**The Challenge**: as YALSA's IMLS funded *Future of Library Services for and with Teens: A Call to Action* report noted: "Today's teens are part of an increasingly global and competitive society. Success in that environment requires an expanded set of skills that goes beyond traditional academic skills... Accordingly, preparing young adults for the workforce is a major concern.

The challenge of preparing today's young people for a 21<sup>st</sup> century workforce is compounded by the following:

- Many libraries—especially tribal, small and rural ones—are not engaged in providing college and career readiness (CCR) services
- Schools are starting college and career readiness activities too late in a student's educational path
- Funds are severely lacking for teen supports and services

**The Solution**: YALSA, in partnership with the Association for Rural and Small Libraries (ARSL), will implement an innovative project that will target small, rural and tribal libraries, working with staff to build needed skills while also developing, testing and refining turn-key resources, which other libraries can adapt for their own use. The project is aimed at library staff in libraries with a service population of 15,000 or fewer, as well as libraries that are 25 miles or more from an urbanized area. Over three years we plan to:

- **Develop a customized learning program** initially for and with 80 library staff in small, rural, and tribal libraries that is highly collaborative as well as project and inquiry based. Then, make the self-paced eLearning modules freely available at the end of the project for the entire library community to use
- Maintain and refine a community of practice (CoP) within YALSA's existing <u>Teen Programming HQ</u> that will promote peer-to-peer learning and make it possible for library staff and community partners to learn together and from one another through the support of coaches, guided discussions related to the eLearning content, and more
- **Develop, test and refine a suite of turn-key CCR resources** that will be made publicly available so that all libraries can adapt and use in their communities, such as templates for program planning and partner development

**The Outcomes**: as a result of this project, which focuses on developing eLearning and turnkey resource that will be made publicly available, the nation's libraries—especially small, rural and tribal ones—will be better equipped to meet the CCR needs of middle schoolers and their families. Accordingly, libraries will increase their impact and importance in their communities by meeting this critical need of preparing youth to be future ready.

**The Team**: core members of the project team are Beth Yoke, the Executive Director of YALSA, and Linda W. Braun of LEO: Librarians & Educators Online who will serve as project manager. Denise Agosto, Professor at Drexel University of Computing and Informatics, will serve as project evaluator. An active advisory committee representing various library, middle school, and CCR groups will provide advice and consultation on matters such as the format and content of the face-to-face training, the online learning content and design, and ongoing development of the CoP and turn-key resources.

**The Budget:** YALSA is requesting \$364,254 in funds to support 1) face-to-face training (including travel and accommodations for participants); 2) the development and implementation of self-paced eLearning and turn-key resources, which will ultimately be made freely available online; and 3) contracting with experts to serve as project manager, evaluator, coaches, curriculum developer, and content facilitators. YALSA's strong commitment to the project is demonstrated by a cost share of \$368,765.

**Sustainability and Dissemination**: YALSA and ARSL will not only leverage their own robust communication channels and resources to disseminate resources and project findings, but work with appropriate groups such as Knowledge River, AILA and ATLAM to ensure the small, rural and tribal audiences are well plugged-in to the project and to the resources provided through it. YALSA will also employ innovative dissemination methods such as MOOCs.

## Future Ready with the Library: Connecting with Communities for College & Career Readiness Services

#### 1. Statement of Need

As YALSA's IMLS-funded *Future of Library Services for and with Teens: A Call to Action* report noted: "Today's teens are part of an increasingly global and competitive society. Success in that environment requires an expanded set of skills that goes beyond traditional academic skills... Accordingly, preparing youth for the workforce is a major concern in the U.S. In the last three decades, the skills required for young adults to succeed in the workforce have changed drastically, but the skills emphasized in schools have not kept up with these changes.<sup>1</sup>" The situation is even more alarming in small, rural and tribal communities, where learning opportunities outside of school are often limited. Just 11% of rural youth participate in afterschool programs, yet 39% indicate they would if one were available to them.<sup>2</sup> Libraries in small, rural and tribal communities can be ideally situated to provide teens with some of these badly-needed learning opportunities via community-based, participatory learning programs.

The challenge of preparing today's young people for a 21<sup>st</sup> century workforce is compounded by the following:

- Many libraries—especially tribal, small and rural —are not engaged in providing college and career (CCR) services. A 2015 YALSA survey of staff at small, rural, and tribal libraries provides telling results. Only 14% of the 402 respondents felt that the teens in their community were being adequately prepared for college and careers, yet a mere 12% of those respondents said their library was involved with providing CCR support<sup>3</sup>.
- Schools are starting CCR activities too late in a student's educational path. Research published in <u>The Forgotten Middle: Ensuring that All Students Are on Target for CCR before High School</u>, shows "that, under current conditions, the level of academic achievement that students attain by eighth grade has a larger impact on their CCR by the time they graduate from high school than anything that happens academically in high school<sup>4</sup>."
- Funds are severely lacking for teen supports and services. Both private and federal funding for middle school and high school students is substantially lower than that of any other age group<sup>5</sup>.

The challenges of ensuring that libraries are well situated to help young people build CCR skills includes:

- Library staff need opportunities to build knowledge and skills that will help them adopt a participatory mode of working. The IMLS Focus report "Learning in Libraries" notes, "the shift to supporting participatory learning can pose challenges, but that transition is more easily achieved when library staff move to a participatory mode of working. It is essential for library staff to have time to get their own hands dirty with the learning tools that patrons will be using, and to understand that what may seem like playtime actually is the work."
- Traditional approaches to CCR in libraries are no longer adequate. When libraries talk about providing CCR services for and with youth they often focus the types of services described by ALA President Sari Feldman recently, "Many [public libraries] offer test preparation for the ACT and SAT... and librarians often help students with college applications. Some may teach students and their families how to fill out the Free Application for Federal Student Aid.... <sup>6</sup>" However, in order for students to be future ready, there are many more areas that library

<sup>&</sup>lt;sup>1</sup>Braun, Linda W., Maureen Hartman, Sandra Hughes-Hassell, and Kafi Kumasi. "The Future of Libraries for and with Teens: A Call to Action." (2014) YALSA YA Forum.

 $<sup>\</sup>underline{http://www.ala.org/yaforum/sites/ala.org.yaforum/files/content/YALSA\_nationalforum\_Final\_web\_0.pdf$ 

<sup>&</sup>lt;sup>2</sup> "America After 3PM: From Big Cities to Small Towns." (2010) Afterschool Alliance. http://www.afterschoolalliance.org/documents/AA3PM Cities Towns 10122010.pdf

<sup>&</sup>lt;sup>3</sup> Full survey results available at https://www.surveymonkey.com/results/SM-8Y6J3PXY/.

<sup>&</sup>lt;sup>4</sup> ACT. "The Forgotten Middle: Ensuring That All Students Are on Target for CCR Before High School." 2008. http://www.act.org/research/policymakers/pdf/ForgottenMiddle.pdf.

<sup>&</sup>lt;sup>5</sup> Niebling, Rachel Bird. "Never Too Late: Why ESEA Must Fill the Missing Middle." (2015): n. pag. 5 May 2015.

