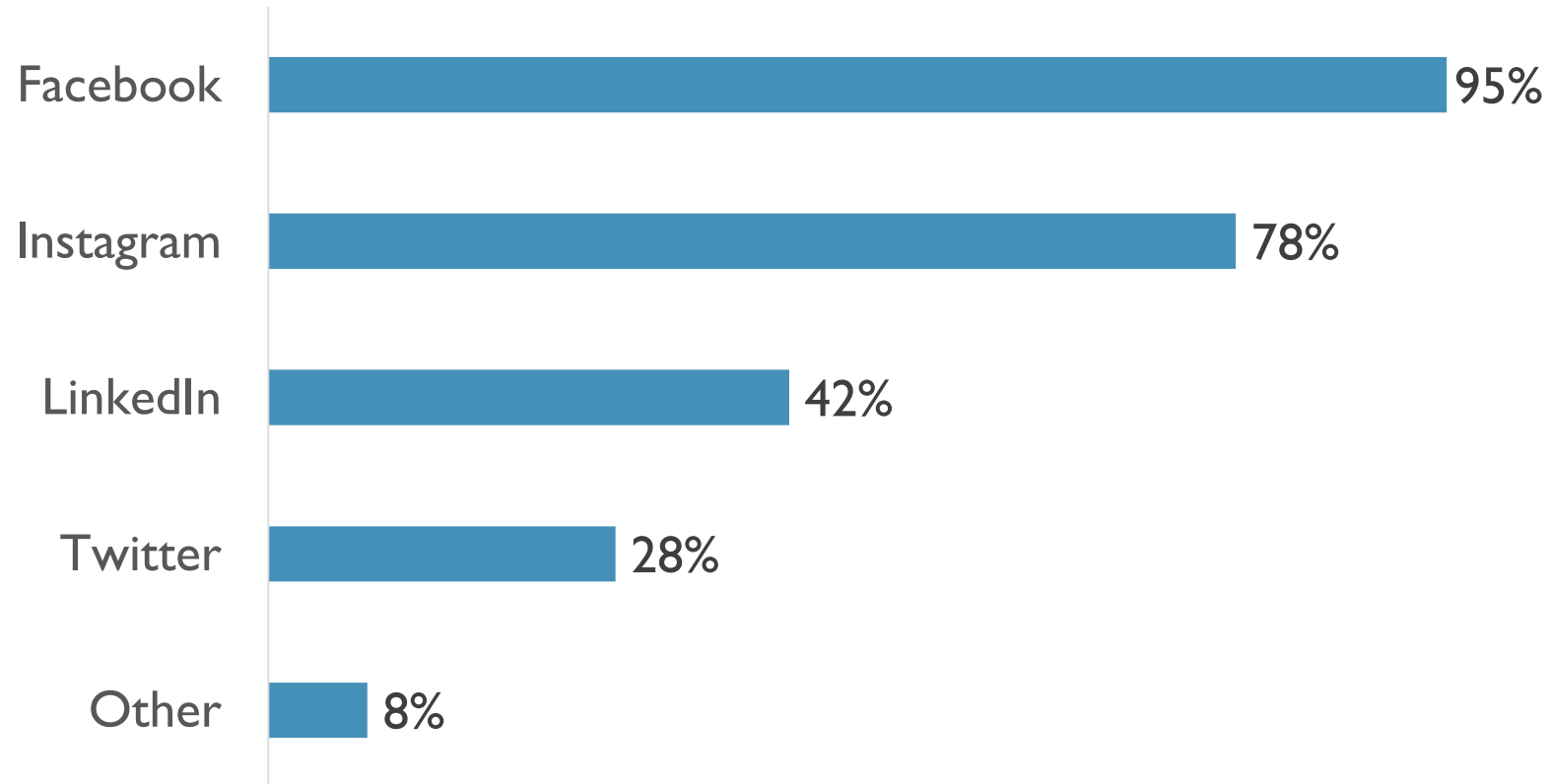
What social media sites do you use?





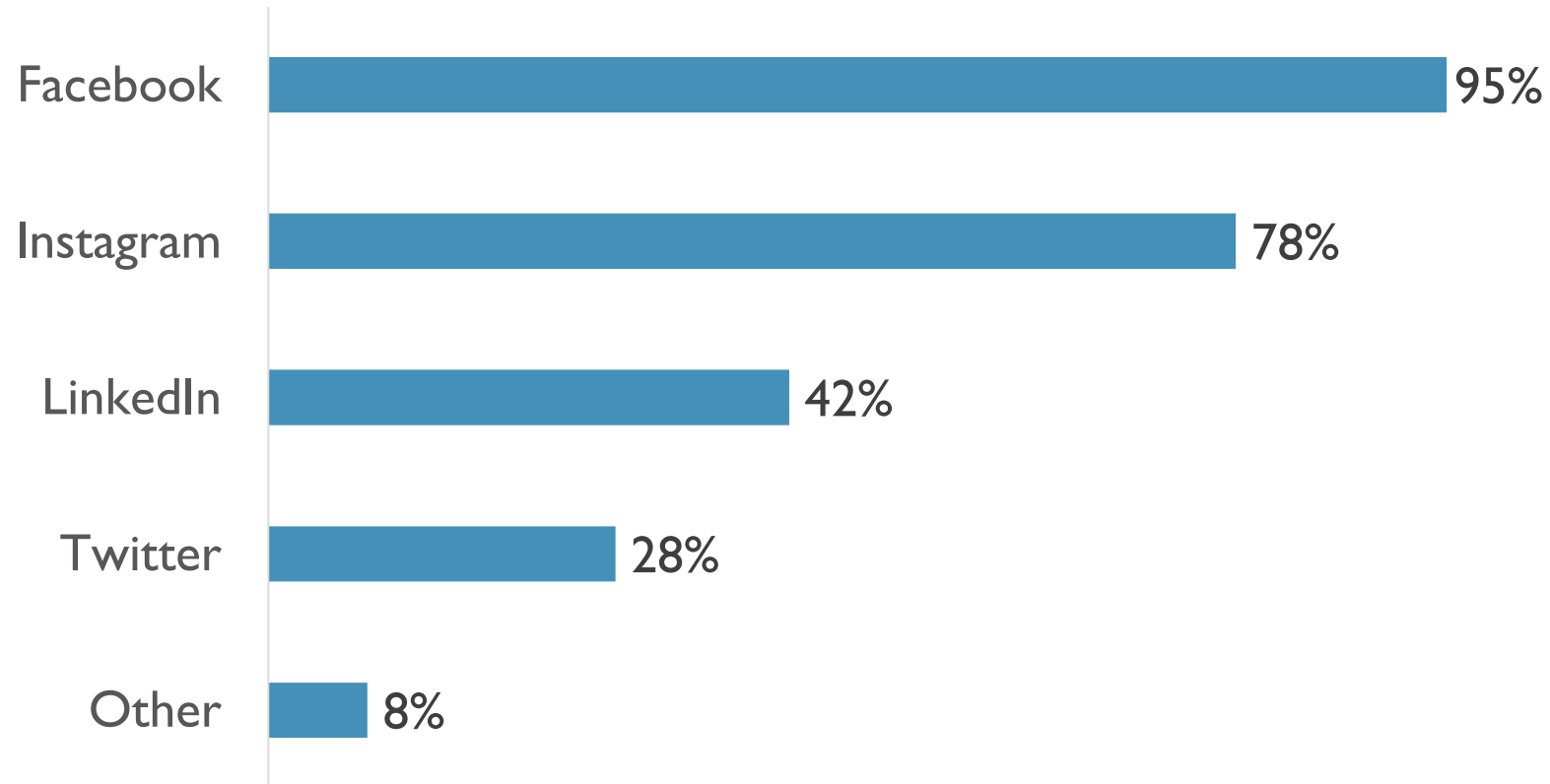
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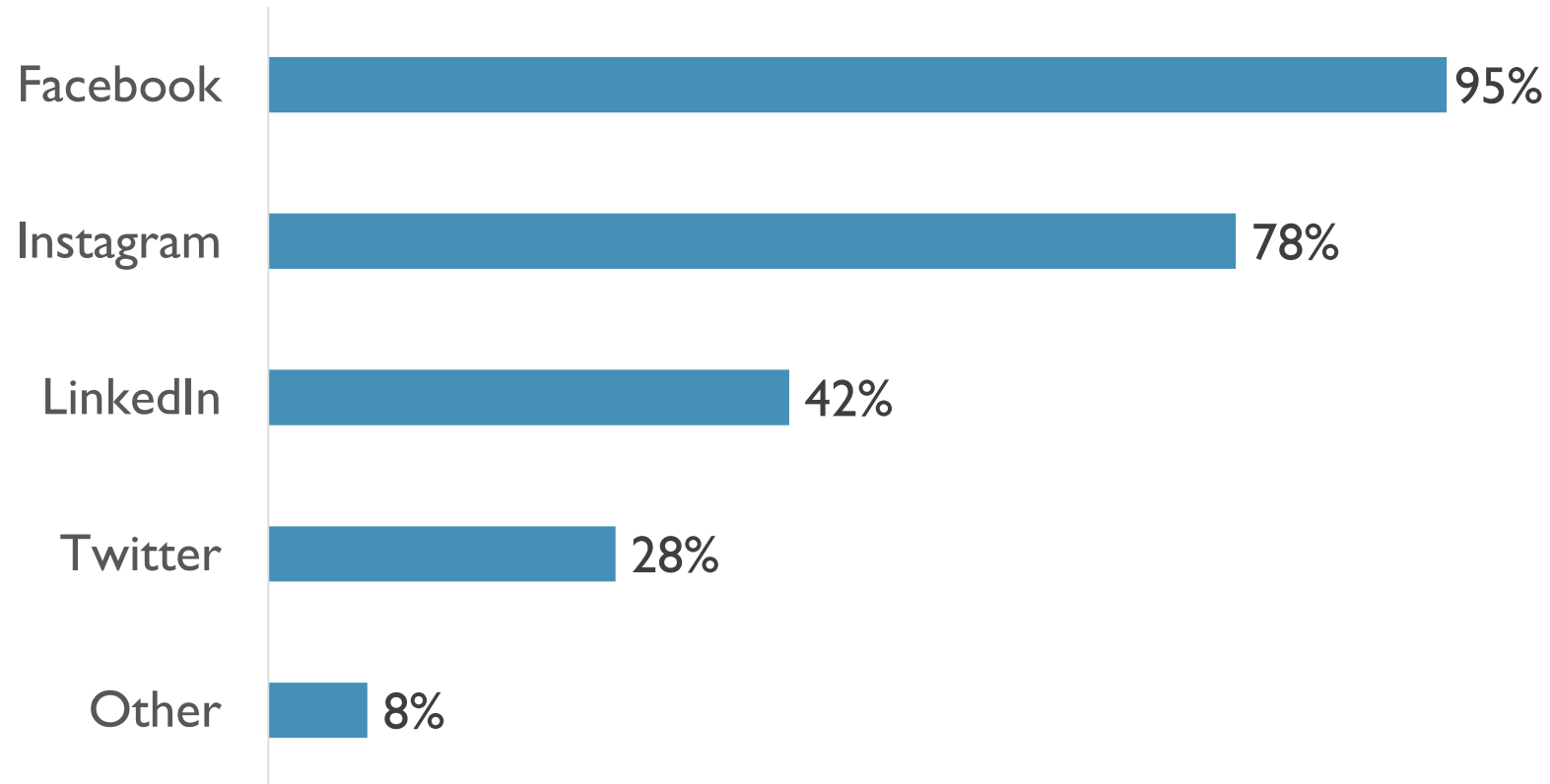
# USE TITLES AND FORMATTING TO MAKE A POINT

What social media sites do you use?



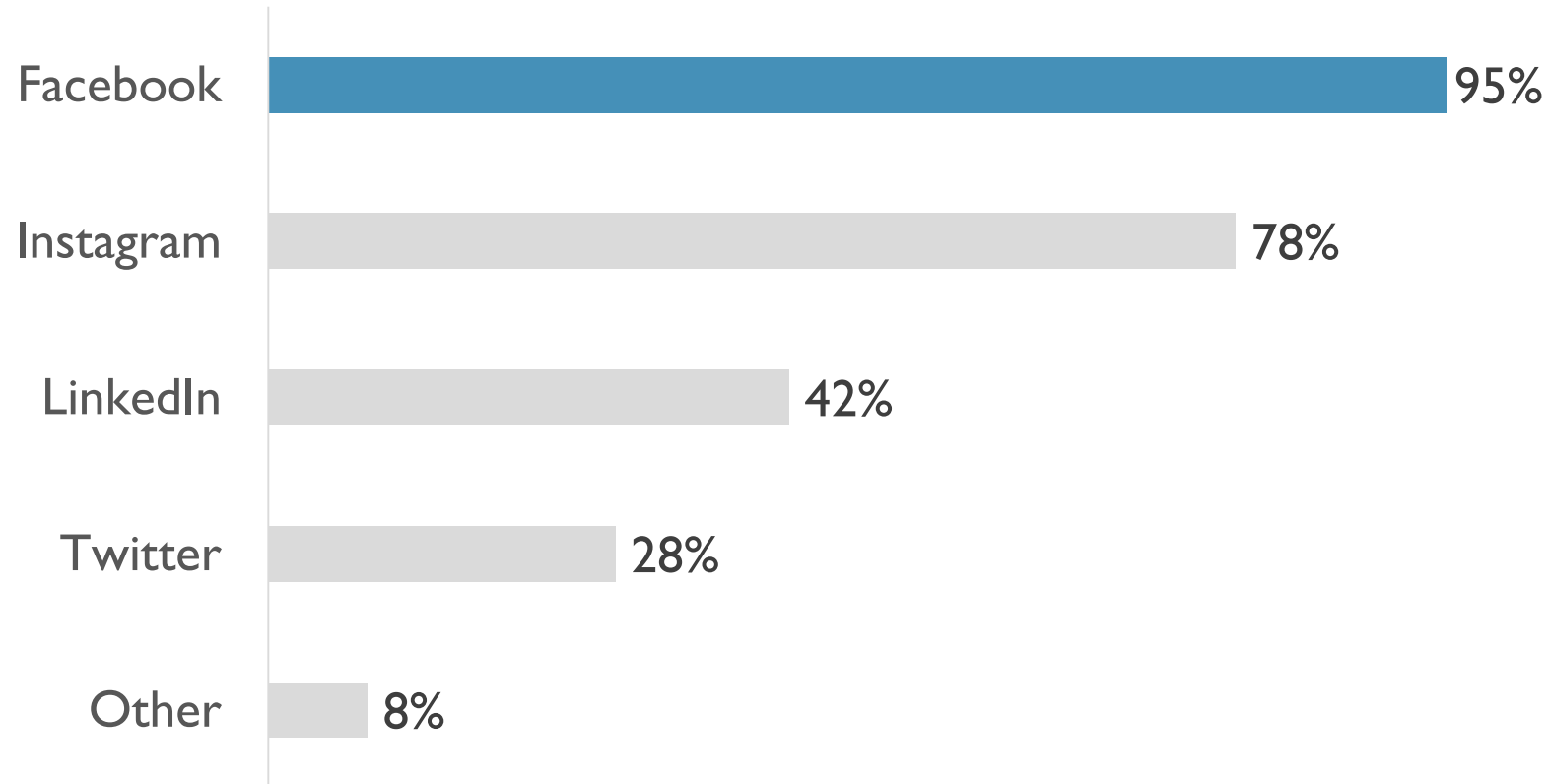
# USE TITLES AND FORMATTING TO MAKE A POINT

Most of our library patrons use Facebook.



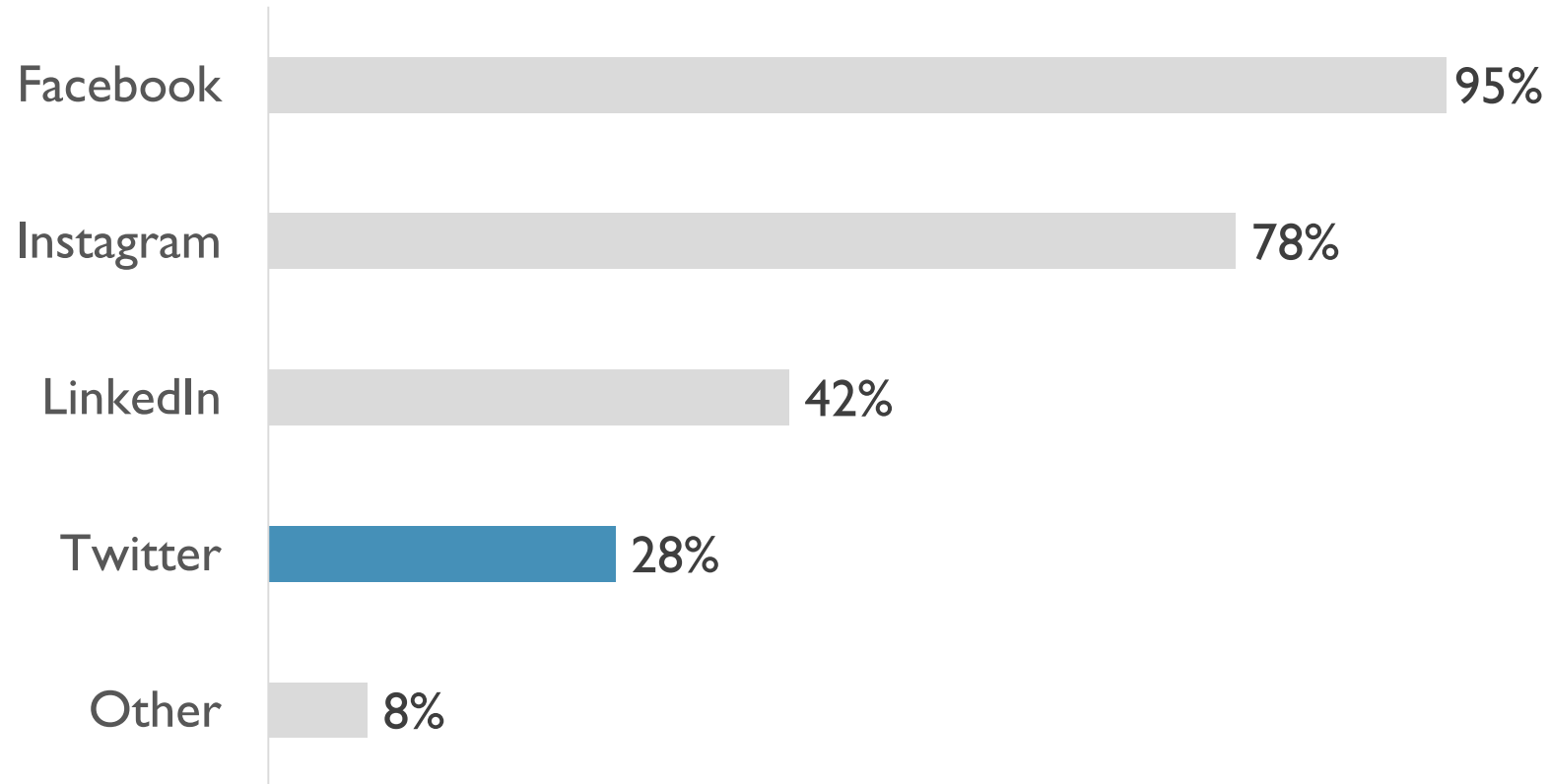
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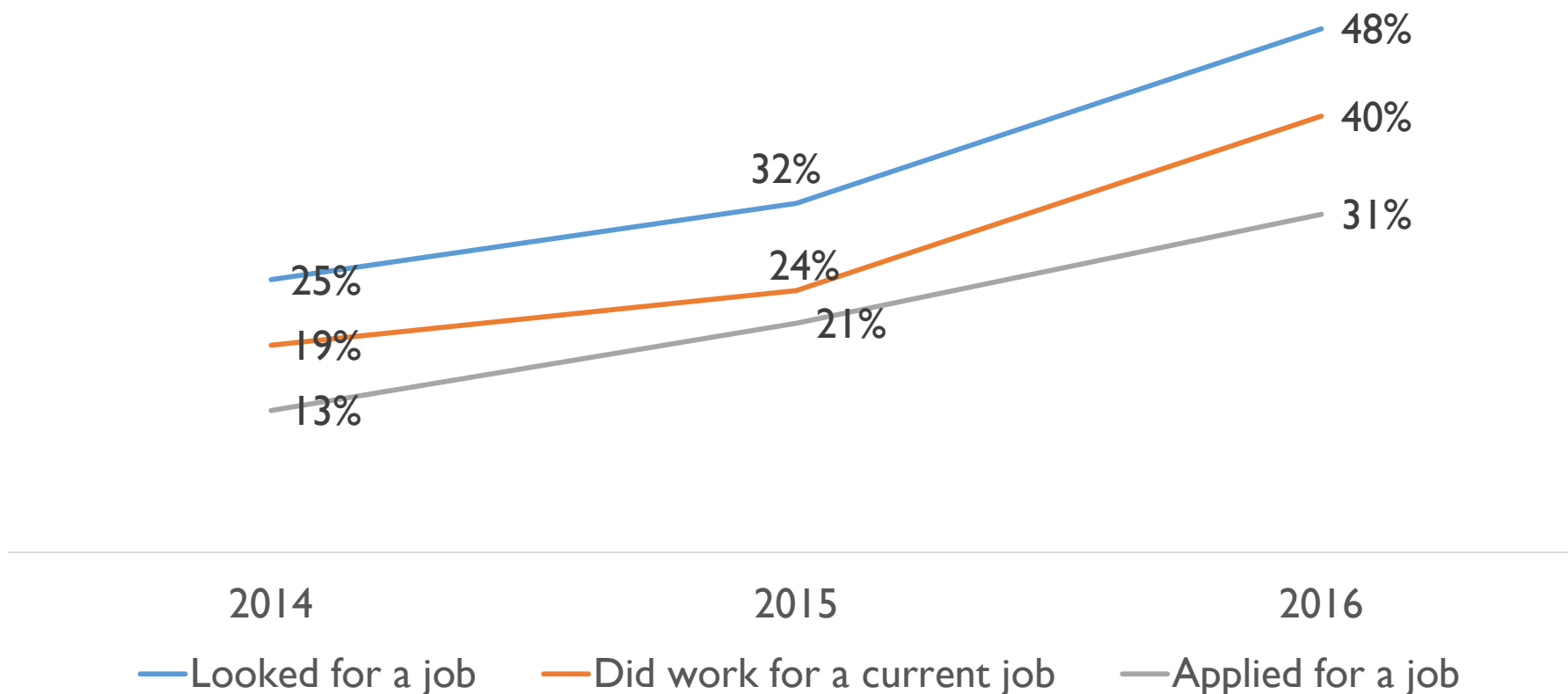
# USE TITLES AND FORMATTING TO MAKE A POINT

Less than 3 in 10 of our patrons use Twitter.



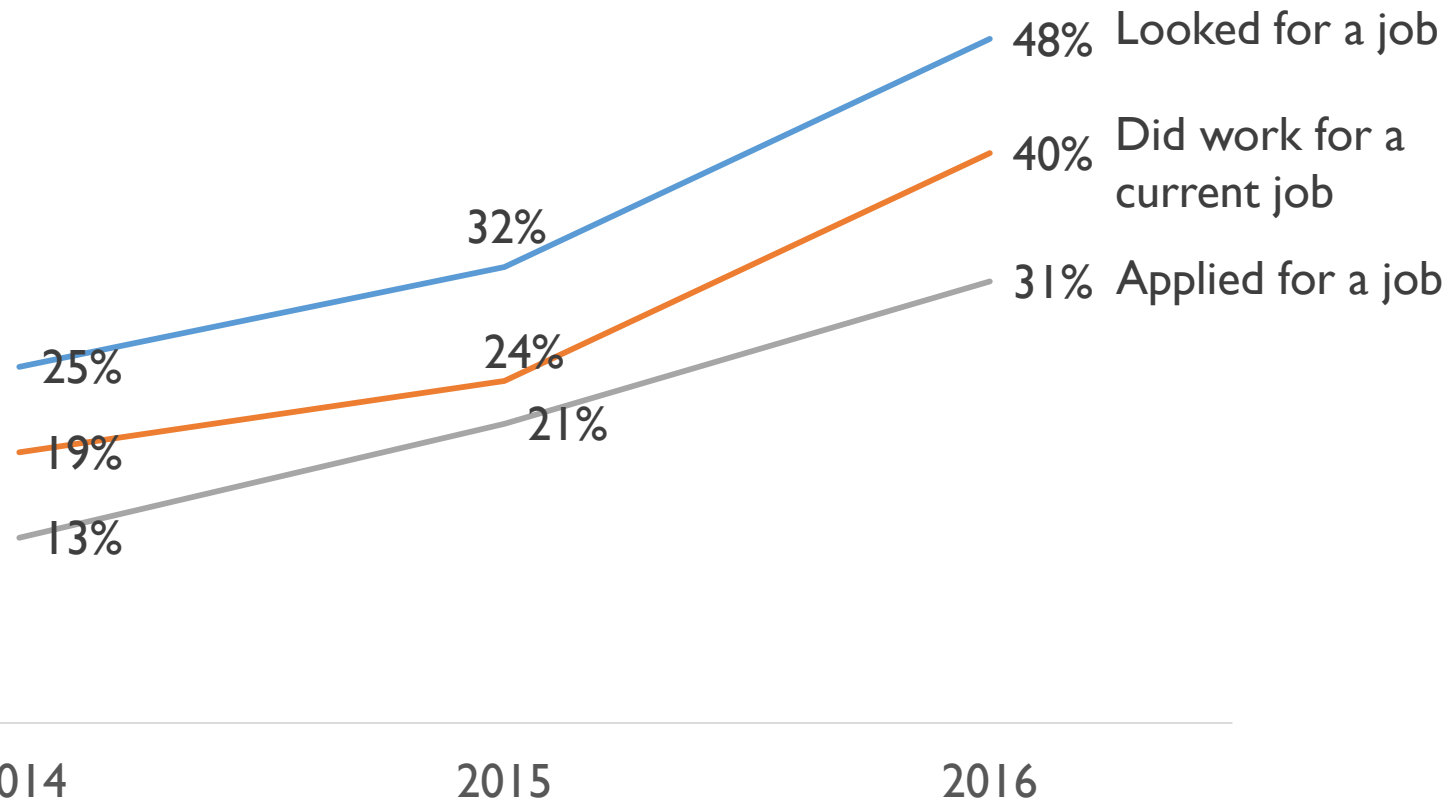
# USE TITLES AND FORMATTING TO MAKE A POINT

The percentages of library computer users accomplishing work-related tasks have increased steadily since 2013.



# USE TITLES AND FORMATTING TO MAKE A POINT

The percentages of library computer users accomplishing work-related tasks have increased steadily since 2013.





# UNCHARTED TERRITORY – DESIGN A CHART







# 6 SIMPLE TIPS

TO MAKE DATA VISUALIZATIONS MORE ACCESSIBLE



## I. PUT NUMBERS IN CONTEXT

LIBRARIES WORKING FOR  
**ACCESS**

**123M** items  
circulated  
annually



or more than **22**  
items for each person  
in the state

LIBRARIES WORKING FOR  
**ACCESS**

**3.61M**

Coloradans have a public library card



That's **3 out of 5**  
Coloradans

## I. PUT NUMBERS IN CONTEXT

LIBRARIES WORKING FOR  
**COMMUNITY**

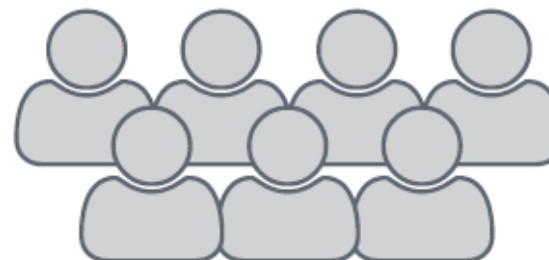
**6 times**



as many public, school, and  
academic libraries in  
Colorado as Starbucks  
coffee shops

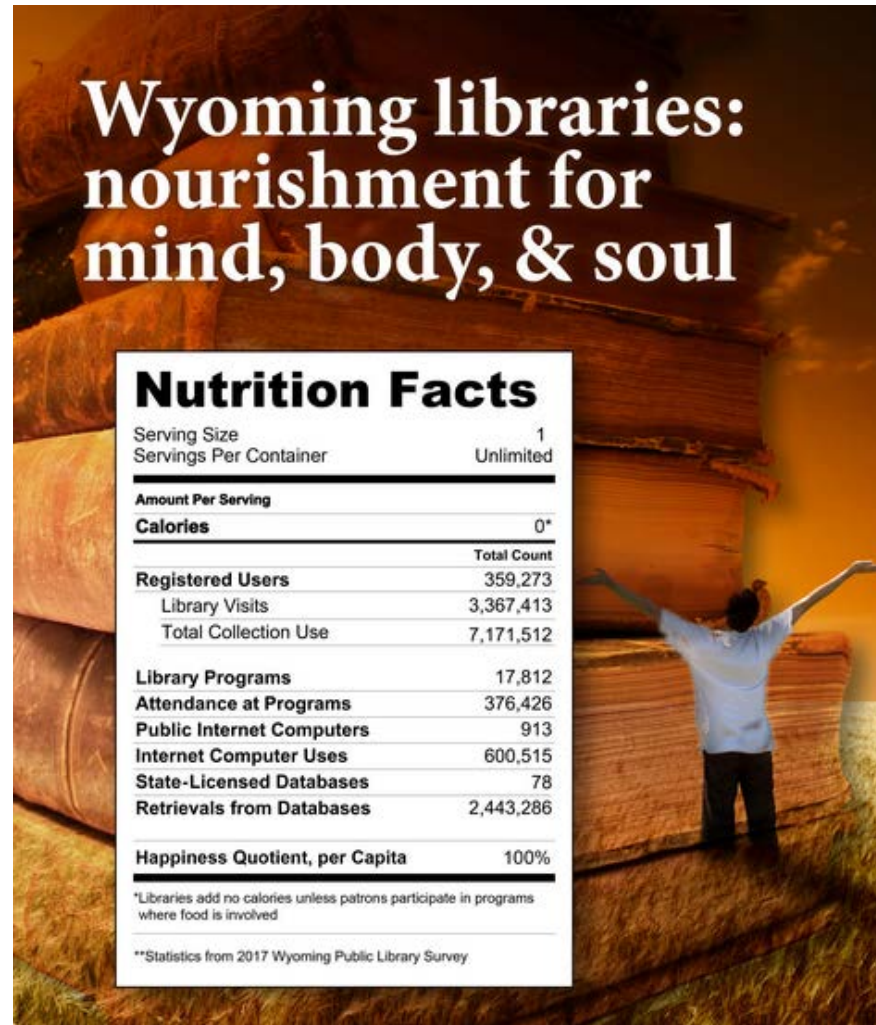
LIBRARIES WORKING FOR  
**COMMUNITY**

**38M** public and  
school library  
visits annually



**7 times** more than the total  
annual attendance of every  
professional sporting event  
in Colorado combined

# I. PUT NUMBERS IN CONTEXT



## 2. K.I.S.S.

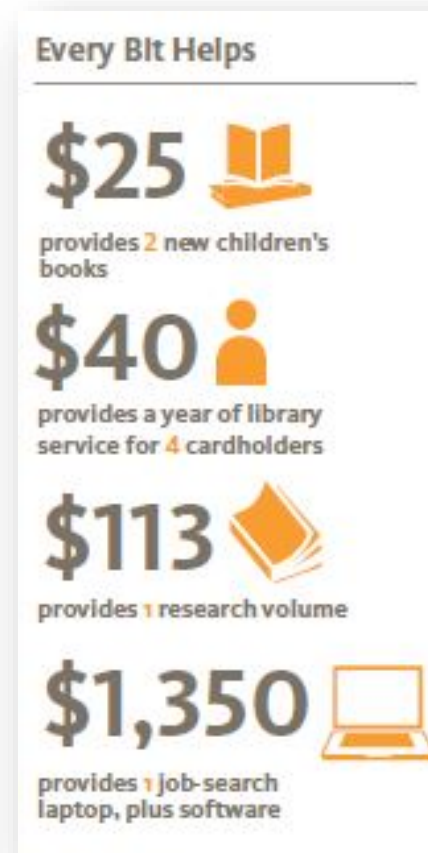
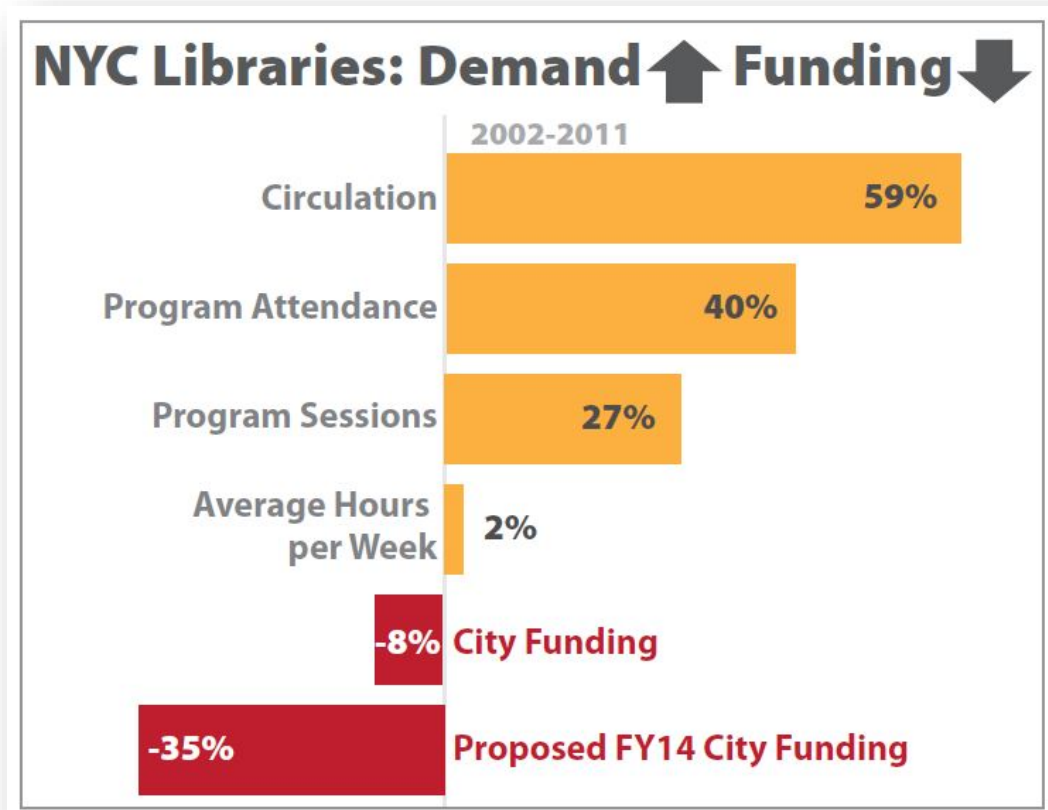