<sup>&</sup>lt;sup>6</sup> Pannoni, Alexandra. "Public Libraries Offer More than just Books to Teens." (2014) <u>U.S. News and World Report.</u> www.usnews.com/education/blogs/high-school-notes/2014/09/22/public-libraries-offer-more-than-just-books-to-teens

staff need to support, including thinking about future readiness more broadly than just focusing on college, also considering careers after college and other career paths that don't require a college education. The College Board's "Middle School Counselor's Guide" notes that at the middle school level it's important to "provide early and ongoing exposure to experiences and information necessary to make informed decisions when selecting a college or career that connects to academic preparation and future aspirations...." so that there is a deepening of a "student's self-awareness — and the connection between who they are and their ability to fulfill their future educational goals — which is a critical part of college and career exploration and selection. Today's library staff need assistance with re-thinking the kinds of CCR services they should be providing. Library staff must also recognize the need to work hand-in-hand with community organizations to understand community needs in this area as well as the best means for providing the necessary resources and information.

• Past and current projects aimed at workforce development through libraries have focused almost exclusively on adult training. For example, OCLC's Project Compass provided training to library workers to increase their efforts to support workforce recovery during the recession. Very few examples exist of library initiatives aimed at preparing teens in small and rural communities for college and careers, especially ones that included local partners. Those that do are small-scale projects limited to a particular library system. For example, the Kanu o ka 'Aina Learning 'Ohana (KALO) is a Hawaiian nonprofit organization which leverages resources from the Halau Puke Native Hawaiian Library to provide CCR services for area youth. Recognizing this gap, IMLS has recently called attention to this issue via a letter authored jointly with the U.S. Department of Education. It calls on libraries to work with other agencies to "complement and extend the adult education and English literacy services available through adult education programs for youths and adults."

## 2. Impact

"Future Ready with the Library" will address these various gaps and weaknesses in college and career training for and with middle schoolers and their families, and result in freely available programs and tools that can be adopted and shared by libraries of all sizes. As a result of this project, libraries—particularly small, rural and tribal —will be better equipped to meet the CCR needs of middle schoolers and their families, thereby enabling libraries to increase their impact and importance in their communities. YALSA will work with an experienced grant evaluator, Denise Agosto, to develop protocols and tools for measuring outcomes and determining success. Our outcomes will focus on enabling staff in small, rural, and tribal libraries to successfully plan and implement CCR programs and services for and with middle schoolers and their families, and on building and extending capacity in small, rural, or tribal libraries through community engagement and community partnerships. The goals of this project are:

Goal 1: Library staff at rural, small, and tribal libraries will learn effective methods for planning and implementing, with a local partner, CCR initiatives for and with middle schoolers and their families. [describes the changes to library staff's lives; outcome success to be measured by surveying/interviewing cohort graduates about the effectiveness of the training] Goal 2: Middle schoolers and their families in rural, small, and tribal communities will gain valuable future ready information that will better prepare them for starting a career and/or focusing on academics related to a career after high school. [describes the changes to teens' lives; outcome success to be measured by asking cohort graduates after they offer their first set of teen programs how many teens completed the programs, how many learned about new colleges, how many learned about funding opportunities, etc.]

**Goal 3**: Middle schoolers in rural, small, and tribal libraries will engage in valuable career exploration and workforce preparation experiences. [describes the changes to teens' lives; outcome success to be measured by asking cohort

<sup>&</sup>lt;sup>7</sup> College Board. "Middle School Counselor's Guide." (2012) https://secure-media.collegeboard.org/digitalServices/pdf/advocacy/nosca/11b-4382\_MS\_Counselor\_Guide\_WEB\_120213.pdf

<sup>&</sup>lt;sup>8</sup> IMLS and OCTAE. (2014, June 23). Office of Career, Technical, and Adult Education. Retrieved September 11, 2014, from http://www.ed.gov/edblogs/ovae/2014/06/26/dear-colleague-letter-promotes-library-adult-education-partnerships/

graduates after they offer their first set of CCR programs how many middle schoolers completed the programs, how many got volunteer/internship positions, how many learned about new careers, etc.]

**Goal 4**: Library staff in small, rural, and tribal libraries around the U.S. will develop a set of model programs and tools that can be used by a wide range of communities and libraries. [describes the changes in access to high-quality middle school CCR informal learning programs; outcome success to be measured by asking cohort graduates and other library staff working with teens about access and use of CCR materials for their library initiatives.]

## 3. Project Design

YALSA, in partnership with the Association for Rural and Small Libraries (ARSL), will implement an innovative project that will target small, rural and tribal libraries, helping staff build needed skills while also developing, testing and refining turnkey resources (out-of-the box materials, ready for use by the library community at-large) which larger libraries can then scale up for their own use. With the resources they have available - funds and staff - it has proven more common for larger library systems to be the first to implement teen-focused projects, such as the Learning Labs initiative. As a result, it's the findings and experiences of these larger organizations that often inform the work that occurs in small, rural, and tribal libraries. Our innovative project will turn that around and enable the learning experiences of those in small, rural and tribal settings help to inform the practices of the larger libraries around the country.

The project is aimed at library staff in libraries with a service population of 15,000 or fewer, as well as libraries that are 25 miles or more from an urbanized area. YALSA and ARSL plan to initially engage 80 library staff and their local partners via three cohorts (20 library staff in year 1, 30 library staff in year 2, and 30 library staff in year 3). In years two and three of the project, earlier cohort participants will be engaged to support and coach the new cohorts. Additionally, participating libraries will be required to identify a local partner as a part of the application process and then work with the partner to bring the learning to life and move from theory to practice. Local partners will be involved in all aspects of the project except the face-to-face learning, due to project budget constraints. Over three years we plan to:

- **Develop a customized learning program** through initial work for and with 80 library staff and their local partners in small, rural, and tribal communities that is highly collaborative as well as project and inquiry based. Staff from participating libraries will test out ideas with each other and their local partners and reflect on what works and doesn't work in order to create a CCR service that is tailored to the needs of the particular middle schoolers in their local community. The continuing education program will have two parts. Part 1 will be a faceto-face training that brings just library staff together to learn components of future readiness and to build a cohesive group of learners. The face-to-face learning will also begin to get cohort members thinking and learning about several of the main areas that will be covered in the part 2 online learning, including: value and implementation of middle school targeted services, what makes middle school an important entree into CCR services, collective impact in communities, development of sustainable partnerships, community engagement through relationship building inside and outside of the library's physical space, and hands-on experience facilitating participatory learning with middle schoolers and families. Part 2 will be a year-long online learning via self-paced eLearning modules for library staff and partners, as well as an online community support-building and engagement effort where library staff and partners learn and, after practicing what they have learned, implement a middle school targeted CCR project in their local community. The partners will use YALSA's open access, online Community of Practice (CoP), which will be built into http://hq.yalsa.net/index.html, to reflect on their successes and challenges and receive support from coaches in order to refine and improve their CCR efforts for and with middle schoolers and their families. The project team will continually evaluate the eLearning program and revise and iterate based on learning from year to year and cohort to cohort.
- Maintain and refine a sustainable community of practice (CoP) within YALSA's existing web presence. The CoP will 1) promote peer-to-peer learning so library staff and local partners to learn together and from one another through the support of coaches and content facilitators (who will help organize, develop, and maintain

content submitted by cohort members); 2) guide discussions related to the self-paced eLearning content; and 3) bring together library staff and community partners into one community in order to foster collaboration and build strong partnerships. The project team believes this strategy will be successful for this project because:

- Content facilitators identified by the project advisory committee will be responsible for the ongoing active facilitation and content upkeep within the online CoP.
- The CoP will be built onto YALSA's already developed Programming HQ site (<a href="http://hq.yalsa.net/index.html">http://hq.yalsa.net/index.html</a>), which is publicly available to everyone. Building the CoP into this site addresses issues of capacity and sustainability and helps connect cohort members to a larger community of individuals working for and with teens through libraries and vice versa.
- When participants return to their home institutions, this CoP --because it will be active and engaging -- will continue community building among cohort participants beyond the initial face-to-face learning.
- A digital loop will be developed and actively fostered with the eLearning content feeding into the CoP, and the content on the CoP feeding into the eLearning content.
- The CoP will showcase the work that learners do and the projects they develop...
- Develop, test and refine a suite of turn-key CCR resources that libraries of all sizes can adapt and use in their communities. These will include materials related specifically to middle school CCR services for use in community discovery processes, and will include resources such as templates for program planning, templates for partnership development and planning, outcomes and assessment tools, and materials for developing funding support for CCR initiatives (see Supportingdoc.1.pdf, pages 1-4 for specific turn-key resource examples). So as not to recreate materials already available, some of the turn-key-resources will be collected and curated from pre-existing successful middle school, CCR, collective impact, and community engagement projects. Any resources currently available that the project team determines have merit for this project will be evaluated by team and advisory committee members to determine if revision is necessary. As needed, these materials will then be updated to support cohort needs. As the CoP grows, materials created by cohort members will expand and enhance what's available and this quality selection of turnkey resources will be available to the entire library community. Along with these resources each library staff participating in the project will be provided with funds for purchasing a "bookshelf" of resources digital and analog that they determine will help them to best serve the CCR needs of middle schoolers in their communities, and will also get to choose additional materials from YALSA's professional publications and curriculum kits as an in-kind contribution from YALSA.
- Widely disseminate and promote adoption of project resources in libraries in order to ensure that middle schoolers across the US will have access to CCR services via their local libraries. The eLearning modules, CoP, and turnkey resources that are developed for and with the 80 cohort members and their local partners will be shared out to libraries across the US. YALSA and ARSL will encourage widespread use of the eLearning modules, turnkey resources, and CoP by promotion of them at conference programs and exhibits, through social media, and via the publication of articles in journals and on blogs. Libraries will be encouraged to scale and/or adapt these resources to meet their specific needs.

#### Recruitment, Application, and Selection of Cohort Participants

YALSA, ARSL, and the project advisory committee members will implement a robust recruitment, application, and selection process in order to develop participant cohorts that can actively participate in the learning activities as well as develop collaborative partnership-based programs in their communities. Recruitment will be achieved through a variety of methods including use of YALSA, ARSL and advisory committee members' communications channels including but not limited to Twitter, Facebook, member newsletters and journals, blogs and personal communication with library staff in targeted libraries who are identified as being strong candidates for one of the cohorts. After the first-year of the project it is expected that word of mouth of cohort members will also play a strong role in the recruitment process.

The application process will require that library staff applying to participate identify at least one local partner organization and a member of the organization's staff who will work on implementing a middle school CCR related initiative during the cohort year. The local partner will be required to sign-off on the application and provide a letter of support. The partner will also be required to participate in all eLearning and the CoP, as well as in presenting the work of the partners. The expertise of the advisory committee members will be leveraged in the selection of applicants who will participate in each cohort. The advisory committee members will collaborate on development of the project application, creation of a rubric for selecting participants, review and evaluation of applications, and the making of final decisions for each set of cohort participants. An overview of the two major learning and development components of the program design follows:

## Face-to-Face Learning

80 library staff will actively participate in two-day training with consultants, coaches, technology trainers, speakers, and representatives from ARSL, YALSA and advisory committee member organizations. The learning activities will:

- Build and strengthen collaborative relationships among cohort members.
- Expose the cohort members to the digital tools that will be an integral part of their eLearning and community building experiences.
- Introduce technology trainers and coaches to the cohort participants and build community across the network of supporters for their work with and for teens.
- Address questions from cohort members about the project and expectations of their participation.
- Give learners, technology trainers, and coaches the opportunity to build personal learning and training plans.
- Begin facilitated participatory learning on topics that will be expanded on via eLearning over the 12 months of cohort engagement. Topics will include CCR in middle school, collective impact, and outcomes-based planning.

Tentative agenda (as noted, the learning experience may be revised cohort to cohort as the project team gains insight into how best to provide this type of learning to library staff attending the training):

Day 1						
Time	Activity					
8:00 - 8:30 AM	Registration					
8:30 - 9:00AM	Welcome and overview of training (breakfast provided)					
9:00 - 10:00 AM	Getting to know the cohort - small group facilitated discussions on learning styles, goals, community building, etc.					
10:00 AM to 10:30 AM	Break					
10:30 AM to Noon	Presentation and facilitated discussion on what we mean by CCR and how to prepare middle schoolers and their families for the CCR pipeline - <b>Potential Speaker</b> Leann Morgan, Ph.D. co-author of standards for middle school counselors on CCR					
Noon to 1:30 PM	Lunch - <b>Potential Speaker</b> Irvin Scott, member of the Bill and Melinda Gates College Ready team.					
1:30 to 2:30 PM	Small group discussions connecting ideas of CCR with local community - middle school youth, families, stakeholders, and partners.					
2:30 to 3:00 PM	Break					
3:00 to 4:00 PM	Training and discussion on project digital tools for building the cohort community					
4:00 to 5:00 PM	Getting started planning your learning experience - coaches work with participants on personal learning plans					

Day 2						
Time	Activity					
8:00 to 8:45 AM	Welcome and overview of the day (breakfast provided)					
8:45 to 10:00 AM	Presentation and discussion on what collective impact is and making it work in your community - <b>Potential Speaker</b> Mary Jean Ryan from the Road Map Project					
10:00 AM to 10:30 AM	Break					
10:30 AM to Noon	Presentation, hands-on practice, and showcase on creating strong CCR facilitated learning opportunities for middle school students - <b>Potential Speaker -</b> Jason Tovani, Middle School Teacher Pacific Grove Middle School (Jason has experience in connecting youth passions and interests to CCR.)					
Noon to 1:30 PM	Lunch Potential Speaker: Jason Tovani					
1:30 to 2:30 PM	Presentation and discussion on outcomes and assessment in CCR. <b>Potential Speaker:</b> Denise Agosto, Drexel University					
2:30 to 3:00 PM	Break					
3:00 to 4:00 PM	Training and discussion on project digital tools for building the cohort community					
4:00 to 5:00 PM	Next steps on personal learning plans - coaches work with participants on their personal learning plan					
5:00 to 5:30 PM	Next Steps: What to expect when you return home - reminder of timelines, expectations, etc.					

The first year of the project the face-to face training will be scheduled to coincide with the 2017 ALA Midwinter Meeting. In years two and three the face-to-face events will be scheduled to coincide with YALSA's annual YA Services Symposium. Integrating the trainings into these conferences will maximize the value of participation for cohort members. Recognizing that many of the eligible libraries are staffed by a single person, funds are built into this proposal to provide monies for a temporary employee to staff the cohort member's library while he/she is at the face-to-face event. In recognition of the value that library staff continue to place on face-to-face learning and in-person networking, each of the 80 library staff selected for this project will receive \$500 to support travel to a conference of their choosing in order to further their professional development beyond the 2 day training and online learning described in this project.