Image credit: New York Public Library

## 2. K.I.S.S.

### For Americans using libraries digital tools, searching library catalogues for content is the most prevalent activity

*% of U.S. **library website** users ages 16 and older who have done the following on library websites in the past 12 months*

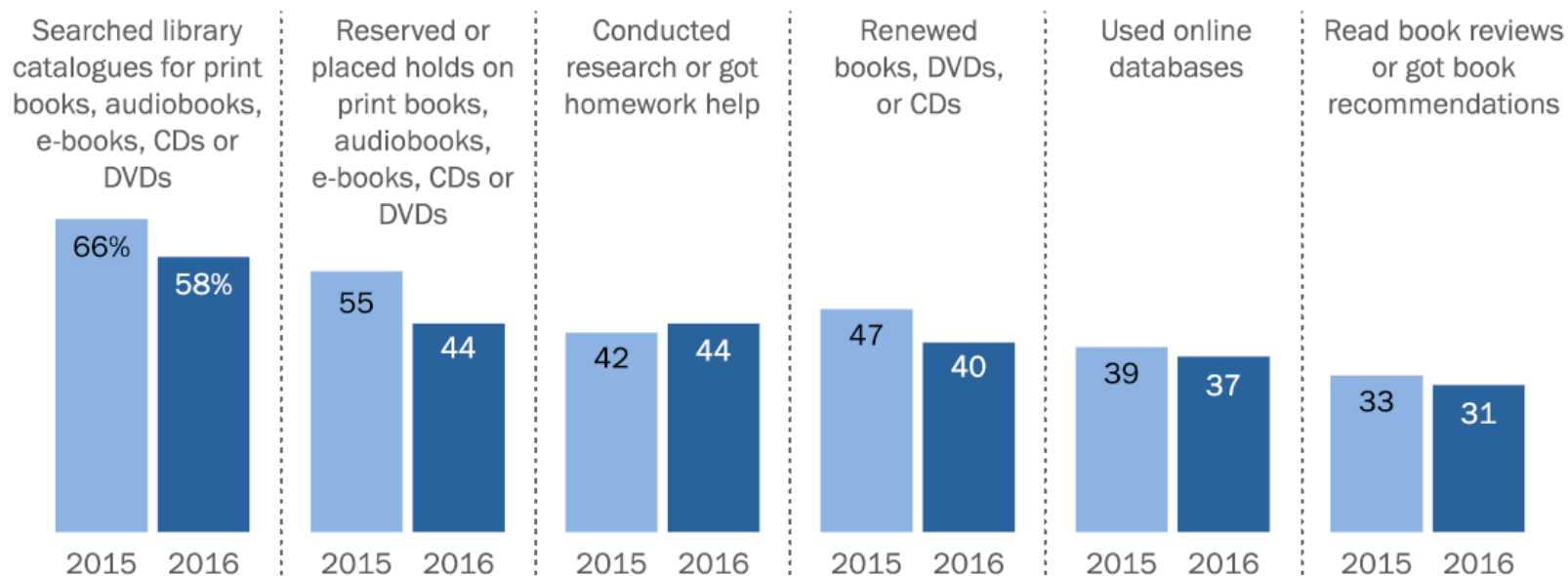
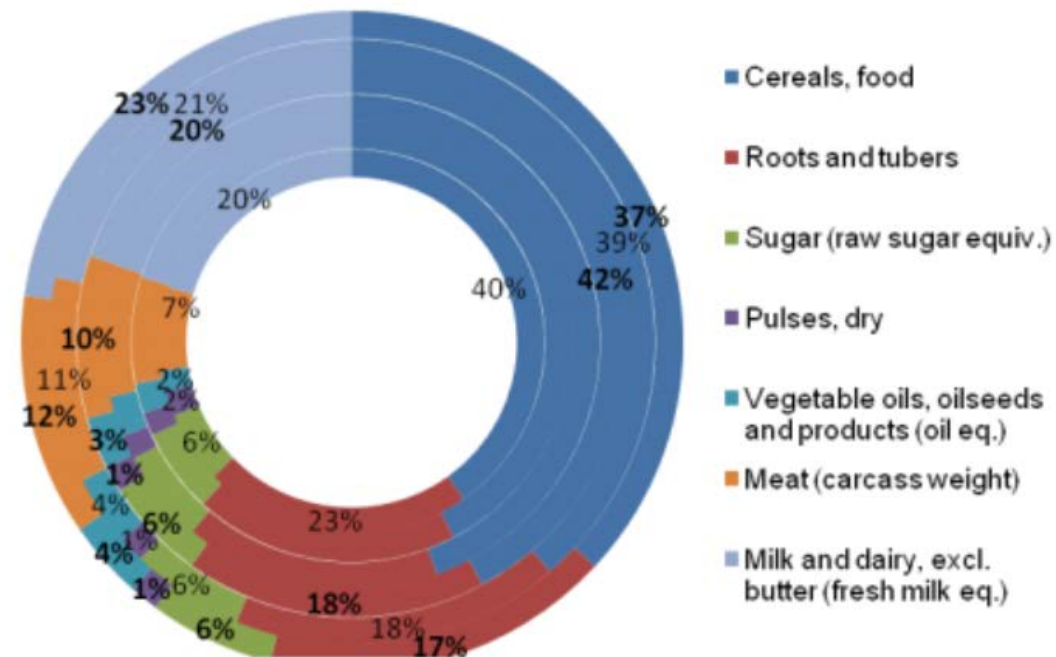


Image credit: Pew Internet

### 3. FOCUS ON YOUR MAIN POINT

World Dietary shares: (from inside to outside) 1970, 1980, 1990, 2000, 2030, 2050



Note: figures for 1980 and 1990 shares are not shown for sake of clarity.

Image credit: Full Fact

### 3. FOCUS ON YOUR MAIN POINT

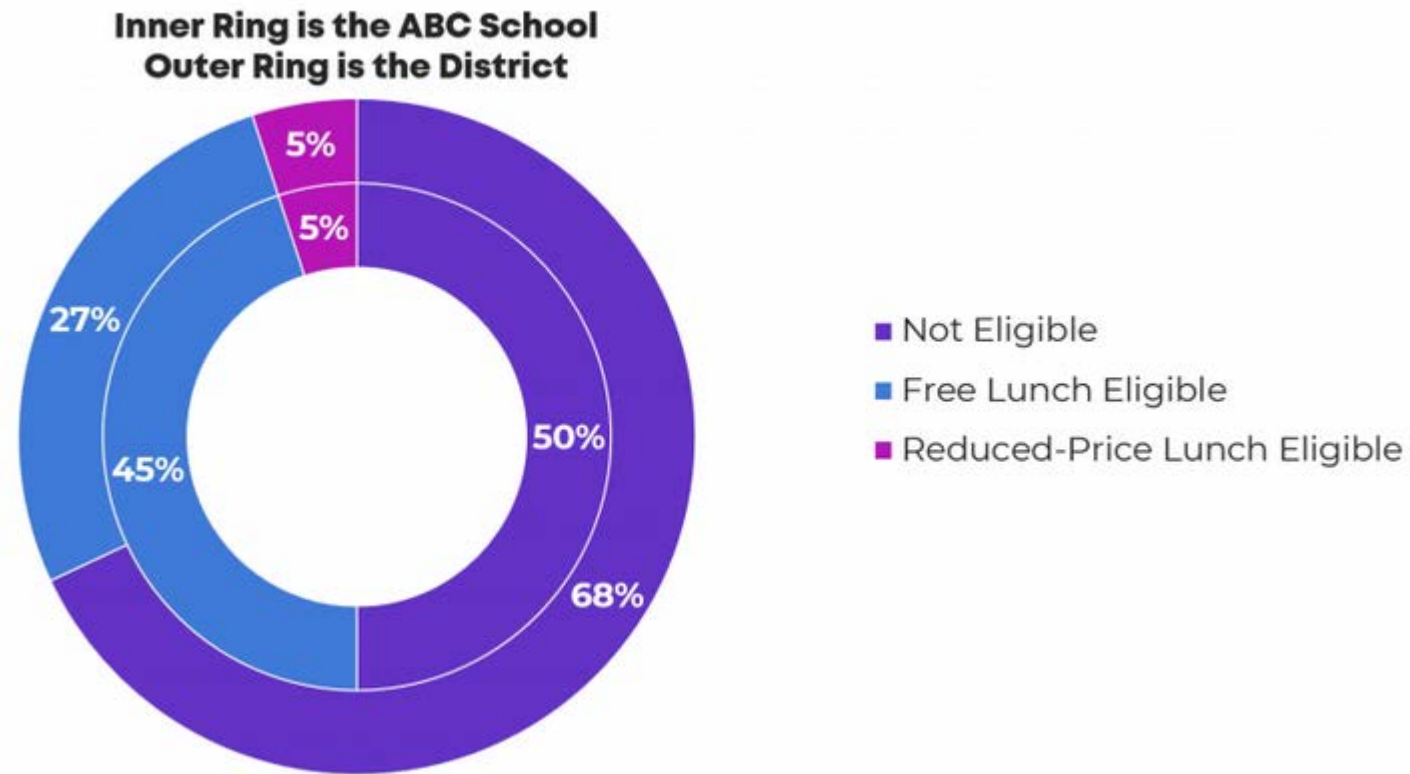


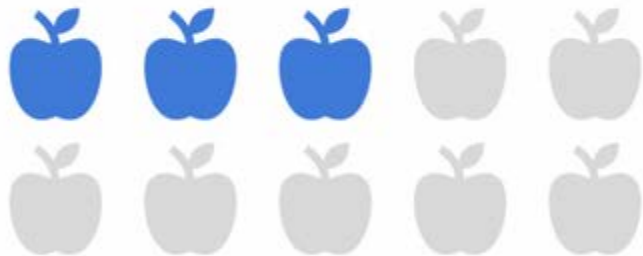
Image credit: Depict Data Studio



### 3. FOCUS ON YOUR MAIN POINT

**3 in 10**

students in our **district** qualify  
for free or reduced meals



**5 in 10**

students in our **school** qualify  
for free or reduced meals



Image credit: Depict Data Studio

## 4. SHOW RATHER THAN TELL

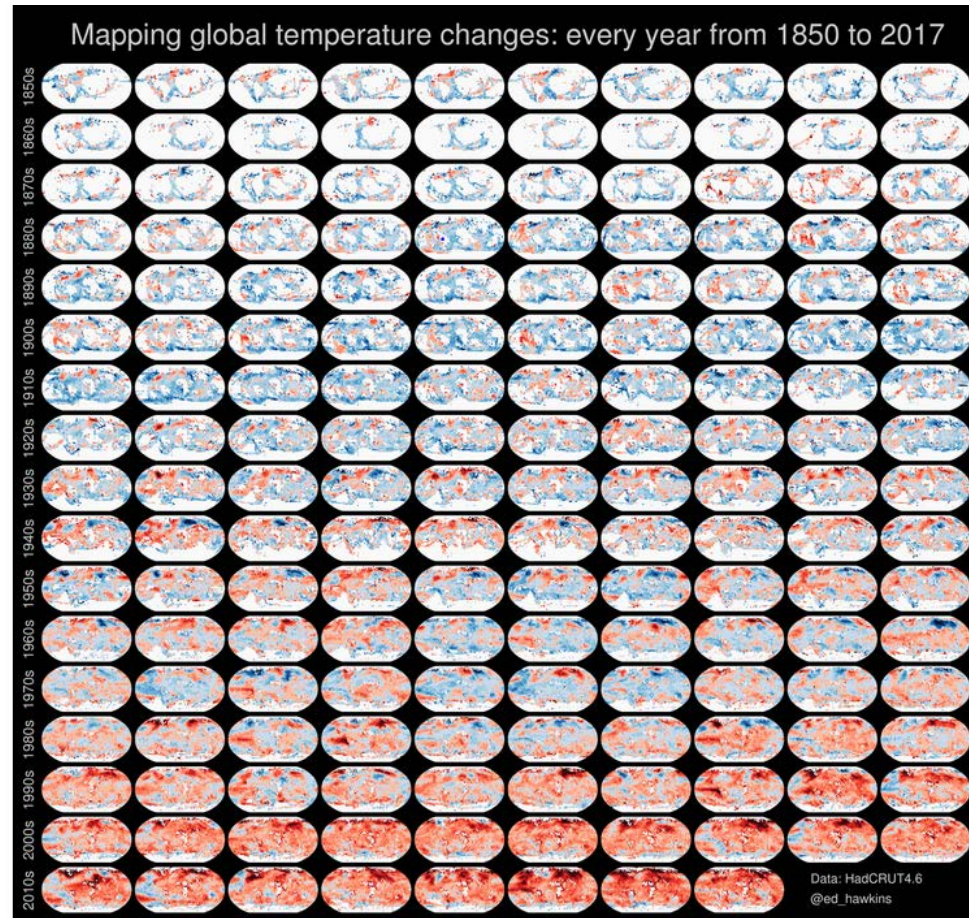
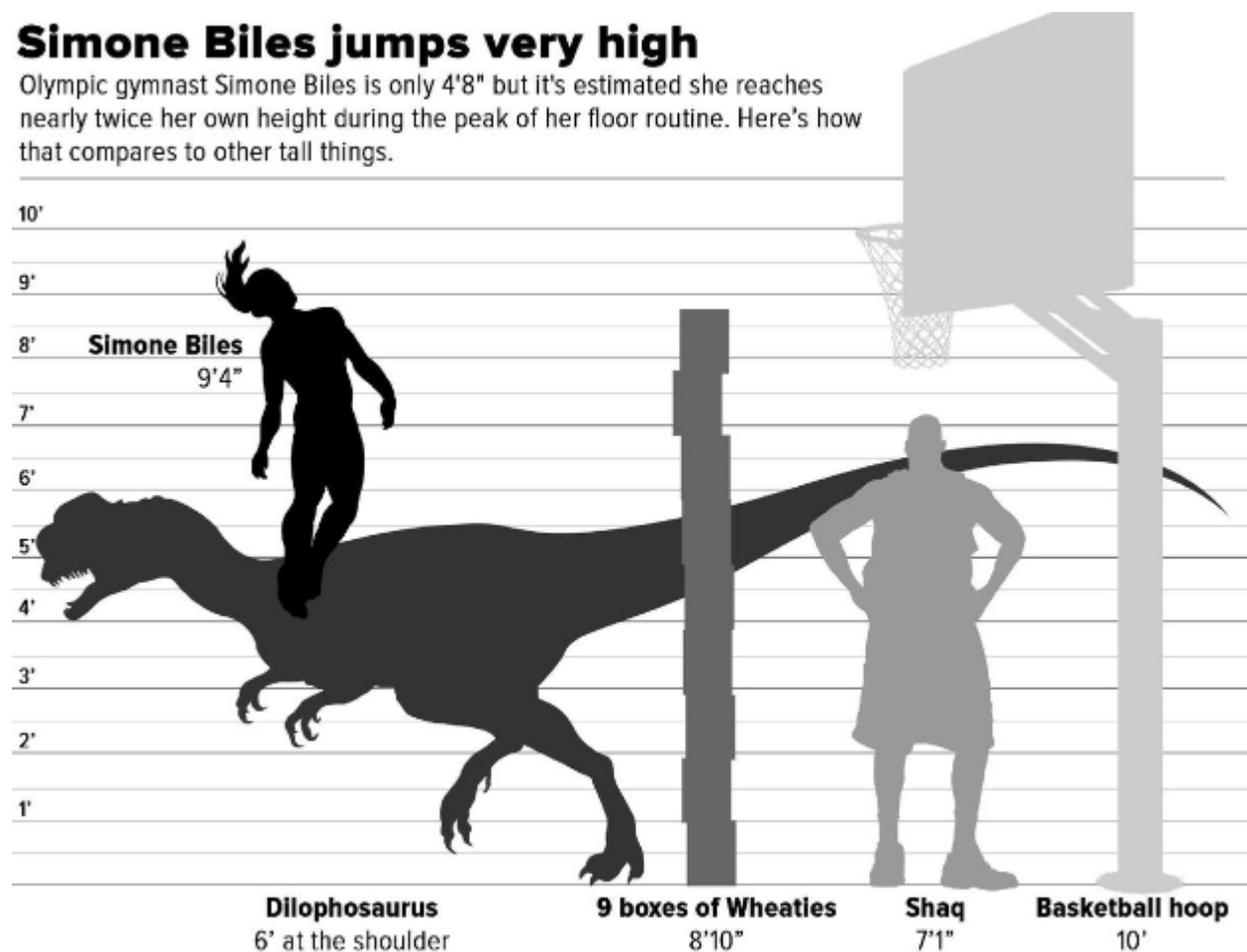