## Online Training and Support (including coach and learner support)

The eLearning will be delivered as a set of modules that cohort participants (library staff and local partners) work through in order to achieve their personal learning goals and as a foundation for building, implementing, and evaluating a middle school focused CCR program in the community. The modules will focus on the following topics and learners can move through the modules in the order that best suits their interests and needs. (A sample module 4 outline is included in Supportingdoc1.pdf, page 5 submitted with this proposal):

**Module 1**: Laying the community foundation to build community relationships, collective impact, community discovery and asset mapping.

Module 2: Relationship building with middle school youth, families and community providers supporting the age group.

**Module 3**: Environmental scan of CCR initiatives and resources in the library and local community including programs and experts specifically for middle school students and families.

**Module 4**: Developing outcomes in order to determine impact and success in CCR initiatives in the community for middle school students and families.

**Module 5**: Making it real through development, with the community partner, of a real-life plan and project for a middle school focused CCR initiative in the community.

The project team will work with a content specialist with expertise in eLearning and CCR. This specialist will develop the curriculum for the eLearning modules. Each module (each taking approximately six to eight weeks to complete) will include interactive learning opportunities; reading, listening, and viewing; hands-on development of projects that demonstrate learning and areas for improvement; connecting with local members in order to better understand and support needs; and sharing and showcasing learning. Library staff will review and update the learning plan they developed as a part of the face-to-face training on a regular basis in order to reflect and support what they learn in each of the eLearning modules. The CoP and turn-key resources will help inform and support the learning that cohort members participate in.

#### **Evaluation Plan**

Evaluation of "Future Ready with the Library" will be ongoing. Dr. Denise Agosto designed the initial project evaluation plan for "Future Ready with the Library." She will be in charge of implementing the plan, of writing periodic evaluation reports for distribution to project personnel and stakeholders, and of disseminating the evaluation results to the library and academic communities as a part of the project dissemination activities. Multiple forms of evaluation will be conducted throughout the project, including both formative and summative evaluation. All formative (process) and summative (impact) evaluation activities will be tied to the project goals to ensure successful goal completion by the end of the funding period.

For formative evaluation, Dr. Agosto will conduct online surveys and phone interviews with training program graduates after they complete the project training to collect data about the effectiveness of the training. These formative data collection efforts will focus on understanding what participants learned from the training, their suggestions for improved or augmented training content, how prepared they feel to design and deliver CCR initiatives after completing the training, and suggestions for additional turn-key materials. Dr. Agosto will analyze these data and write recommendations for improving the project in-process during project years 1, 2, and 3, as indicated on the project timeline. Recommendations for in-process improvements will be shared with key project personnel and built into each successive cohort training throughout the three years of the project. Dr. Agosto will also survey and interview cohort graduates after they deliver their first round of teen programs to enable deeper investigation of the effectiveness of the training and of the turn-key materials. Related survey and interview topics will focus on learning how many teens completed the programs, how many received volunteer/internship positions as a result of their participation in library programs, how many teens learned about new careers and career paths, how many had new ideas for how they might spend their lives after high school, etc.

Summative evaluation will take place in project year 3 after the completion of all major project activities. Toward this end, Dr. Agosto will review all of the products from the grant, including the training materials, the turnkey resources, feedback from cohort members, formative evaluation data, and other project documents. She will conduct phone interviews with project investigators and senior personnel and with project advisory committee members to gather input on the success of the project. She will also use the interviews to gather evaluation feedback from key stakeholders on the quality of the turn-key materials developed for project Goal 4. Lastly, Dr. Agosto will write a summative evaluation report that will become part of the final project report to IMLS and which will be distributed to project stakeholders.

## 4. Diversity Plan

Throughout the grant, ARSL and YALSA will seek advice and feedback from advisory committee members as well as from coaches, trainers, consultants and participants to ensure that the project meets diversity goals. Collectively, these individuals will represent libraries from across the country of various sizes, geographical areas, and racial and cultural

diversity. Applicants for the program will be selected for participation to ensure broad geographic representation, a mix of small/rural/tribal libraries, and inclusion of individuals from diverse backgrounds. ARSL and YALSA will promote the training opportunity to organizations such as REFORMA, the Black Caucus of ALA, the American Indian Library Association, and others. YALSA has demonstrated a commitment to the needs of diverse teens and expanding diversity in the teen services profession through the work of groups such as the <u>Cultural Competence Task Force</u> and the YALSA Board Diversity Task Force. The Board Diversity Task Force is charged with developing a plan for YALSA to better provide leadership opportunities to a diverse set of members. The work of these groups is helping YALSA lay the groundwork for stronger outreach, communication, and interaction with library staff serving teens.

## 5. Resources: Personnel, Time, Budget

#### Project Team

Core members of the project team are Beth Yoke, the Executive Director of YALSA, and Linda W. Braun of LEO: Librarians & Educators Online who will serve as project manager. Linda has over two decades of experience in project management, consulting and training with libraries and community organizations, and in developing content for digital and face-to-face environments. Denise Agosto, Professor at Drexel University of Computing and Informatics, will serve as project evaluator. She is a nationally-recognized expert in research relating to teens and public library services, and has extensive experience in developing and designing outcomes-based evaluation plans. She has designed and conducted evaluation plans for three previous IMLS-funded grant projects, as well as having completed evaluation for several smaller projects. Within the first months of the project the core team will hire a curriculum developer. This person will be responsible for developing, testing, and revising the eLearning modules used throughout the three years of the project. The curriculum developer will work with the core project team, cohort participants, and coaches throughout the development process (See Supportingdoc1.pdf, pages 6-7 for a scope of work for this position). An active advisory committee will provide advice and consultation on matters such as the recruitment and selection of cohort participants and coaches, the format and content of the face-to-face training, the online learning content and design, and ongoing development of the CoP and turn-key resources. The advisory committee will work to build formative evaluation feedback into the project as it evolves. Commitment to serving on the advisory committee has already been received from representatives from within and without the library community. Participation agreement has been received from:

#### Confirmed

Individual	Organization	Affiliation	Relevant area of expertise
Barbara Blake	University of North Texas	Promoting & Enhancing the Advancement of Rural Libraries (PEARL) Project Director	training rural library staff
Tim Cherubini	Chief Officers of State Library Agencies	COSLA Executive Director	state level initiatives for library services
Dan Gilbert	Afterschool Alliance	Policy & Research Associate	policy & research related to informal learning in afterschool programs
Jody Gray	ALA Office for Diversity, Literacy & Outreach Services	Director	library services for marginalized populations
John Hill	National Rural Education Association	Executive Director	education in rural communities
Deborah Morris	Best Buy	Community Relations Manager	career readiness
Shannon Peterson	Kitsap Regional Library	Youth Services Director	library and community partnerships

Gail Sheldon	Association of Rural &Small Libraries	ARSL Board Member	library services in small and rural communities
Sharon Streams	OCLC	Web Junction Director	training for small, rural & tribal library staff
Dru Tomlin	Association of Middle Level Education	Director of Middle Level Services	middle school education & research
Ann Westrich	Wisconsin Technical Education System	Education Director	technical education

#### **Invited**

Individual	Organization	Affiliation	Area of expertise
Faye Coleman	Gaining Early Awareness & Readiness for Undergraduate Programs (GEAR UP)	GEAR UP Assistant Director at the University of Arkansas Phillips Community College	college preparation for middle schoolers
Susan Feller	Association of Tribal Archives Libraries & Museums	President	tribal libraries
Janice Kowemy	American Indian Library Association	Past President	tribal libraries

#### Budget

For full budget information see the documents called: Budget.pdf and Budgetjustification.pdf. YALSA is requesting \$364,254 in funds to support 1) the face-to-face training (including travel and accommodations for participants); 2) the development and implementation of the self-paced eLearning and turn-key resources and maintenance of the CoP; and 3) contracting with experts to serve as project manager, evaluator, coaches, curriculum developer, and content facilitators. YALSA's strong commitment to this project is demonstrated by a cost share of \$368,765.

*Timeline*A full timeline is available in the document called Scheduleofcompletion.pdf. Key activities for each project year are:

Year 1 (May 2016-April 2017)	Year 2 (May 2017-April 2018)	Year 3 (May 2018-April 2019)
<ul> <li>Planning with project team &amp; advisory committee for all aspects of the project</li> <li>Hire curriculum developer</li> <li>Recruitment and selection of cohort 1 participants</li> <li>Development of eLearning, face-to-face training, and CoP</li> <li>Initial development turnkey resources</li> <li>Recruitment of coaches and CoP content facilitators</li> <li>Training of coaches and CoP facilitators</li> </ul>	<ul> <li>Planning with project team and advisory committee for implementation of year 2</li> <li>Recruitment and selection of cohort 2 participants</li> <li>Revisions to face-to-face training and eLearning based on year 1 ongoing evaluation</li> <li>Ongoing revision and updating of turn-key resources</li> <li>Recruitment of coaches and CoP facilitators</li> <li>Training of coaches and CoP content facilitators</li> <li>Implementation of face-to-face and online training for</li> </ul>	<ul> <li>Planning with project team and advisory committee for implementation of year 3</li> <li>Recruitment and selection of cohort 2 participants</li> <li>Revisions to face-to-face training and eLearning based on year 1 and 2 evaluations</li> <li>Ongoing revision and updating of turn-key resources</li> <li>Revision to MOOC and launch of third-year MOOC dissemination program</li> <li>Recruitment of coaches and CoP content facilitators</li> <li>Training of coaches and CoP</li> </ul>

- Implementation of face-toface and online training
- Coaching and mentoring of Cohort 1 participants
- Ongoing evaluation and revision of project activities and materials
- cohort 2
- Coaching and mentoring of Cohort 2 participants
- Ongoing engagement of cohort 1 in learning and program implementation
- Ongoing evaluation and revision of project activities and materials
- Development and launch of MOOC for ongoing largescale dissemination
- Dissemination of early findings w/ learners & the CCR community

- facilitators
- Implementation of face-to-face and online training for cohort 3
- Coaching and mentoring of Cohort 3 participants
- Ongoing engagement of cohorts
   1 & 2 in learning and program implementation
- Summative evaluation of project
- Planning for ongoing implementation and support for project activities
- Dissemination of findings and experiences with learners and the CCR community

#### 6. Communications Plan

YALSA and ARSL will not only leverage their own robust communication channels to disseminate resources and project findings, but work with appropriate groups to ensure the small, rural and tribal audiences are well plugged into the project and can access the turnkey resources, CoP and eLearning modules, as they are made available. Groups will include, but are not limited to: AILA, ALA's American Dream Project, the ALA Committee on Small, Rural and Tribal Libraries of all Kinds, Arizona University's Knowledge River program, ATALM, COSLA, the International Indigenous Librarians Forum, OCLC/WebJunction, and SJSU's Circle of Learning program. Members of the project team and the advisory committee will also work to disseminate findings from the project at library and CCR conferences and events, such as the Ready by 21 Conference and the National Afterschool Association annual conference. Communication methods will leverage resources such as journals, blogs, social media, conference sessions, webinars and more. In order to maximize access to the resources developed by this project, a MOOC (using an open-source platform) will be created to bring together a large number of library staff and staff in community organizations to share knowledge and resources. We will launch the MOOC at the end of the second year, learn from the first experience and revise and launch a second session during the third year of the project. A more detailed communications strategy is available in Supportingdoc1.pdf, page 8.

## 7. Sustainability

One of the many benefits of this proposed project is that the key components are both easily sustainable and can be widely disseminated. The CoP will be built into an existing YALSA resource, the Teen Programming HQ, for which YALSA is already committed to supporting through its existing staffing model and resources. Maintaining and updating as needed the eLearning modules and MOOC can be easily achieved through the work of YALSA's existing continuing education committee and full time staff, the Program Officer for Continuing Education. Turnkey resources can be distributed and maintained by YALSA's full-time Communications Specialist on YALSA's web site or Teen Programming HQ, depending on the exact resource, and member experts can be leveraged as needed to update these resources. To support sustainability of its professional development efforts, YALSA has secured grants, used interest from its endowment and developed partnerships with organizations and individuals equally committed to ensuring that library staff are well equipped to meet the needs of 21<sup>st</sup> century teens. YALSA will continue to explore all options to ensure the overall sustainability of its continuing education efforts. Strong partnerships developed with ARSL and others, as well as development of a large cohort of library staff who have received the training, will build also a strong foundation for sustainability. Independent of securing future funding, project Goal 4 focuses on developing a set of model programs and tools that can be used by a wide range of communities and libraries, thereby ensuring the continuation of the grant impact beyond the funding period.

**Schedule of Completion** 

Schedule of Completion												
Year 1 (2016-2017)	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	March	April
Planning including advisory committee mtgs, project team meetings, securing of face-to-face training speakers and location, development of application and selection materials for cohort 1.												
Hiring of curriculum developer												
Promotion of project at ALA, YALSA & ARSL conferences												
Build-out of Teen Programming HQ to add CoP												
Disseminate recruitment materials and application for cohort 1												
Review and selection of cohort 1 participants												
Call for and selection of coaches and COP content facilitators												
Meeting with advisory committee												
Communication with cohort 1 to orient them to the project and the face-to-face training												
Face-to-face Training												
eLearning content & turnkey resource development												
Evaluation of face-to-face training												
Launch of eLearning Modules												
Launch of turnkey resources												
Training of CoP content facilitators												
Launch of CoP												
Cohort 1 selects 'bookshelf' materials												
Ongoing eLearning, mentoring, and CoP facilitation and discussion												
Ongoing evaluation of year 1 activities to inform for year 2 planning and development												