Image credit: Ed Hawkins, Climate Lab Book

## 4. SHOW RATHER THAN TELL

### Simone Biles jumps very high

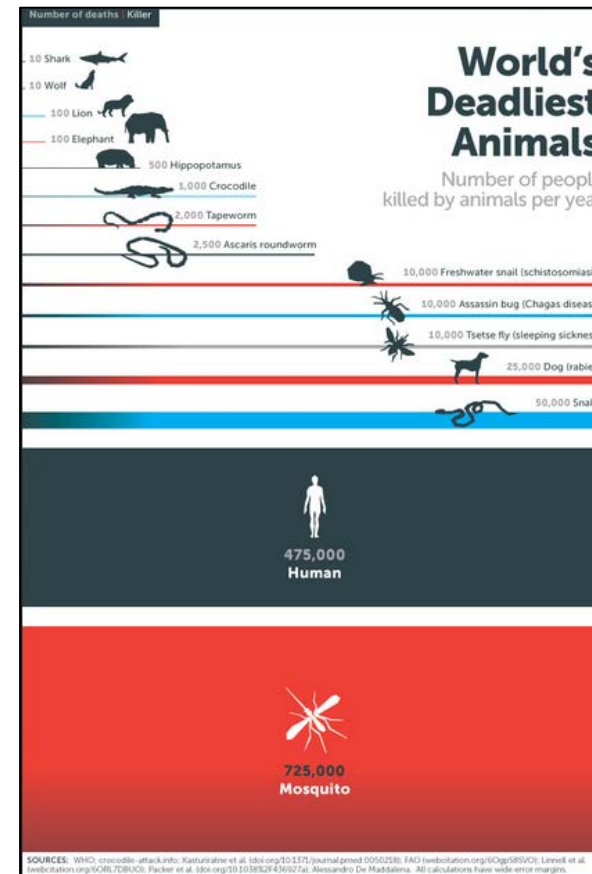
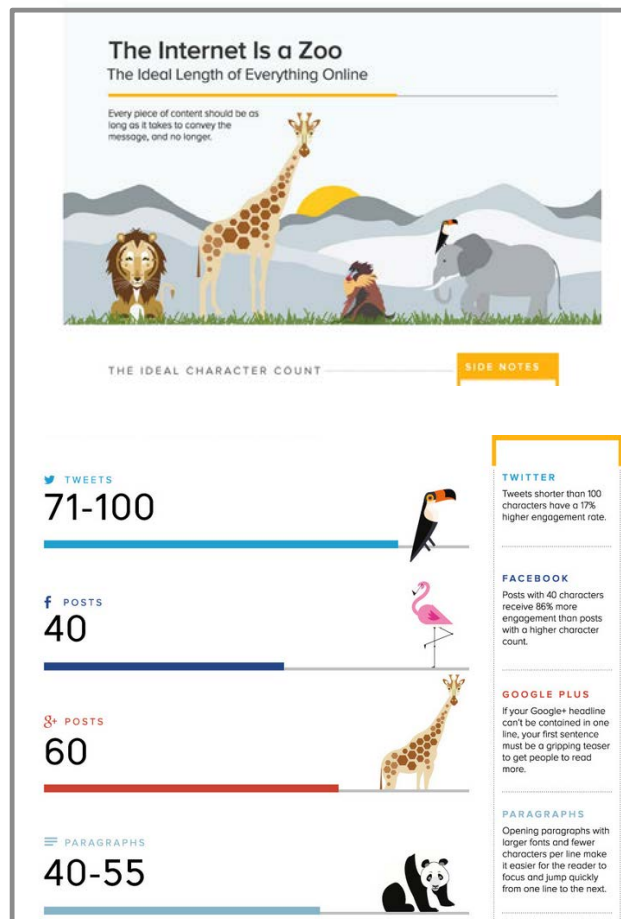
Olympic gymnast Simone Biles is only 4'8" but it's estimated she reaches nearly twice her own height during the peak of her floor routine. Here's how that compares to other tall things.



Source: New York Times, Quartz, Shaq.com, Wikipedia, Menards.com

Mashable

## 5. DON'T BE TRICKY!









## 6. APPLY GRAPHIC DESIGN BEST PRACTICES



- Color
- Fonts
- White space

## 6. COLOR







### Primary Color Palette: Colorado Brand

					
R=0	R=92	R=208	R=239	R=110	R=101
G=149	G=102	G=210	G=117	G=196	G=80
B=58	B=112	B=211	B=33	B=232	B=60

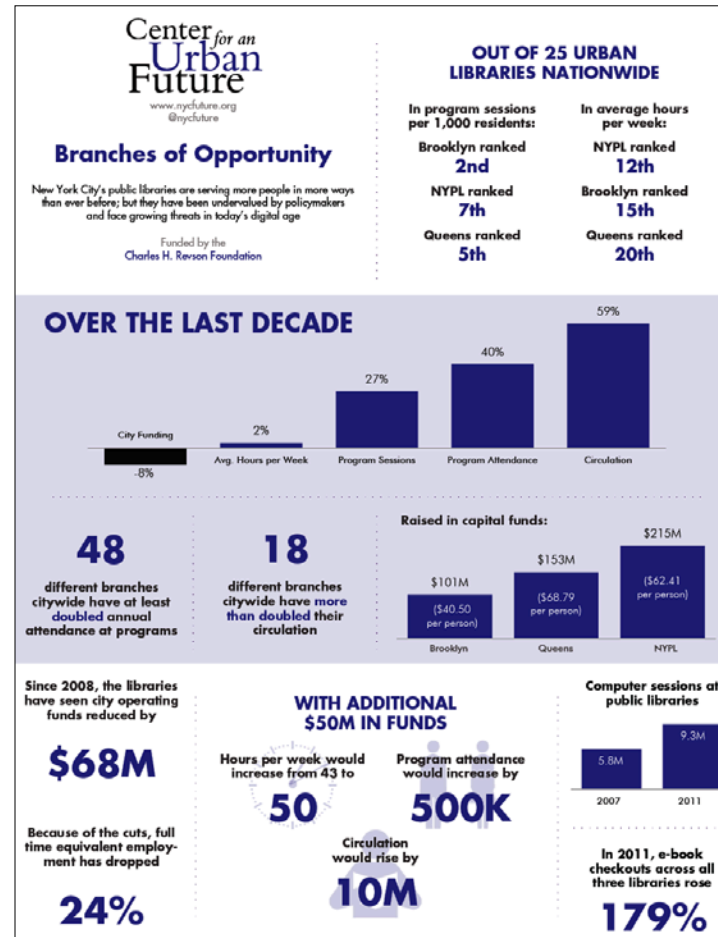
### CDE Shield Colors

	
R=72	R=255
G=139	G=200
B=201	B=70

### CDE Accent Color Palette

					
R=211	R=143	R=130	R=70	R=109	R=16
G=204	G=198	G=188	G=121	G=58	G=30
B=188	B=232	B=0	B=122	B=93	B=142

## 6. COLOR



## 6. FONTS

### HEADLINE

Museo Slab 500 (Regular or CAPS)

Museo Slab 500 and Museo Slab 500 Italic are the primary typefaces of the Colorado brand. Use these fonts to evoke the brand voice in **headlines** and **titles**.

### SUBHEAD

Trebuchet Bold

Trebuchet MS is the secondary typeface of the Colorado brand. Use it for **alternate headlines, subheadings** and **detail callouts**.

### BODY

Calibri

Calibri is an CDE approved typeface for use in **subheadings, body copy, detail callouts** and **captions**.

### CAPTIONS, CHARTS ETC.

Calibri



## 6. FONTS



## 6. FONTS

### Use Fonts Strategically

You can help your viewer easily navigate a visualization by using one font (or CAPITAL LETTERS, **bold text**, or a **different color**) for titles and a second font for text.



www.nycfuture.org  
@nycfuture

## Branches of Opportunity

New York City's public libraries are serving more people in more ways than ever before; but they have been undervalued by policymakers and face growing threats in today's digital age

Funded by the  
Charles H. Revson Foundation

## OUT OF 25 URBAN LIBRARIES NATIONWIDE

In program sessions  
per 1,000 residents:

Brooklyn ranked  
**2nd**

NYPL ranked  
**7th**

Queens ranked  
**5th**

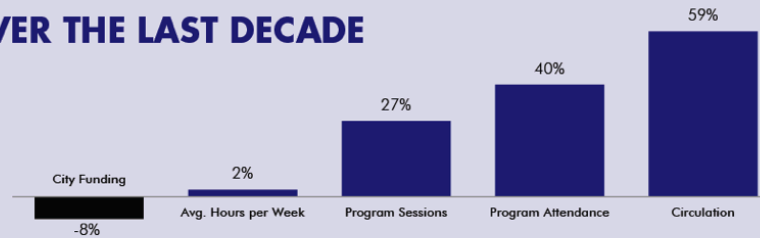
In average hours  
per week:

NYPL ranked  
**12th**

Brooklyn ranked  
**15th**

Queens ranked  
**20th**

## OVER THE LAST DECADE



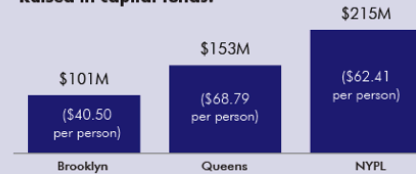
**48**

different branches  
citywide have at least  
doubled annual  
attendance at programs

**18**

different branches  
citywide have more  
than doubled their  
circulation

### Raised in capital funds:



Since 2008, the libraries  
have seen city operating  
funds reduced by

**\$68M**

Because of the cuts, full  
time equivalent employ-  
ment has dropped

**24%**

## WITH ADDITIONAL \$50M IN FUNDS

Hours per week would  
increase from 43 to

**50**

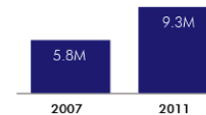
Program attendance  
would increase by

**500K**

Circulation  
would rise by

**10M**

### Computer sessions at public libraries



In 2011, e-book  
checkouts across all  
three libraries rose

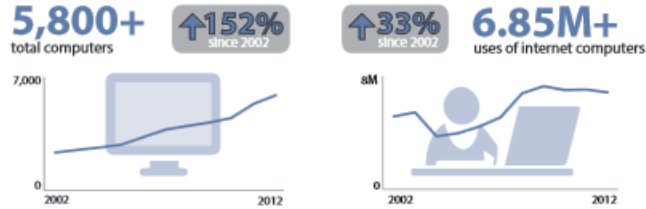
**179%**

## Computers in Colorado's Public Libraries

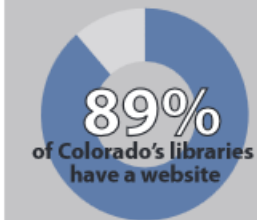
Colorado's 115 public library jurisdictions provide their communities with access to technology and web services. From wireless connectivity to always-accessible databases, public libraries are humming with 21st-century tools. Highlights from the 2012 Public Library Annual Report offer the details.

### TECHNOLOGY SERVICES AVAILABLE INSIDE THE LIBRARY

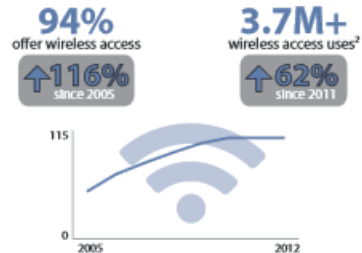
Internet Computers for Public Use



### Public Library Websites



### Wireless Services



### SERVICES AVAILABLE OUTSIDE THE LIBRARY



Want to know more about the online world of public libraries? Check out our longitudinal study on web technologies at [bit.ly/LRS\\_webtech](http://bit.ly/LRS_webtech) to learn what libraries in Colorado and across the country are doing with their websites, social media, and tools and services offered online.

1. This question—first asked in 2012—had 34 out of 114 responding libraries reporting 0 unique site visitors.  
2. In 2012, 36 out of 114 responding libraries reported 0 wireless access uses.

Data reported from the 2012 Colorado Public Library Annual Report: Computers & Networking category. Original research on library websites completed August 2013 and provided courtesy of the Networking & Resource Sharing Office, Colorado State Library.

Authors: Meghan Wannoch, Research Assistant,  
with Kieran Fleen, Technology & Digital Initiatives Consultant  
Fast Facts ED3/110.10/No. 323 | [www.LRS.org](http://www.LRS.org) | © 2014 Library Research Service



## Colorado School Library Staffing, 2013-2014



How many endorsed school librarians and other library staff<sup>1</sup> are in Colorado? How many Colorado public schools have any type of library staffing? These answers change depending on a variety of factors: position (endorsed librarian or other staff), grade level, school setting (Denver Metro, rural, etc.), and school size. Based on Colorado Department of Education school staffing data, there were a total of **404 FTE endorsed librarians** and **928 FTE library staff** in Colorado K-12 public schools in 2013-2014. Here we dig deeper into those numbers.

**1 in 4** of Colorado's 1,778 K-12 public schools had an endorsed librarian in 2013-14

In the **1,174 Colorado public schools** with any type of library staffing...



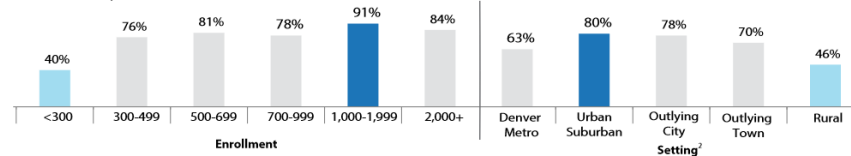
**2 in 3**

About **1 in 3** middle schools had an **endorsed librarian**, compared with about **1 in 4** elementary and senior high schools.

of Colorado K-12 public schools had some type of library staffing (endorsed librarians, non-endorsed librarians, and/or paraprofessionals) in 2013-14



Up to 9 in 10 **larger schools** and 4 in 5 in **urban-suburban settings** had some type of library staffing, compared with just 2 in 5 **small schools** (under 300 students) and less than half of **rural schools**:



1. "Other library staff" includes non-endorsed librarians and paraprofessionals. 2. See <http://bit.ly/CDEdefinitions> for definitions of school settings.

Author: Linda Hofschire, Research Analyst  
Fast Facts ED3/110.10/No. 333  
[www.LRS.org](http://www.LRS.org) | © 2015 Library Research Service

This project is made possible by a grant from the U.S. Institute of Museum and Library Services (IMLS).