Year 2 (2017-2018)	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	March	April
Engage cohort 1 participants in CoP and ongoing mentoring & learning activities												
Ongoing dissemination of project findings, processes, turnkey resources, etc.												
Advisory Committee Meeting												
Planning and revisions for cohort 2 face-to-face training												
Disseminate recruitment materials & application for cohort 2												
Promotion of project, turnkey resources & CoP at ALA, YALSA & ARSL conferences												
Review and selection of cohort 2 participants												
Call for and selection of coaches. Call for new CoP content facilitators, if needed												
Communication with cohort 2 participants to orient them to the project and the face-to-face training												
Face-to-face Training												
Revisions to eLearning curriculum & turnkey resources, as needed												
Evaluation of cohort 2 face-to-face training												
Training of new coaches. Training of new CoP content facilitators, if any												
Cohort 2 selects 'bookshelf' materials												
Ongoing eLearning, mentoring, and CoP facilitation and discussion for cohort 2												
Ongoing evaluation of year 2 activities to inform for year 3 planning and development												
MOOC development & round 1 launch												
Cohort 1 participates in CE event of their choosing with project funded stipend												

Year 3 (2018-2019)	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	March	April
Engage cohorts 1 & 2 participants in CoP and ongoing mentoring & learning activities												
Ongoing dissemination of project findings, processes, etc.												
Advisory Committee Meeting												
Planning and revisions to cohort 3 face-to-face training												
Promotion of project, turnkey resources & CoP at ALA, YALSA & ARSL conferences												
Disseminate recruitment materials and application for cohort 3												
Review and selection of cohort 2 participants												
Identify & train new coaches & CoP content facilitators, if needed												
Communication with cohort 3 to orient them to the project and the face-to-face training												
Face-to-face Training												
Revisions to eLearning materials												
Evaluation of cohort 3 face-to-face training												
Cohort 3 selects 'bookshelf' materials												
Ongoing eLearning, mentoring, and CoP facilitation and discussion for cohort 3												
Ongoing evaluation of all 3 years of project to inform replication, sustainability &ongoing support												
Cohort 2 & 3 participates in CE event of their choosing with project funded stipend												
MOOC refinement & round 2 launch												
Development & dissemination of final report												

#### DIGITAL STEWARDSHIP SUPPLEMENTARY INFORMATION FORM

#### **Introduction:**

IMLS is committed to expanding public access to IMLS-funded research, data and other digital products: the assets you create with IMLS funding require careful stewardship to protect and enhance their value. They should be freely and readily available for use and re-use by libraries, archives, museums and the public. Applying these principles to the development of digital products is not straightforward; because technology is dynamic and because we do not want to inhibit innovation, IMLS does not want to prescribe set standards and best practices that would certainly become quickly outdated. Instead, IMLS defines the outcomes your projects should achieve in a series of questions; your answers are used by IMLS staff and by expert peer reviewers to evaluate your proposal; and they will play a critical role in determining whether your grant will be funded. Together, your answers will comprise the basis for a work plan for your project, as they will address all the major components of the development process.

#### **Instructions:**

If you propose to create any type of digital product as part of your proposal, you must complete this form. IMLS defines digital products very broadly. If you are developing anything through the use of information technology – e.g., digital collections, web resources, metadata, software, data— you should assume that you need to complete this form.

Please indicate which of the following digital products you will create or collect during your project. Check all that apply:

	Every proposal creating a digital product should complete	Part I
	•••	
	If your project will create or collect	Then you should complete
$\geq$	Digital content	Part II
	New software tools or applications	Part III
	A digital research dataset	Part IV

#### PART I.

## A. Copyright and Intellectual Property Rights

We expect applicants to make federally funded work products widely available and usable through strategies such as publishing in open-access journals, depositing works in institutional or discipline-based repositories, and using non-restrictive licenses such as a Creative Commons license.

**A.1** What will be the copyright or intellectual property status of the content you intend to create? Will you assign a Creative Commons license to the content? If so, which license will it be? <a href="http://us.creativecommons.org/">http://us.creativecommons.org/</a>

We will assign the "Attribution-Noncommercial-No Derivatives 4.0 International License" to the content created by the project, as we have with materials from previous grant funded projects.

**A.2** What ownership rights will your organization assert over the new digital content, and what conditions will you impose on access and use? Explain any terms of access and conditions of use, why they are justifiable, and how you will notify potential users of the digital resources.

The turn key resources will be freely available for use as they are developed and refined during the three year project. YALSA will leverage its existing e-community, the Teen Programming HQ (<a href="http://hq.yalsa.net">http://hq.yalsa.net</a>) for this project's Community of Practice. The Teen Programming HQ is subject to the following:

- Posting of defamatory and/or offensive material is strictly prohibited, including but not limited to hate-speech, name-calling and personal insults.
- All postings must be free of copyright restrictions that limit distribution. For example, posting a significant amount of a copyrighted work verbatim requires the permission of the copyright holder. To verify that such permission was obtained, all postings of this nature must include a statement that this is the case.
- E-community participants may not under any circumstance use the community to post
  messages that encourage or call for a boycott of any company. Federal antitrust laws prohibit
  ALA/YALSA as an organization from organizing, participating in or encouraging a
  boycott. This is enforced by criminal code (not tax code) and applies to a variety of
  organizations, including associations and not-for-profits.
- E-community participants may not under any circumstance use the community to post messages that support or oppose any political candidate at the local, state or federal level. IRS tax code strictly prohibits ALA/YALSA as a 501c3 not-for-profit organization from lobbying for or against any political candidate.

**A.3** Will you create any content or products which may involve privacy concerns, require obtaining permissions or rights, or raise any cultural sensitivities? If so, please describe the issues and how you plan to address them.

We will strive to avoid creating content or products that relate to any of the issues stated above.

## Part II: Projects Creating Digital Content

## A. Creating New Digital Content

**A.1** Describe the digital content you will create and the quantities of each type and format you will use.

- Community of Practice (CoP): for the purpose of growing a community of learners, this project will leverage YALSA's existing online community for library staff interested in planning, implementing and evaluating college and career readiness programs for and with teens. The CoP will be incorporated into YALSA's Teen Programming HQ (<a href="http://hq.yalsa.net">http://hq.yalsa.net</a>). The Project Manager will work with the trainers and coaches to oversee the interaction portion of the community in order to facilitate resources and information sharing as well as peer-to-peer interaction. YALSA staff will handle the back-end, or technical side of the community. This resource is already freely available to the library community at-large as a free space to build professional learning networks with peers interested in college and career development.
- **Turnkey materials:** this project will yield ready-to-use materials that library staff can use to plan, implement and evaluate college and career readiness programs and services for and with teens. It is anticipated that after year two of the grant, when the materials have been refined, the materials will be made available to the library community at-large via the Teen Programming HQ to use at no cost.
- **eLearning:** self-paced modules will be created initially for cohort members funded by the grant; however, these will be made publicly available to the library community after year three. At the end of year three a MOOC will be created as a means of helping to disseminate turnkey resources, share out best practices/models, and expand the community of learners engaged in planning and implementing college and career readiness activities for middle schoolers.

**A.2** List the equipment and software that you will use to create the content or the name of the service provider who will perform the work.

- Online Community of Practice: Webitects, which developed the Teen Programming HQ, will build out the existing site to incorporate this project's CoP
- Turnkey resources and materials: provided as regular web content and .pdf files via the Teen Programming HQ website and the YALSA web site, depending on the specific resource. ALA/YALSA use Drupal for our content management system.
- **eLearning:** ALA/YALSA currently use Moodle for eLearning, but are in the process of evaluating other options. At the end of the project, YALSA will create a MOOC as one method of disseminating resources, and models/best practices that were developed during the

project. It is envisioned that P2PU (<a href="https://www.p2pu.org/en/">https://www.p2pu.org/en/</a>) will be leveraged for the MOOC.

**A.3** List all the digital file formats (e.g., XML, TIFF, MPEG) you plan to create, along with the relevant information on the appropriate quality standards (e.g., resolution, sampling rate, pixel dimensions).

It is envisioned that some of the turnkey resources will be provided as .pdf or .docx files so that libraries can customize them. Other content will simply be available as text or links. The goal is to deliver high quality content in a low-tech format, in order to accommodate participants at small and rural libraries who may not have access to the newest hardware or broadband. YALSA complies with all quality standards put forth by ALA, including accessibility standards.

## **B. Digital Workflow and Asset Maintenance/Preservation**

**B.1** Describe your quality control plan (i.e., how you will monitor and evaluate your workflow and products).

YALSA staff will consult ALA's IT Department as needed to ensure all digital products meet accepted practice and are accessible and ADA compliant. The Project Manager will work with key project team members, including YALSA staff and project consultants responsible for overseeing the development of the materials, in order to ensure that digital products are completed on schedule and meeting the needs of participants. Based on participant feedback, the Project Manager may make adjustments as needed. In addition, the evaluator will take digital content into consideration when conducting a formative evaluation of the project.

**B.2** Describe your plan for preserving and maintaining digital assets during and after the grant period (e.g., storage systems, shared repositories, technical documentation, migration planning, commitment of organizational funding for these purposes). Please note: Storage and publication after the end of the grant period may be an allowable cost.

The turnkey resources and web content will be housed on servers provided by ALA/YALSA, and these materials will be publicly available as they are completed for the project. The CoP will be housed on a separate server and be made freely available.

## C. Metadata

**C.1** Describe how you will produce metadata (e.g., technical, descriptive, administrative, preservation). Specify which standards you will use for the metadata structure (e.g., MARC, Dublin Core, Encoded Archival Description, PBCore, PREMIS) and metadata content (e.g., thesauri).

Technical and descriptive metadata will be produced for the resources, as appropriate. Some technical metadata will be automatically generated by virtue of saving the resources as Word documents or .pdf files. Additional technical metadata will be developed by staff, as appropriate. At this time it is anticipated that Dublin Core Metadata Element Set will be used and that a list of keyword terms specific to these resources will be developed for consistent use across all platforms.

**C.2** Explain your strategy for preserving and maintaining metadata created and/or collected during your project and after the grant period.

Once created, YALSA's web master will strive to ensure that the metadata is preserved on the site. YALSA's web master will work with ALA's IT Department to ensure that metadata is preserved if/when the organization migrates to a different content management system.

**C.3** Explain what metadata sharing and/or other strategies you will use to facilitate widespread discovery and use of the digital content created during your project (e.g., an Advanced Programming Interface, contributions to the DPLA or other support to allow batch queries and retrieval of metadata).

Posting YALSA's resources on its portion of the American Library Association's website, which has recently added a federated search component, and CoP will allow YALSA to enter SEO keywords and search terms, enabling the public to easily search for and discover YALSA's resources.

## D. Access and Use

- **D.1** Describe how you will make the digital content available to the public. Include details such as the delivery strategy (e.g., openly available online, available to specified audiences) and underlying hardware/software platforms and infrastructure (e.g., specific digital repository software or leased services, accessibility via standard web browsers, requirements for special software tools in order to use the content).
  - The CoP will be available to the public. The turnkey materials will be available to the public as they are completed during the scope of the project.
  - The goal is to deliver high quality content in a low-tech format, in order to accommodate participants at small and rural libraries who may not have access to the newest hardware or

- broadband; therefore, it is not envisioned that special software tools will be needed in order to access or use content.
- Software platforms being used are: Drupal for the web site. ALA/YALSA currently use Moodle for eLearning, but are in the process of evaluating other options.

**D.2** Provide URL(s) for any examples of previous digital collections or content your organization has created.

- Digital content: www.ala.org/yalsa
- Mobile content: Teen Book Finder app, <a href="www.ala.org/yalsa/products/teenbookfinder">www.ala.org/yalsa/products/teenbookfinder</a>
- Online community: <a href="http://hq.yalsa.net">http://hq.yalsa.net</a>; <a href="http://summerreading.ning.com/">www.ala.org/teenread</a>; <a href="http://summerreading.ning.com/">http://summerreading.ning.com/</a>;
- Webinars: www.ala.org/yalsa/onlinelearning/webinar#free

## Part III. Projects Creating New Software Tools or Applications

## A. General Information

**A.1** Describe the software tool or electronic system you intend to create, including a summary of the major functions it will perform and the intended primary audience(s) the system or tool will serve.

N/A

**A.2** List other existing digital tools that wholly or partially perform the same functions, and explain how the tool or system you will create is different.

N/A

## **B.** Technical Information

**B.1** List the programming languages, platforms, software, or other applications you will use to create your new digital content.

N/A

**B.2** Describe how the intended software or system will extend or interoperate with other existing software applications or systems.

**B.3** Describe any underlying additional software or system dependencies necessary to run the new software or system you will create.

N/A

**B.4** Describe the processes you will use for development documentation and for maintaining and updating technical documentation for users of the software or system.

N/A

**B.5** Provide URL(s) for examples of any previous software tools or systems your organization has created.

N/A

## C. Access and Use

**C.1** We expect applicants seeking federal funds for software or system development to develop and release these products as open source software. What ownership rights will your organization assert over the new software or system, and what conditions will you impose on the access and use of this product? Explain any terms of access and conditions of use, why these terms or conditions are justifiable, and how you will notify potential users of the software or system.

N/A

**C.2** Describe how you will make the software or system available to the public and/or its intended users.

N/A

## Part IV. Projects Creating Research Data

1. Summarize the intended purpose of the research, the type of data to be collected or generated, the method for collection or generation, the approximate dates or frequency when the data will be generated or collected, and the intended use of the data collected.
N/A
2. Does the proposed research activity require approval by any internal review panel or institutional review board (IRB)? If so, has the proposed research activity already been approved? If not, what is

e proposed research activity already been approved? If not, what is your plan for securing approval?

N/A

3. Will you collect any personally identifiable information (PII) about individuals or proprietary information about organizations? If so, detail the specific steps you will take to protect such information while you prepare the research data files for public release (e.g. data anonymization, suppression of personally identifiable information, synthetic data).

N/A

4. If you will collect additional documentation such as consent agreements along with the data, describe plans for preserving the documentation and ensuring that its relationship to the collected data is maintained.

N/A

5. What will you use to collect or generate the data? Provide details about any technical requirements or dependencies that would be necessary for understanding, retrieving, displaying, or processing the dataset(s).

N/A

6. What documentation will you capture or create along with the dataset(s)? What standards or schema will you use? Where will the documentation be stored, and in what format(s)? How will you permanently associate and manage the documentation with the dataset(s) it describes?