## 6. WHITE SPACE





## 6. WHITE SPACE

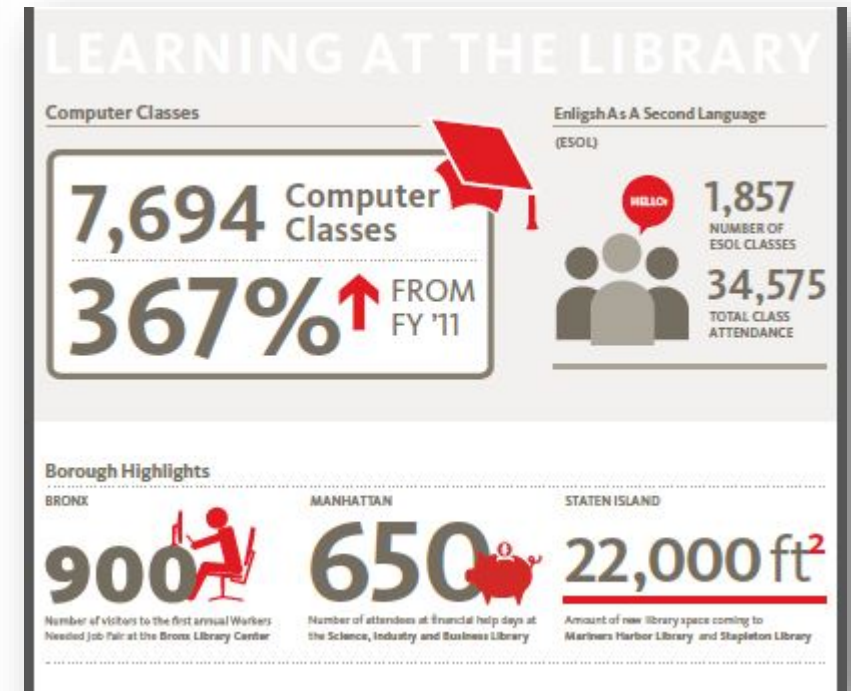
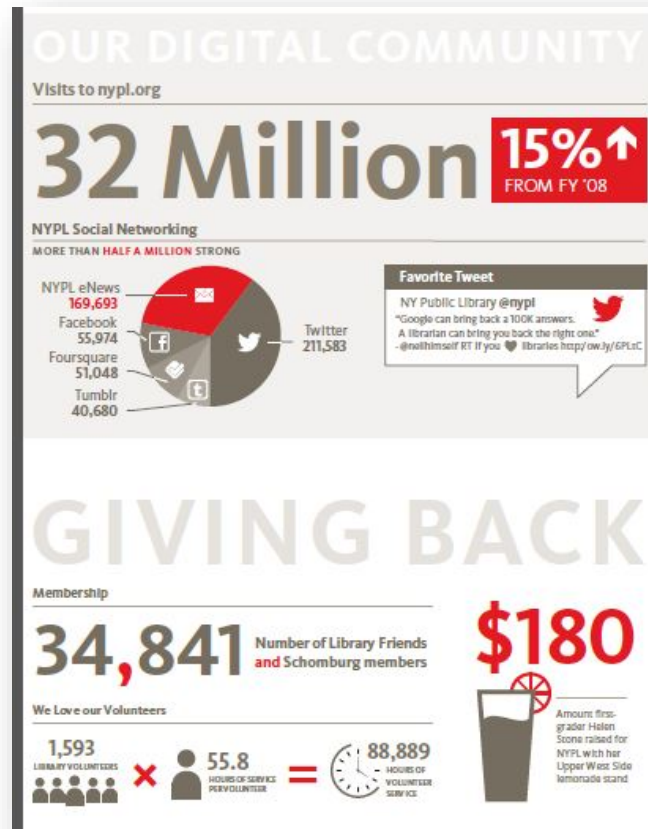
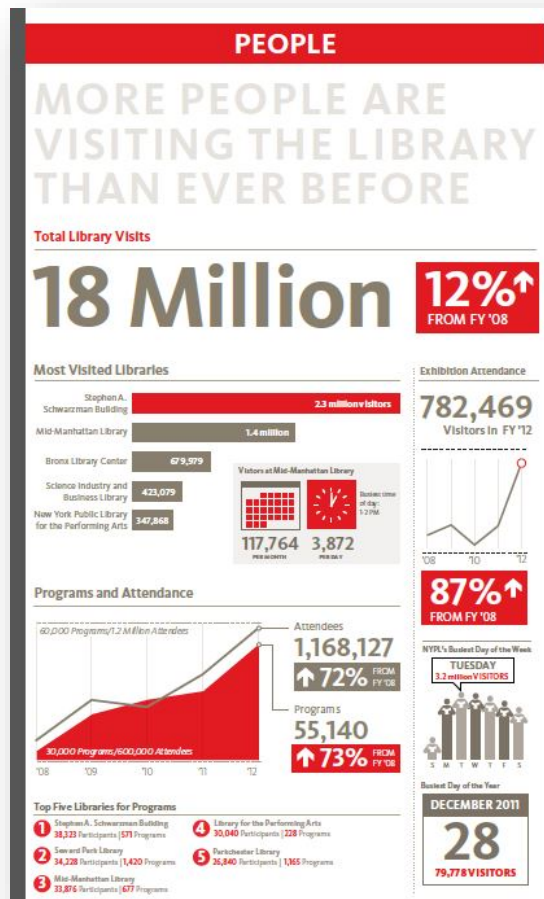


Image credit: New York Public Library

# 6. WHITE SPACE

lation increased by 46 percent and program attendance by 62 percent.

At the same time, however, the city's three library systems—including the New York Public Library (serving the Bronx, Manhattan, and Staten Island), the Brooklyn Public Library and the Queens Library—have struggled to keep many of their older branches in a state of good repair, much less current in meeting the space and technology needs of today's users. The three library systems have prioritized nearly \$1.1 billion in capital needs, spread across 176 branches, or 86 percent of their buildings.<sup>7</sup> Of that, approximately \$812 million is for state of good repair and interior renovation projects, and \$278 million is for site acquisition and new construction.

Excluding cost estimates for expansions and replacement buildings, 59 different branches across the city each have \$5 million or more in needs, including 18 in Manhattan, 16 in Brooklyn, 16 in the Bronx, five in Staten Island and four in Queens. The average age of these buildings is 61 years old.

The most common state of good repair problems involve malfunctioning mechanical equipment, leaky roofs, overburdened electrical distribution systems, and a lack of accessibility for the elderly and physically disabled, though many more haven't been renovated in decades and suffer from missing or deteriorating ceiling panels, old carpeting and a lack of ventilation and light as well. In all, 64 branches across the city need HVAC repairs or replacements, 55 need roof repairs, 55 need to be made ADA compliant, 35 need boiler repairs or replacements, 32 need electrical system upgrades, and 23 need new elevators.<sup>8</sup>

In many cases, these basic infrastructure shortcomings cause serious service disruptions. At the Brighton Beach branch in southern Brooklyn, for example, staff members have to move a bank of computers in the adult collection every time it rains because of a leak in the ceiling. And at Brooklyn Heights, the doors are often closed early because the HVAC system can't keep the interior temperature at a comfortable level. "Extreme temperature imbalances exist all year long," says assistant business librarian Paul Otto, "and frequently trigger customer complaints [even when we don't have to close]."

While service disruptions like these happen in all five boroughs, Brooklyn has undoubtedly lost the most service hours from extreme temperatures and other serious infrastructure emergencies. In 2013, Brooklyn branches experienced 140 unplanned closures, adding up to ap-

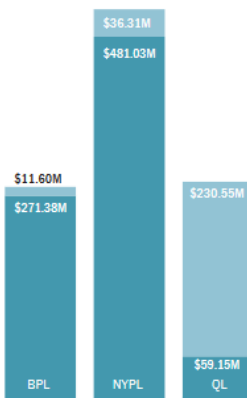
*New York City's three library systems have*

**\$1.1 BILLION  
IN CAPITAL NEEDS**

**59 BRANCHES**  
*across the city  
each have \$5 million  
or more in capital needs*

*3. Capital Needs  
by Library System*

■ EXPANSIONS/NEW  
CONSTRUCTION/ACQUISITION  
■ STATE OF GOOD REPAIR



SOURCE: Charts 1-3 - Brooklyn Public Library, New York Public Library, Queens Library and the Department of City Planning's Zoning and Land Use Application

“ We would buy old motels and liquor stores in order to transform these communities with libraries at their center.

*Two campaigns  
in Chicago resulted in*  
**60 NEW  
OR RENOVATED  
BRANCHES**

*Backed by a \$200M bond,  
the Seattle Public Library doubled  
their original goal and raised*  
**30% IN ADDITIONAL  
PRIVATE FUNDING**

*Voters in Columbus  
approved a tax increase to fund  
library capital improvements by a*  
**2 TO 1 MARGIN**

seating, collaborative workspaces, and flexible layouts to meet a variety of user needs.”

In every one of these cases, libraries and city officials didn't just raise funds to cover existing state of good repair needs, they articulated comprehensive plans based on evaluations of their buildings, user and community needs, and demographic changes. The Columbus Metropolitan Library's 2020 Vision Plan, for instance, used customer mapping data to help define service areas and locate both overstretched branches and underserved neighborhoods. The library evaluated use patterns across its branches as well as demographic trends throughout the region. And, with the help of a team of architects and library consultants, they found that all but one of their existing facilities was undersized and lacked sufficient seating and meeting spaces to meet current and future patron needs.

In Chicago, proactive capital planning plus support from city and state government led the library to work with the city planning department to find new locations for dozens of outmoded and underperforming storefront branches. The new locations needed to be in places where they could attract patrons and bolster larger community development efforts. "We would buy old motels and liquor stores in order to transform these communities with libraries at their center," explains former library commissioner Mary Dempsey. In West Englewood, the library worked with the department of city planning to help stabilize a neighborhood that had suffered from decades of disinvestment, putting the library next to a planned daycare center and social service nonprofit as well as parks and schools. "We got in our cars and drove around to see what kind of development would have the biggest effect," says Dempsey.

While some cities like Chicago can issue bonds unilaterally, others must turn to voters. Columbus, Los Angeles, and Seattle all passed ballot initiatives by large margins for their library capital campaigns.<sup>9</sup> Seattle's "Libraries for All" initiative passed with 70 percent of the vote, and when the Columbus library sought to increase the property tax levy to help make up for declining state support and fund the debt service for their new capital campaign, voters approved it by a nearly 2-to-1 margin, despite a weak local economy. With the increased property tax revenue, the library chose to sell tax-exempt library notes in 2012 to fund part of the 2020 Vision Plan. The library received so much interest that the notes sold out within three hours.<sup>10</sup> Of the library's ability to issue notes to fund capital projects, Columbus Metropolitan Library

NEARLY TWO YEARS AGO, THE CENTER FOR AN URBAN Future published *Branches of Opportunity*, a report documenting that New York City's public libraries have become more vital than ever, and are serving more New Yorkers in more ways than ever before. In this new report, we provide an exhaustive analysis of the libraries' capital needs and offer a comprehensive blueprint detailing more than 20 actionable steps that city government and the libraries themselves could take to address these needs.

Among other things, we propose reforms to the capital funding and contracting process and detail specific approaches for realizing efficiencies across the libraries' physical plants. In addition to outlining strategies for new branch buildings and renovations, we describe how the libraries could better engage communities in the planning of new libraries and how the city could tie library investments to broader community development and affordable housing goals. With these tools, we believe the de Blasio administration has a golden opportunity to not only transform libraries across the five boroughs, but to put them on a more sustainable path for the growing number of residents who depend on them.

In the course of our research, we visited 50 libraries across all five boroughs and surveyed over 300 librarians about the conditions in their branches. We analyzed branch-by-branch performance data as well as key metrics about their size, layouts, amenities and capital needs. We interviewed library administrators and experts in more than 25 cities across the nation and around the world, which helped us understand funding and design strategies that have worked and could serve as models

for New York. We also spoke with more than 50 New York-based library staff members and experts in a wide variety of fields, including library science, community development, education and government finance. In partnership with the Architectural League of New York, we also held two focus groups composed of 15 prominent designers and architects.

The set of programmatic demands placed on New York City's public libraries is immense and growing all the time: In addition to providing books and other learning materials, libraries are called upon to serve as a place where neighbors can gather and talk, hold meetings about community issues and engage in clubs and other group activities. They're an increasingly important information resource for anyone looking to find out about government services and requirements. And in an era when English and digital literacy are essential for job seekers, and the need to pick up new skills has never been greater, libraries are the city's only free and open lifelong learning resource. As such they need to provide sufficient space for adult learners and after-school programs.

In fiscal year 2013, the city's 207 branch buildings greeted nearly 36 million visitors, or approximately 180,000 every day they were open.<sup>1</sup> Libraries circulated 61 million materials citywide and enrolled over 2.4 million people in their public programs, including everything from story time for elementary school kids, to English language classes for immigrants, to film editing workshops for teenagers. And despite dwindling budgets, these performance numbers have been growing rapidly over the last decade. Between fiscal years 2003 and 2013, circu-

*1. Average Age of  
New York City Libraries*



*2. Library Branches over  
100 Years Old by Borough*

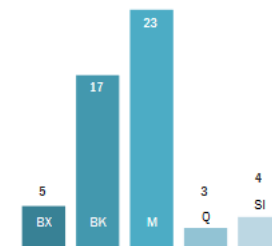


Image credit: Center for an Urban Future



# INFOGRAPHIC DESIGN ACTIVITY





# INFOGRAPHIC TOPIC

## COLORADO PARKS & WILDLIFE

### Check Out Colorado State Parks

#### PROGRAM OVERVIEW

The Check Out Colorado State Parks program is an innovative library loan program. It is an inter-agency partnership between Colorado Parks and Wildlife, the Colorado Department of Education State Library and local libraries to explore Colorado's state parks. Nearly 300 libraries are participating in the program, including all of Colorado's public libraries, its three military base libraries and its publically funded academic libraries.

**The program goals are to:**

- Provide engaging nature education and experiences;
- Increase awareness of Colorado's State Parks; and,
- Offer new library services.

Each library has a promotion display for the program and one or two adventure backpacks for check out. The libraries may also add additional items to their backpacks based on their specific locations and resources. Each backpack contains the following:

- |  |                                    |
|--|------------------------------------|
| • State Park Pass for free park entry (hang tag) | • Colorado Wildlife Guide          |
| • Your Guide to Colorado's State Parks           | • Set of binoculars                |
| • Leave No Trace™ - Outdoor Ethics card          | • Activity ideas list              |
| • Colorado Trees and Wildflower Guide            | • Fishing Basics instruction sheet |
|  | • Program evaluation               |



# WHO IS MY AUDIENCE?



## WHAT DATA DO I HAVE?

- Inputs – money spent on program
- Outputs – circulation
- Outcomes – patron survey, including open-ended comments

## WHAT IS MY STORY?

- Impact on users
- Benefits to both State Parks and Colorado libraries

## WHAT BACKGROUND INFORMATION DO I NEED TO PROVIDE?

- Description of program
- How many libraries are involved?
- How many people completed the survey?

# BUILDING BLOCKS

Based on your experience with Check Out Colorado State Parks, how likely are you to:

Recommend a visit to a state park.

98%  
likely

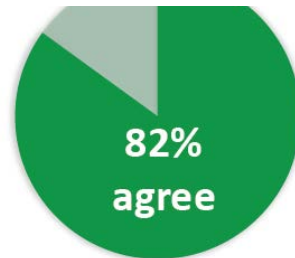
Buy a day pass to visit a state park.

77%  
likely

Buy an annual pass to state parks.

54%  
likely

This park experience helped us learn more about nature:









[We] learned that **the parks are treasures** and that we can be thankful to the entities that preserve and take care of them for our enjoyment and well-being.



There were approximately **7,630** backpack checkouts in **1 year**.  
That's **147** checkouts per week!

# BUILDING BLOCKS







## Primary Color Palette: Colorado Brand

					
R=0	R=92	R=208	R=239	R=110	R=101
G=149	G=102	G=210	G=117	G=196	G=80
B=58	B=112	B=211	B=33	B=232	B=60

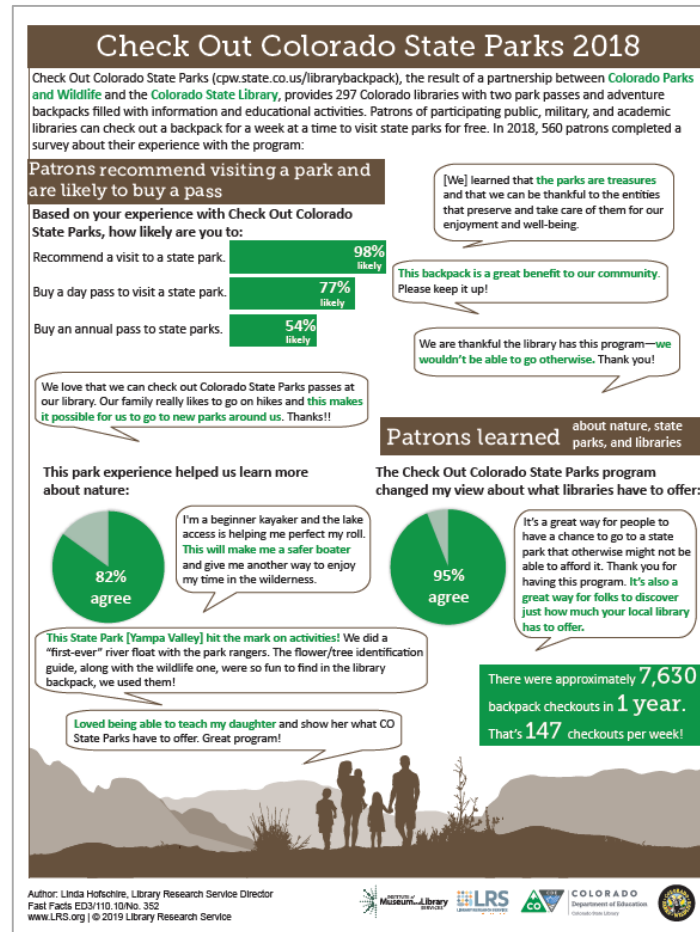
## CDE Shield Colors

	
R=72	R=255
G=139	G=200
B=201	B=70

## CDE Accent Color Palette

					
R=211	R=143	R=130	R=70	R=109	R=16
G=204	G=198	G=188	G=121	G=58	G=30
B=188	B=232	B=0	B=122	B=93	B=142

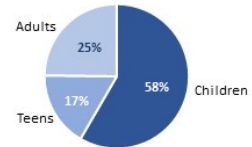
# INFOGRAPHIC DESIGN ACTIVITY





## Title:

In 2018, 250,314 residents of our state participated in summer reading:



7 in 10 respondents are more likely to use other library services after participating in summer reading

**250,314**

residents of our state participated in summer reading

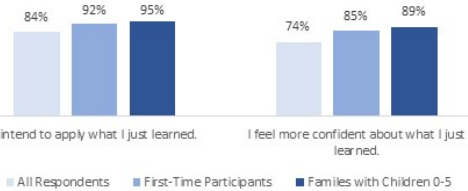
**7 in 10**

respondents are more likely to use other library services after participating in summer reading

My son's reading endurance has really grown this summer, thanks to the reading program!

I loved being able to spend time with my child and bond over my love for books.

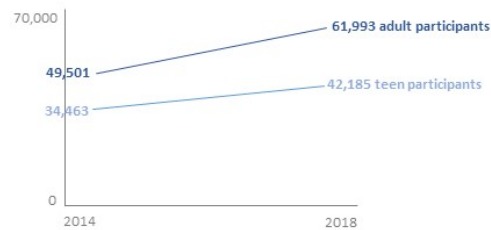
Chart caption:



9 in 10 respondents learned something by participating in summer reading

**9 in 10** respondents learned something by participating in summer reading

Chart caption:



Without a doubt this program provided a valuable and measurable motivation to read more and on a regular basis this summer. My son declared that he had learned how fun reading is. Thank you!

As a first time parent it's really helpful to have tangible ideas about ways to get my child engaged in early literacy skills. There were some recommended activities I hadn't thought of trying!

<https://s.lrs.org/g2s>

# INFOGRAPHIC DESIGN ACTIVITY

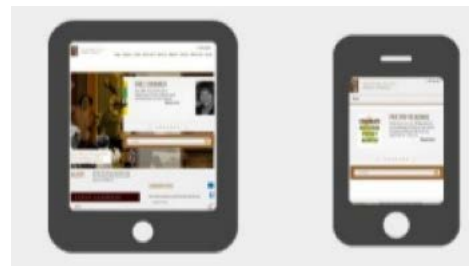
1. What is my topic? [Statewide Summer Reading](#)
2. Who is my audience?
3. What data do I have?
4. What is my story?
5. What background information do I need to provide?



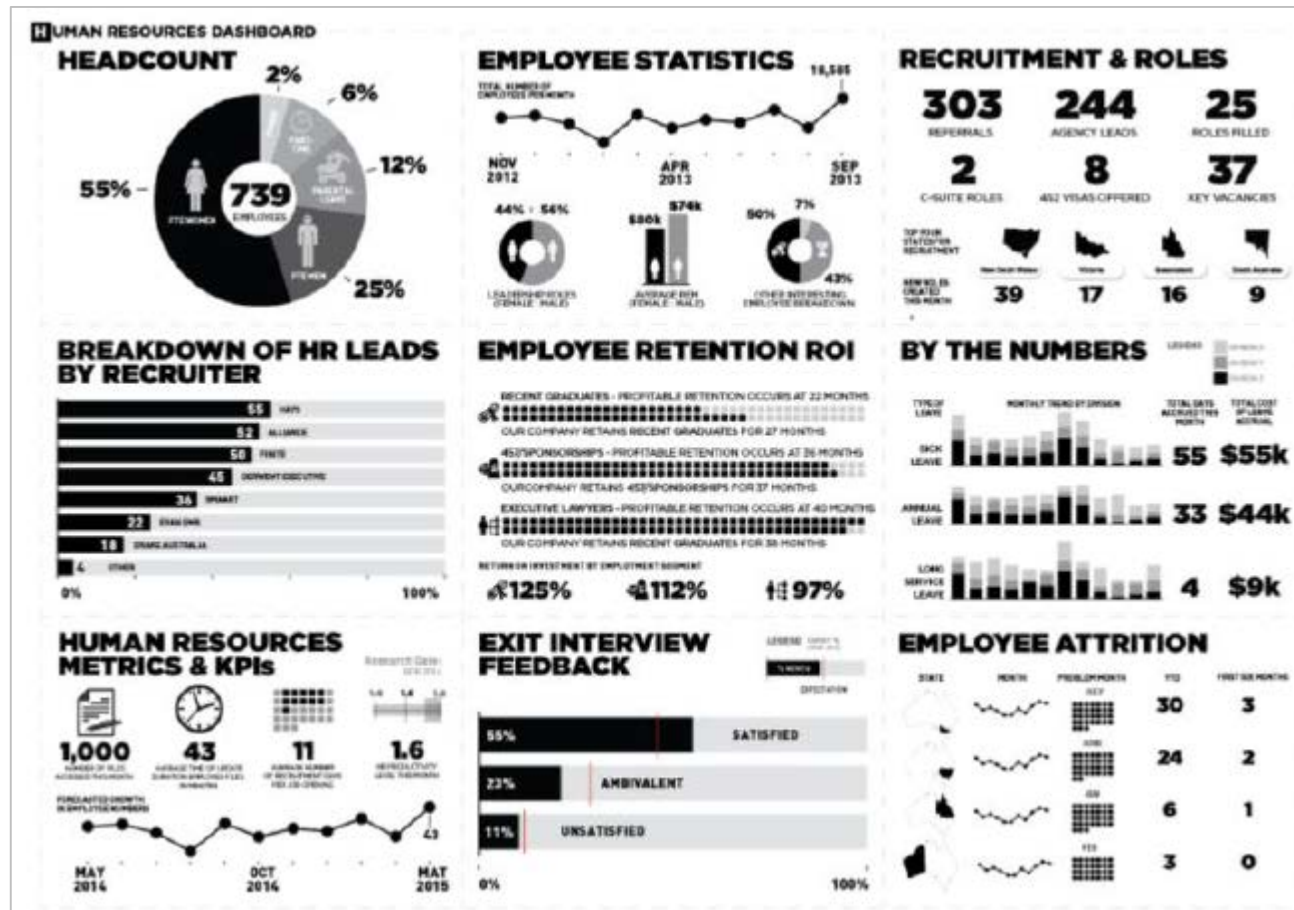
# PUBLISHING INFOGRAPHICS



# FORMAT



# DOES IT PASS THE PRINT TEST?



# REFINE & REPURPOSE



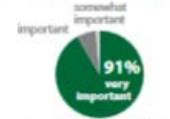
# REFINE & REPURPOSE

## Read to the Children: Promoting Family Literacy in Colorado's Prisons

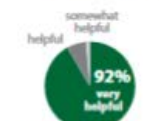
Recent statistics from Library Research Service  
**FAST FACTS**  
EDS/110.10/No.347

Since 1999, the Read to the Children (RTC) program has allowed offenders in Colorado's state prisons to send young family members a book accompanied by a recording of the offender reading it. RTC is a collaboration between the Colorado State Library and the Colorado Department of Corrections. In the past year, around 1,900 offenders and 3,200 children participated in RTC. Here we present survey results from 253 caregivers' and 366 offenders who participated in RTC between 2013-2016 to find out how they feel about the program. Learn more about RTC at <http://www.coloradovirtuallibrary.org/read-to-children/>.

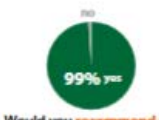
### Offenders told us:



How **important** is RTC?



How helpful is RTC as a way to **connect** with your child?



Would you **recommend** this program to others?

**3 in 5**  
want to help their child learn to read better

**4 in 5**  
want to improve their relationship with their child

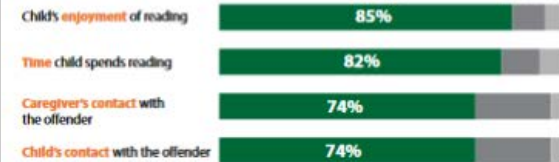
"It's hard to parent from prison and having an opportunity like this is very special to me."

"As my only outlet to maintain 'normal' routine its [sic] awesome. I use [sic] to read to my kids every night. My kids love the books - my son is at the top of his class in reading."

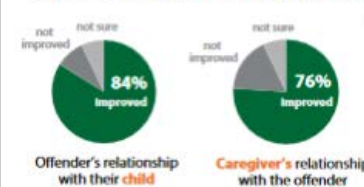
"It has changed the way I do my time. To me Read to the Children program is priceless and has improved my relationship with my daughter and grandkids."

### Caregivers told us:

After participating in RTC...



How did caregivers rate the following?



"Priceless program with a tremendous impact keeping a connection between my son & his daddy."

"Each child in the world deserves to know and connect with both parents and this program helps to do that."

\*The caregiver is the person primarily responsible for the child participating in RTC.

Author: Miranda Doran-Myers, Research Assistant  
Fast Facts EDS/110.10/No. 347  
[www.LRS.org](http://www.LRS.org) | © 2017 Library Research Service

The project is made possible by a grant from the U.S. Institute of Museum and Library Services (IMLS).  
Colorado State Library  
LRS  
Colorado Department of Education

# REFINE & REPURPOSE

## Why are offenders participating in Read to the Children?



want to help their child learn to read better



want to improve their relationship  
with their child

The Read to the Children (RTC) program allows offenders in Colorado's state prisons to send young family members a book accompanied by a recording of the offender reading it. RTC is a collaboration between the Colorado State Library and the Colorado Department of Corrections.

This project is made possible by a grant from the U.S. Institute of Museum and Library Services (IMLS).



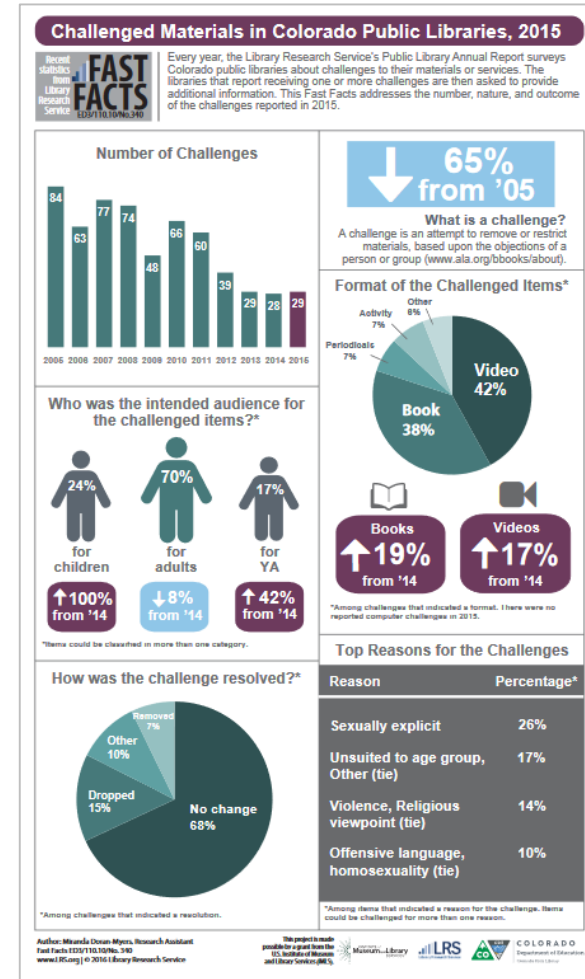
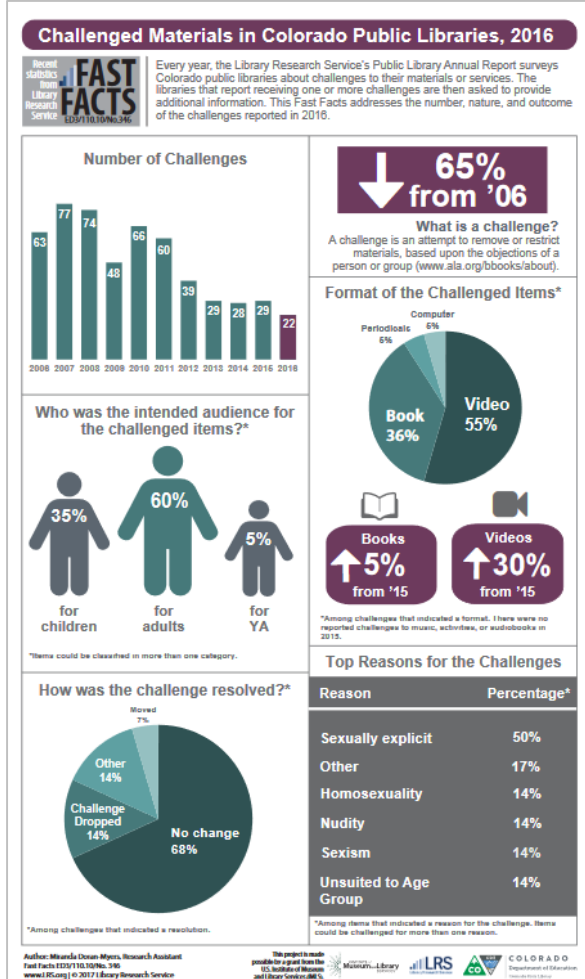
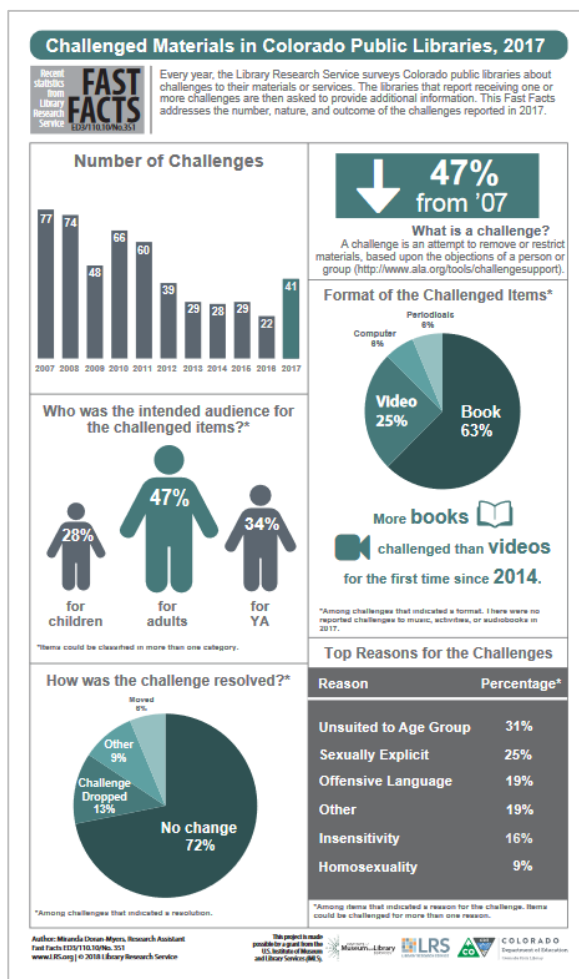
INSTITUTE of  
Museum and Library  
SERVICES