N/A

7. What is the plan for archiving, managing, and disseminating data after the completion of research activity?

N/A

8. Identify where you will be publicly depositing dataset(s):							
Name of repository:							
URL:							

9. When and how frequently will you review this data management plan? How will the implementation be monitored?

N/A

# **Original Preliminary Proposal**

#### The Challenge

As YALSA's IMLS funded *Future of Library Services for and with Teens: A Call to Action* report noted: "Today's teens are part of an increasingly global and competitive society. Success in that environment requires an expanded set of skills that goes beyond traditional academic skills... Accordingly, preparing young adults for the workforce is a major concern in the U.S. In the last three decades, the skills required for young adults to succeed in the workforce have changed drastically, but the skills emphasized in schools have not kept up with these changes.<sup>1</sup>"

The challenge of preparing today's young people for a 21st century workforce is compounded by the following:

- Many libraries—especially tribal, small and rural ones—are not engaged in providing college and career readiness (CCR) services. A 2015 YALSA survey of staff at small, rural, and tribal libraries provides telling results. Only 14% of the 402 respondents feel that the teens in their community are being adequately prepared for college and careers, yet a mere 12 % of those respondents said their library was involved with providing CCR support<sup>2</sup>. The survey also showed that one in four respondents did not know who in their community may be providing CCR services, indicating that many library staff are unsure how to connect with community resources in order to achieve collective impact for young people and their families in support of CCR services.
- Schools are starting college and career readiness activities too late in a student's educational path.

  Research published in *The Forgotten Middle:Ensuring that All Students Are on Target for College and Career Readiness before High School*, shows "that, under current conditions, the level of academic achievement that students attain by eighth grade has a larger impact on their college and career readiness by the time they graduate from high school than anything that happens academically in high school<sup>3</sup>"
- Funds are severely lacking for teen supports and services. Federal funding for middle school and high school students is substantially lower than that of birth through grade five and post-secondary education<sup>4</sup>.

#### The Solution

YALSA, in partnership with the Association for Rural and Small Libraries (ARSL), will implement an innovative project that flips the traditional approach of relying on large library systems to develop best practices, resources and models that smaller libraries are then forced to try and adapt for their environment. Instead, this project will target small, rural and tribal libraries, helping staff build needed skills while also developing, testing and refining turn-key resources, which larger libraries can then scale up for their own use. This exciting approach has the potential to yield a greater success, given that large library systems have more capacity to adjust and adapt resources than small ones. The project is aimed at library staff in libraries with a service population of 15,000 or fewer, as well as libraries that are 25 miles or more from an urbanized area. YALSA and ARSL plan to engage 80 library staff via three cohorts. In years two and three of the project, earlier cohort participants will be leveraged to support and coach the new cohort. Additionally, participating libraries will be required to identify and work with a community partner to bring the learning to life and move from theory to practice. Over three years we plan to:

• **Develop a customized learning program** for 80 library staff in small, rural, and tribal libraries that is highly collaborative as well as project and inquiry based. Staff from participating libraries will test out ideas with each other and their community partners, and reflect on what works and doesn't work in order to create a CCR service that is tailored to the needs of the particular middle schoolers in their community. The continuing education program will have two parts. Part 1 will be a face-to-face training that brings library staff together to learn about CCR, collective impact, partnerships, and community engagement. Part 2 will be a year-long e-training (via self-paced courses in Moodle) and support-building effort where library staff and community partners learn and, after practicing what they have learned by implementing a CCR project in their community, use the CoP to reflect on

<sup>&</sup>lt;sup>1</sup>Braun, Linda W., Maureen Hartman, Sandra Hughes-Hassell, and Kafi Kumasi. "The Future of Libraries for and with Teens: A Call to Action." YALSA YA Forum.

http://www.ala.org/yaforum/sites/ala.org.yaforum/files/content/YALSA\_nationalforum\_Final\_web\_0.pdf

<sup>&</sup>lt;sup>2</sup> Full survey results available at https://www.surveymonkey.com/results/SM-8Y6J3PXY/.

<sup>&</sup>lt;sup>3</sup> ACT. "The Forgotten Middle: Ensuring That All Students Are on Target for College and Career Readiness Before High School." 2008. http://www.act.org/research/policymakers/pdf/ForgottenMiddle.pdf.

<sup>&</sup>lt;sup>4</sup> Niebling, Rachel Bird. "Never Too Late: Why ESEA Must Fill the Missing Middle." (2015): n. pag. 5 May 2015.

their successes and challenges and receive support from coaches in order to refine and improve their CCR efforts for and with middle schoolers and their families.

- Create, maintain and refine a community of practice (CoP) within YALSA's existing web presence that will promote peer-to-peer learning and make it possible for library staff and community partners to learn together and from one another through the support of coaches, guided discussions related to the self-paced e-course content, and more. The publicly available CoP, through collaboratively built resources as well as live and archived online forums and CE, will enable the entire library community benefit from the CoP, CE, and turn-key resources.
- **Develop, test and refine a suite of turn-key CCR resources** that libraries can adapt and use in their communities. These will primarily be out-of-the-box CCR programs aimed at the middle school population, and they will be publicly available once the refinement process is complete.

This project will strongly demonstrate the learning by doing and learning together highlighted in the *IMLS FOCUS Learning in Libraries* report.

#### The Outcomes

As a result of this project, libraries—especially small, rural and tribal ones—will be better equipped to meet the CCR needs of middle schoolers and their families. As a result, libraries will increase their impact and importance in their communities. YALSA will work with an evaluator, Denise Agosto, to develop protocols and tools for measuring outcomes and determining success. Our outcomes will focus on enabling staff in small, rural, and tribal libraries to successfully plan and implement CCR programs and services for and with middle schoolers and their families, and on building and extending capacity in small, rural, or tribal libraries through community engagement and community partnerships.

#### The Team

Core members of the project team are Beth Yoke, the Executive Director of YALSA, and Linda W. Braun of LEO: Librarians & Educators Online who will serve as project manager. Denise Agosto, Professor at Drexel University of Computing and Infomatics, will serve as project evaluator. Linda has over two decades of experience in project management, consulting and training with libraries and community organizations, and in developing content for digital and face-to-face environments.

An active advisory committee will provide advice and consultation on matters such as the format and content of the face-to-face training, the online learning content and design, and ongoing development of the CoP and turn-key resources. Commitment to serving on the advisory committee has already been received from representatives from within and without the library community, including but not limited to the Chief Officers of State Library Agencies, the National Rural Education Association and the Afterschool Alliance.

#### The Budget

YALSA will request approximately \$350,000 in funds to support 1) the face-to-face training (including travel and accommodations for participants); 2) the development and implementation of the self-paced e-courses, turn-key resources and CoP; and 3) contracting with experts to serve as project manager, evaluator, e-course instructors, coaches, content developer for turn-key materials, etc. YALSA expects to support a cost share of nearly the same amount.

#### **Sustainability and Dissemination**

YALSA and ARSL will not only leverage their own robust communication channels to disseminate resources and project findings, but work with appropriate organizations to ensure the small, rural and tribal audiences are well plugged-in to the project. Groups will include, but are not limited to: AILA, ALA's American Dream Project, the ALA Committee on Small, Rural and Tribal Libraries of all Kinds, Arizona University's Knowledge River program, ATALM, COSLA, the International Indigenous Librarians Forum, OCLC/WebJunction, and SJSU's Circle of Learning program.

YALSA is very well-positioned to ensure the sustainability of this program, including but not limited to maintaining the CoP and updating the CE and turn-key resources as needed. Indeed, YALSA has a successful track record of offering high quality CE and providing and maintaining timely resources for and with the library community.