COLORADO  
Department of Education  
Colorado State Library

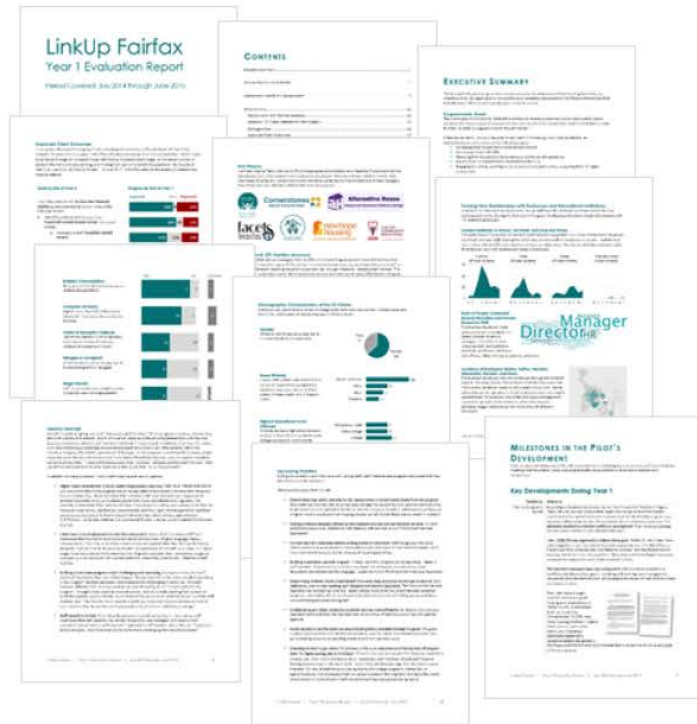


# REFINE & REPURPOSE

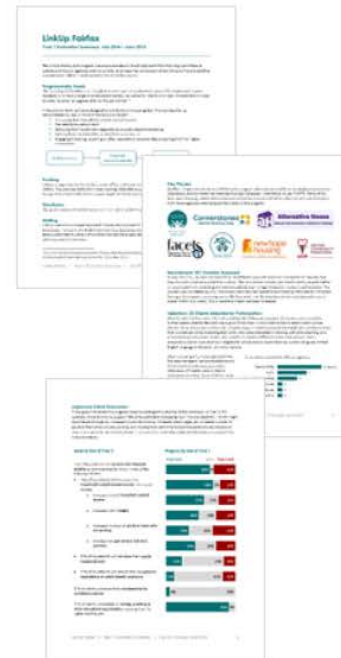


# REFINE & REPURPOSE: 30-3-1 METHOD

## 30 page report



## 3 page summary



## 1 page summary



Image credit: Ann Emery



# INFOGRAPHIC DESIGN SOFTWARE



# INFOGRAPHIC DESIGN SOFTWARE

**MS  
Publisher/  
PowerPoint**

**Adobe  
Illustrator**

**Piktochart**

**Adobe  
Spark**

## 2014 By the Numbers: Stony Brook Public Library

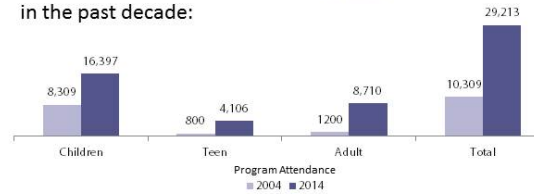
Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nullam libero enim, vestibulum nec fermentum a, sagittis id ligula. Mauris vulputate, neque sit amet venenatis blandit, justo urna condimentum sapien, quis egestas magna quam ac nulla.

# 69,000 visits

2 visits per capita

↑ 7% since  
2013

Total program attendance almost tripled  
in the past decade:



99,113  
Items  
circulated

?  
72,982  
reference  
questions  
answered



16,941 e-books borrowed

[www.stonybrooklibrary.org](http://www.stonybrooklibrary.org)  
109,520 website visits



78,112  
wireless  
access uses



233,844  
public computer  
sessions



952 seniors completed a computer  
skills basics class series.

### In their own words...

Here's what patrons have to say about Stony Brook Library:

I loved being able to spend time  
with my child and bond over my  
love for books.

-Storytime Participant

Probably the most valuable  
resource, dollar for dollar, available  
to the community. I have found jobs,  
researched, located tax information,  
and done schoolwork. Thank you!!

-Public Computer User

The access to the internet afforded by the  
public library is most probably the only  
reason I'm not absolutely bereft of any and  
all computer skills. Were it not for the  
access, as well as the assistance rendered  
via classes offered, I would most likely be  
unemployed, if not unemployable.

-Computer Class Participant

Summer Reading made a difference.  
I saw a marked increase in my son's  
reading ability and appreciation.

-Summer Reading Participant

## CSL Program Evaluation Report

October - December 2018

In October through December of 2018, CSL staff conducted a total of **23** presentations/trainings/webinars, which were attended by at least **666** participants, **183** of whom completed evaluations (all library staff and trustees). This report presents highlights from the evaluation results for October-December, fiscal year 2019.

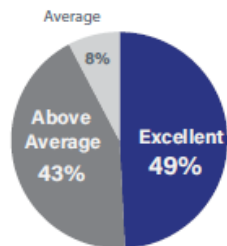
### Types of Presentations

In person: **19**

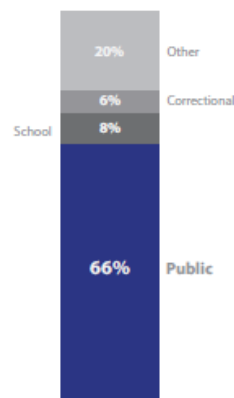
Online: **4**

CSL staff presented **10** programs outside of the Denver metro area.

### How did participants rate the program?



### Participant Organizations



### Program Impact

I intend to apply what I just learned.



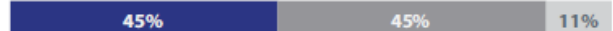
I learned something by participating in this program.



Applying what I learned will help improve library services to the public.



I feel more confident about what I just learned.



Strongly Agree Agree Neither Agree nor Disagree/Disagree

### Participant Comments

The program was engaging and involved information that most participants were at least familiar with which helped the conversation flow.

It was short, simple, and to the point. But you still made space for discussion and activities.

Activities were thought-provoking, yet accessible

As the only librarian at my facility it was incredibly helpful to hear about how things are done elsewhere.

### CSL Program Examples

#### Equity of Access: Eliminating Fines and Fees on Library Materials

Webinar • October • 71 attendees

#### Brain Architecture Game

CO Libraries for Early Literacy Conference • October • 60 attendees

#### What Makes Star Libraries Shine

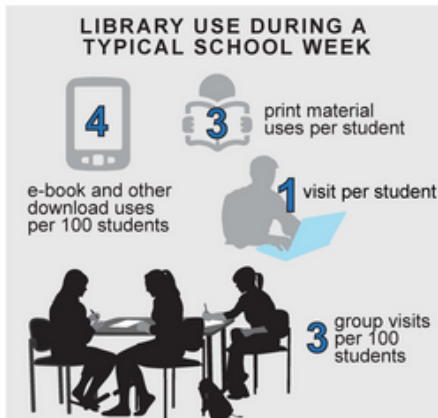
Library Journal Webinar • October • 110 attendees

## 2016-17 Annual Colorado School Library Survey Highlights

Recent statistics from Library Research Service  
**FAST FACTS**  
ED3/110.10/No.348

The Colorado School Library Survey is administered each year by the Library Research Service, an office of the Colorado State Library. All traditional K-12 public educational institutions in Colorado are invited to participate. This report highlights results from the 2016-17 Colorado School Library Survey, which had a 29% response rate.

### LIBRARY USE & RESOURCES



### MEDIAN NUMBER OF ITEMS

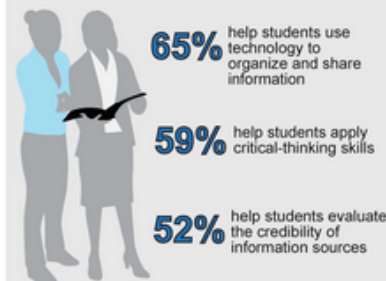
	Books	E-Books	Computers with access to library resources
Elementary	9,000	96	202
Middle	9,705	50	316
High	9,565	169	502
Combined	9,447	17	123

### INSTRUCTIONAL ENVIRONMENT & VIRTUAL PRESENCE

#### TOP 5 TEACHING APPROACHES

used by endorsed librarians at least weekly

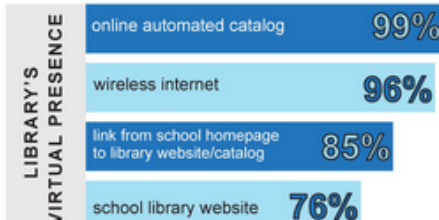
- 69% teach students how to use digital resources
- 69% help students use a variety of sources when information-gathering



#### PROFESSIONAL ENVIRONMENT

of school libraries staffed by an endorsed librarian

- 95% librarians participate in school committees
- 91% librarians meet regularly with principal
- 83% librarians provide in-service training



# INFOGRAPHIC DESIGN SOFTWARE

**MS  
Publisher/  
PowerPoint**

**Adobe  
Illustrator**

**Piktochart**

**Adobe  
Spark**



# PIKTOCHART

Easy Tips to

## Create Your Own Infographic

### Understand what to create

An infographic is not an accumulation of data. It is a representation of information in a graphic format designed to make the data easily understandable at a glance.

### The chosen colors



### These are the steps



#1

Context



#2

Structure



#3

Story



#4

Design



### Congratulations !

Now that your infographic is done, be sure to mention the name of the designer and the source if necessary. Easily share your infographic via social media or embed it on your website to increase traction.

## MINIMALISTIC REPORT

### Minimize Chart Junk



Minimize Chart Junk. In the example below the gauge displays a single value of 40. This gauge uses a lot of space, colors and distraction to represent this single value.

### 255 Units

#### Maximize the Data

Maximize the Data Ink Ratio. The Data Ink Ratio can be defined as  $\frac{\text{ink Used to Present The Data}}{\text{Total Ink Used}}$ . The goal here is to maximize data-ink and erase as much non-data-ink as possible.

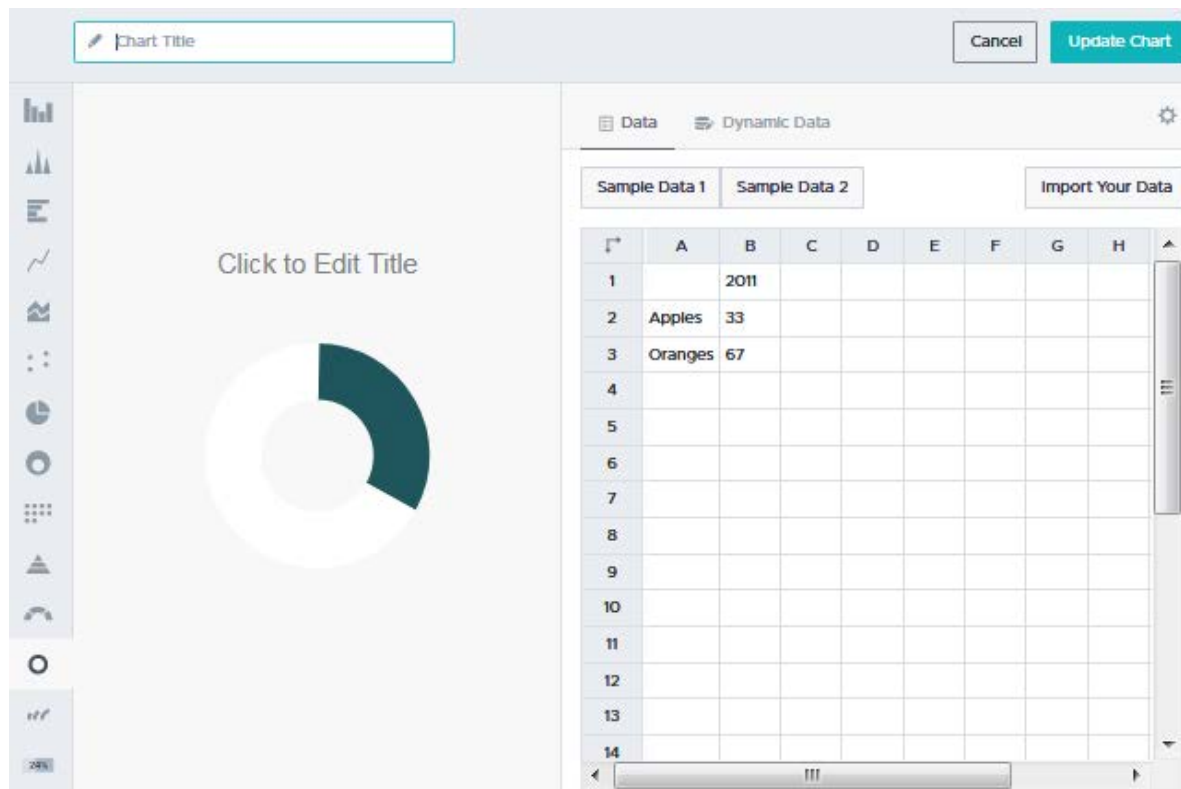


### Data Density of Graphs

Data density relates to maximizing the area of a graph that is dedicated to displaying data. One way to achieve this is through the Shrink Principle which was introduced by Edward Tufte in which he states most graphs can be shrunk way down without losing legibility or information. Another way to increase data density is to get rid of extra white space and padding that often accompanies charts.



# PIKTOCHART



ADOBE SPARK



# Check Out Colorado State Parks

LRS

0:01 / 0:48

# ADOBE SPARK

[ALL](#) [GRAPHIC](#) [WEB PAGE](#) [VIDEO](#)

## Popular



Social Graphic  
GRAPHIC



Photo Journal  
WEB PAGE



Slide Show  
VIDEO



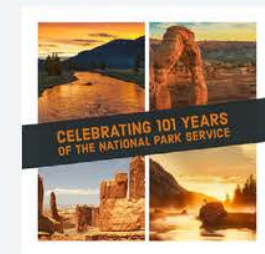
Invitation  
GRAPHIC



Flyer  
GRAPHIC



Cover  
GRAPHIC



Collage  
GRAPHIC

# ADOBE SPARK

Pick a story template, or start from scratch.



## Promote an Idea

Create change and move your audience to action.



## Tell What Happened

Share a family vacation, success to celebrate, or just something that happened to you.



## A Hero's Journey

Tell how a regular person overcame a great challenge.

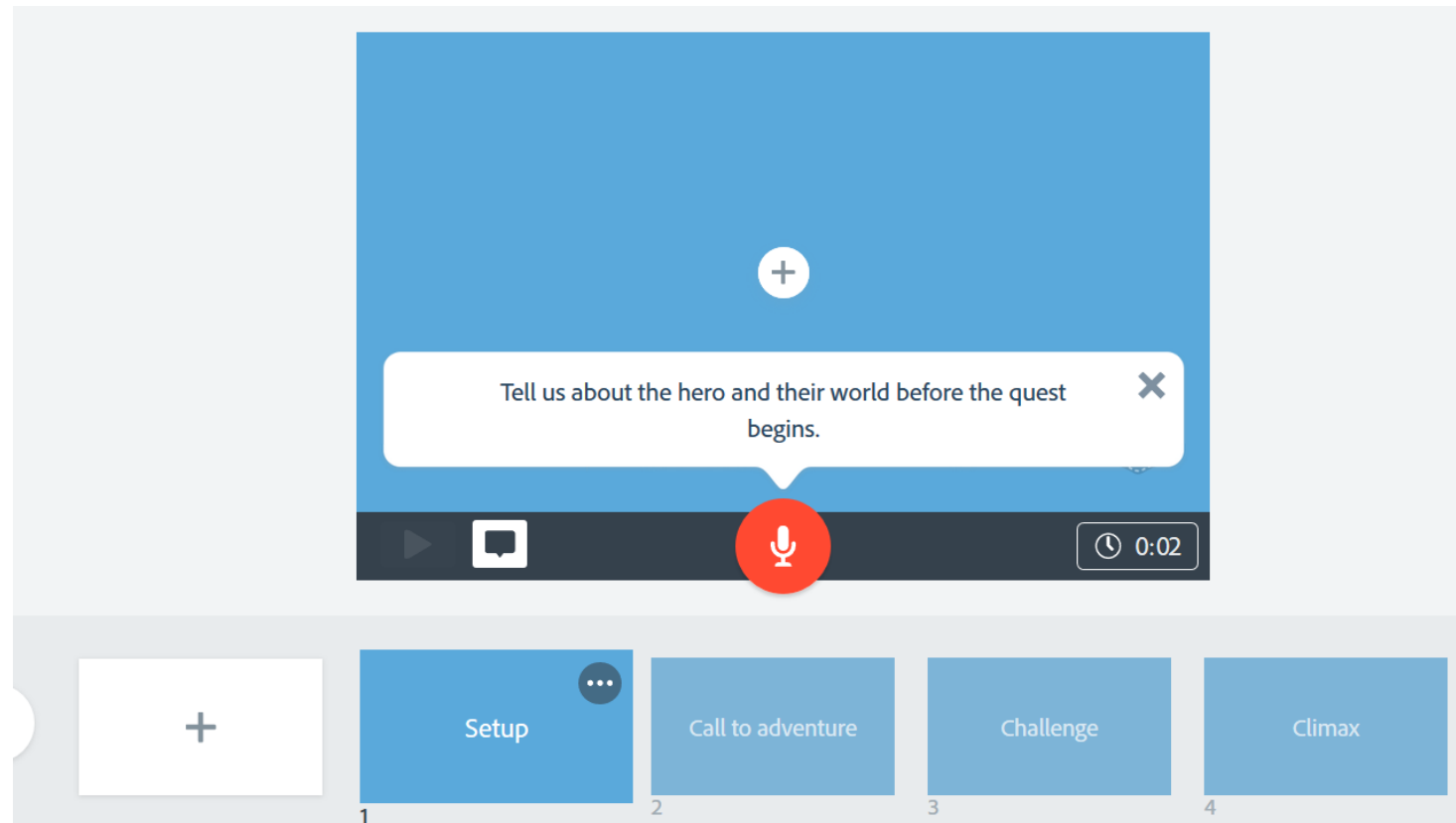


## Show and Tell

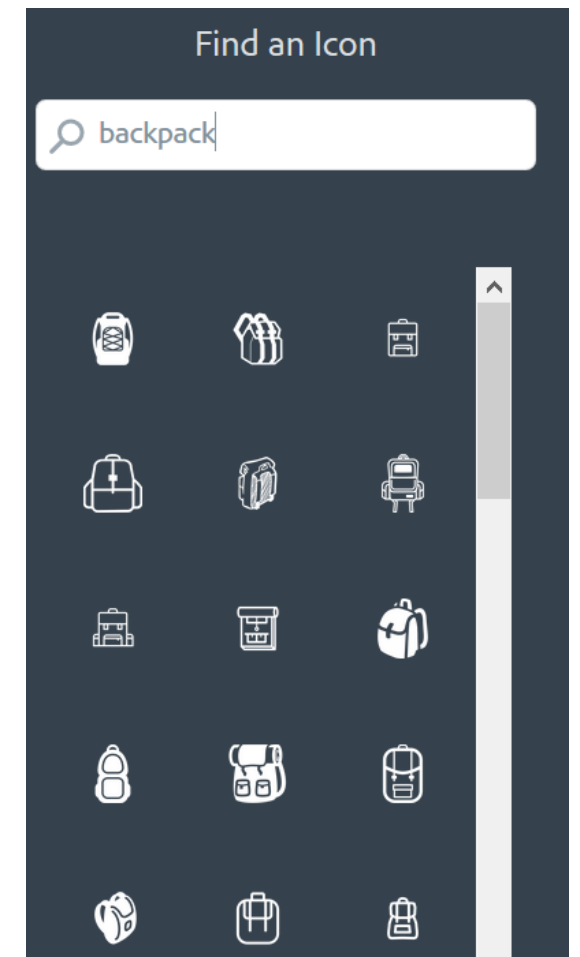
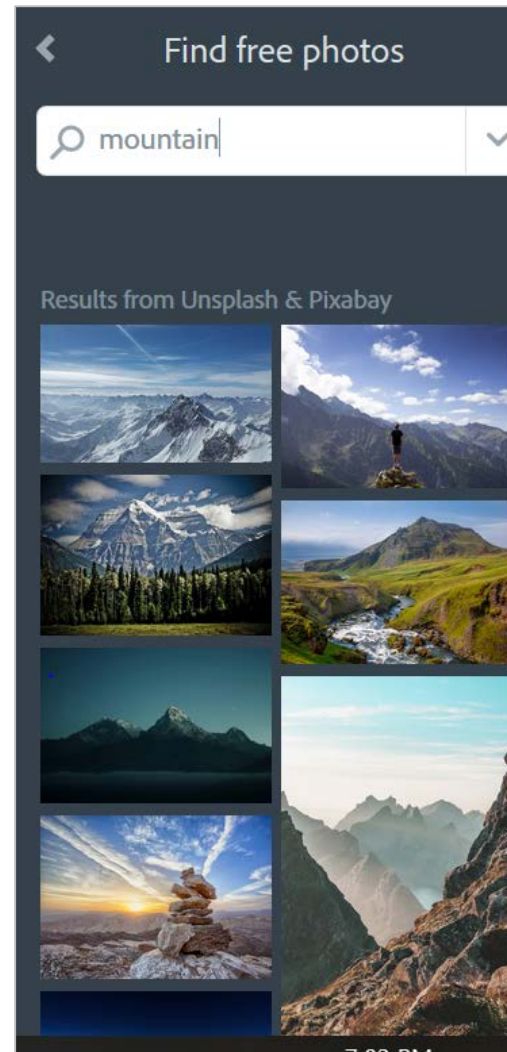
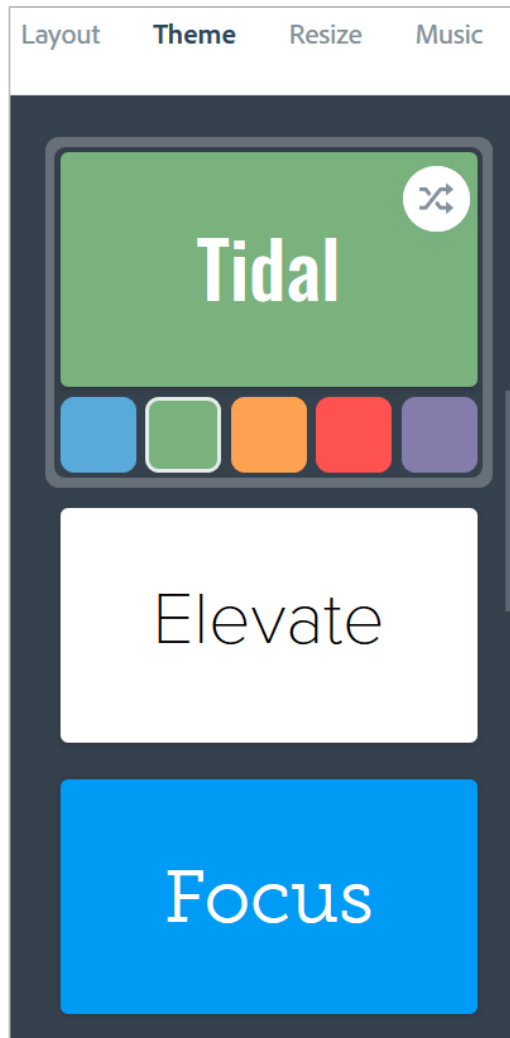
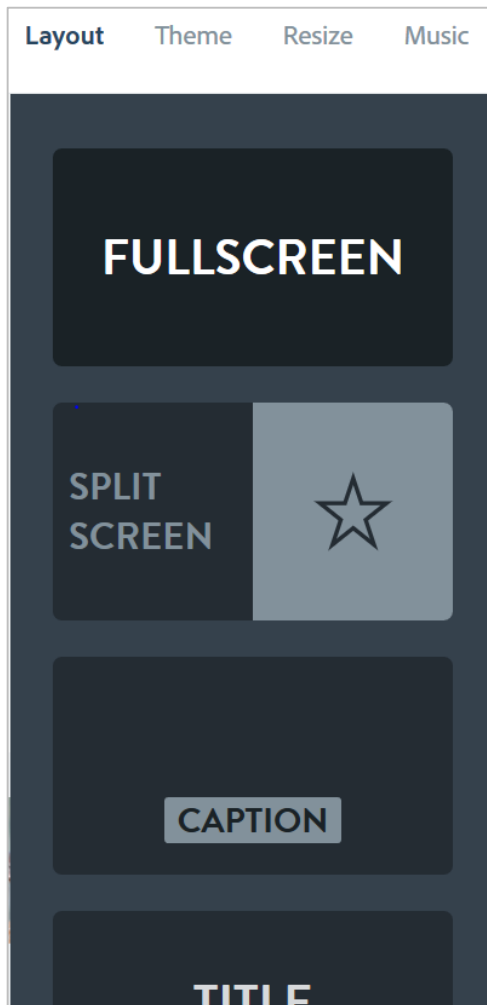
Describe something important to you, and why it should matter to your audience.



# ADOBE SPARK



# ADOBE SPARK



# ADOBE SPARK





# STATE LIBRARY AGENCY EXAMPLES





# libraries are among the most **EFFECTIVE** of all public services

serving more than **two-thirds (2/3)** of the population,  
libraries receive less than **2 percent** of all tax dollars



## WYOMING FY17

- 359,723 registered users  
(over 60% of the Wyoming population)
- 3,367,413 total library visits
- 5.75 visits per capita



# LIBRARIES HELP BRIDGE THE DIGITAL DIVIDE

At the Library, all people, regardless of personal  
circumstance, have access to computers, the  
internet, & other information resources

## WYOMING FY17

600, 515 uses of public internet computers  
there are 913 public internet computers  
the WSL provides 78 licensed databases  
33,134 wireless sessions



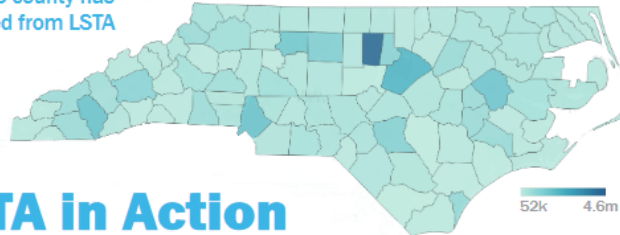
# Impact of LSTA Funds in North Carolina

The Library Services and Technology Act (LSTA) monies are federal funds distributed annually by the Institute of Museum and Library Services to State Libraries. The State Library of NC uses LSTA funds to increase the capacity of NC libraries to improve library services to residents.

**\$4.3m** NC's average allotment | at least **50%** of allotment awarded in sub-grants annually

Every NC county has benefited from LSTA funds!

Total Funds Awarded Since 2000



## LSTA in Action

Mauney Memorial Library received national recognition for their grassroots outreach program to **small businesses**, instilling the knowledge needed for success in the **21st century marketplace**.



Catawba County promoted **STEAM careers** by offering youth robotics camps. **79%** of attendees said the camp improved their problem-solving skills!



Caswell County Public Library **empowered residents** to take control of their health by partnering with health organizations to increase **access to reliable information**.



**ABC** 62% of NC 4th graders do not read proficiently.

Cumberland County is engaging parents in fixing this problem by equipping them with skills to **promote early literacy learning at home**.

# NC Public Libraries

are transforming lives everyday by providing access to technology, early literacy programs and career development resources to local communities. Here's a look at how many lives we've touched in the past year and we've got even more planned this year!

## NC LIBRARIES ARE LEARNING CENTERS

Last year <b>126,583</b>	library programs were attended by <b>2.7 million</b> people	
Libraries offered: <b>ABC</b>	<b>86,008</b> Early literacy programs	<b>39,069</b> Programs for teens and adults
	<b>3,945</b> Workforce development programs	

## NC LIBRARIES ARE TECHNOLOGY HUBS

Access <b>1,927,895</b> Wi-Fi sessions	<b>9,340,714</b> Computer uses	Assistance <b>11,470</b> Technology classes offered	<b>1.9 million</b> Technology questions answered
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## NC LIBRARIES PROVIDE ACCESS TO MILLIONS OF RESOURCES

<b>35,523,633</b> library visits That's more than <b>3</b> visits per resident.	<b>5,145,297</b> active library users That's more than <b>half</b> of NC residents.	<b>52,564,479</b> items circulated That's over <b>5</b> items per NC resident.
--	--	---

A NC library card gets you access to over **483,491,528** items including e-books, audiobooks, movies, music and much more!

**The Smartest Card**  
GET IT USE IT!  
@your library

You can access library materials **24/7!** Download ebooks, stream films, or learn a language all through the library's website.



Image Credits: State Library of North Carolina



# Serving State Employees

Developing and providing library services to the state government, its branches, its departments and its officials and employees is an important element of the state library's mission. In 2017, government agencies continued to make use of the meeting, training and conference rooms provided by the Indiana State Library. From Department of Homeland Security disaster training sessions to cabinet meetings, the library hosts many state agency functions that ultimately shape the lives of all Hoosiers.

In addition to supplying meeting space for government agencies, the state library also provides state employees with traditional library services, such as assisting with research, fielding reference questions and processing interlibrary loans.

**86**

interlibrary loans processed for state employees

**302**

state agency meetings

**8,443**

state agency meeting attendees

10



## are & Visually-impaired

By supporting patrons with visual and physical disabilities, the Indiana State Library is fulfilling its mission to provide specialized library services to Indiana residents.

**350** Vision Expo attendees

**338,427** total items circulated

**1,783** mobile devices registered for BARD mobile

**6,395** total active Talking Book and Braille Library patrons

**90** statewide visits made by the public awareness coordinator

7

Image Credits: Indiana State Library

## CALIFORNIA PUBLIC LIBRARY STATISTICS

154M+

library visits

231,824

children's programs

7.4M+

children's program attendance

278M+

total collection use

[MORE STATISTICS](#)



Public use

149 M+

library visits

17.7 M+

reference questions

121,638

adult programs

40,651

young adult programs

241,775

children's programs

10.2 M+

total program attendance

27 M+

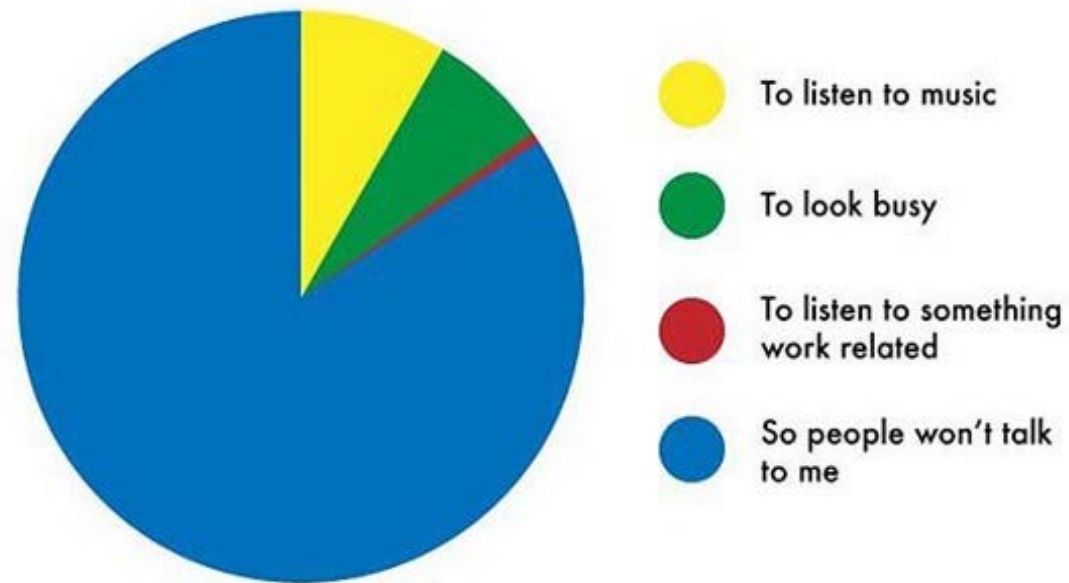
annual uses of public internet  
computers

121.2 M+

virtual visits to library  
websites

# QUESTIONS?

## WHY I WEAR HEADPHONES AT WORK



Civilized.



**LIBRARY RESEARCH SERVICE**

*Your reference point for library data + evaluation*

**THANK YOU!**

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